



STAR ONLINE PUBLICATION



Case Number: S2508000109 Rev. B

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Symptom/Vehicle Issue: Instrument Cluster Fuel and Coolant Temperature Gauge Do Not Reset To The Home Position And Show Incorrect Values

Models Affected:

2026 Ram 1500 (DT)	2026 Ram 2500 (DJ)
2026 Ram 3500 Cab Chassis (DD)	2026 Ram 3500 Pickup (D2)
2026 Ram 4500/5500 Cab Chassis (DP)	

Discussion: On vehicles equipped with 7" Cluster (sales code JAL), the Fuel and Coolant Temperature gauge may not mechanically reset to the home (zero) position when the ignition is switched off. If the gauges are not reset to the mechanical home position, during the next wakeup the gauges will not start their movement from the home position. This can cause the fuel and coolant temperature gauge to indicate the incorrect value. The fuel range calculations, low fuel light, high coolant temp warning light and both associated EVIC message will still display correctly.

Repair Procedure: As a short-term remedy to assist the customer, a battery disconnect can be performed to reset the gauges to their respective home position. A Cluster (IPC) software update is being developed by engineering to address this concern. The expected release timing of this software is mid-late 3rd quarter 2026.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.