

Technical Service Bulletin (TSB)
Body Control Module (BCM) Flash Failure

REFERENCE:	TSB: 08-277-26 GROUP: 08 - Electrical	Date:	July 15, 2026	REVISION:	—
VEHICLES AFFECTED:	2023 (WL) Grand Cherokee / Grand Cherokee L			MARKET APPLICABILITY: ☒ NA☐ MEA ☐ SA☐ IAP ☐ EE☐ CH NOTE: This bulletin applies to the North America markets.	
CUSTOMER SYMPTOM:	Customers may experience one or more of the following: - Battery drained. - Ignition off draw. - Instrument Panel Cluster (IPC) goes off and on when the vehicle goes into sleep mode. - Door lock indicator lamps stay illuminated.				
CAUSE:	BCM software				

DISCUSSION:

This Information Only bulletin contains information helpful for when performing current BCM flash associated with TSB 08-172-25, technicians may experience the following wiTECH failure message:

BCM Flash Failed The BCM is not responding to the tool as expected. Please restart the BCM to reprogram. To determine next steps if the BCM flash continues to fail, please search for all flash related articles at the Knowledgebase. Flash process failed - no response received from Start Diagnostic Session request.

Engineering is currently investigating the cause of the flash failures and a new software solution file will be released in the future to improve flash robustness.

IMPORTANT! Do not replace any modules for this concern. If the flash continues to fail, please reach out to Technical Assistance for further guidance.

POLICY:

Information Only

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