



SSM 55021 Various 2025-2026 Vehicles - No Audio/Sound

Some 2025-2026 Bronco/Bronco Sport/Corsair/F-150/F-Super Duty/Maverick/Mustang/Mustang Mach-E/Ranger vehicles may exhibit a no audio/sound condition. This may be due to the software in the audio control module (ACM). To determine if it is a software concern, disconnect the vehicle's 12-volt battery cables for 10 minutes and reconnect. If the concern is still present, continue with normal diagnostics in Workshop Manual (WSM), Section 415-00 Information and Entertainment System > General Information > Diagnosis and Testing and repair as necessary outside of this article. If the no audio/sound concern is resolved, reprogram the ACM using the latest software level of the Ford Diagnosis and Repair System (FDRS). For claiming, use causal part 18C369 and labor operations 10554C, 12511D and 12551D.