

TECHNICAL SERVICE BULLETIN
Distorted Or Muffled Sound Originating From The Instrument Panel Center Speaker

Model:	
Ford 2021-2026 Mustang Mach-E	Built on or before 20-Jan-2026

Markets: North American markets only

Issue: Some of the vehicles listed in the Model statement above may exhibit a distorted or muffled sound originating from the center speaker. This may be due to a deformed speaker cone.

Action: For vehicles that meet all of the criteria in the Issue and Model statements, follow the Service Procedure to install additional foam in the gap between the central Δ/C ducts and replace the center speaker.

Service Part Number	Claim Quantity	Description
JX7Z-18808-B	1	Instrument Panel Center Speaker
164-R4901	1	PVC Soft Foam Strip (Supplied By Rotunda)

Claim Quantity refers to the total number of individual pieces required to repair the vehicle. This may differ from the number of service part number packages due to the unit of issue (UOI).

As Needed indicates the part is necessary but amount of the part may vary and/or is not a whole number. Parts can be billed out as non-whole numbers, including less than 1.

Only if Necessary indicates the part is not mandatory. Refer to the Service Procedure to determine the inspection/inclusion criteria.

Labor Times		
Description	Operation No.	Time
2021-2026 Mustang Mach-E: Install Foam Block Following The Service Procedure Includes Time To Replace Instrument Panel Center Speaker	262324A	0.4 Hrs

Repair/Claim Coding

Causal Part:	18490
Condition Code	42

Service Procedure

1. Remove the instrument panel center speaker. Refer to the WSM, Section 415-00 Information and Entertainment System - General Information > Removal and Installation > Instrument Panel Center Speaker.
2. Locate the gap between the central air ducts. (Figures 1-2)

Figure 1

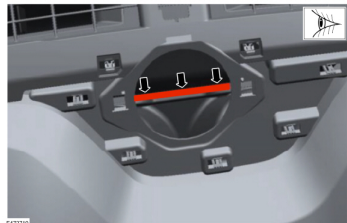
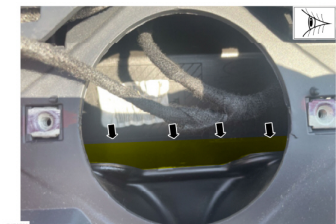
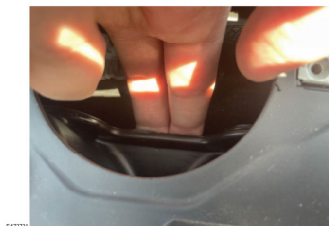


Figure 2



3. Locate the existing foam seal to determine the installation depth for the new foam seal. (Figure 3)

Figure 3



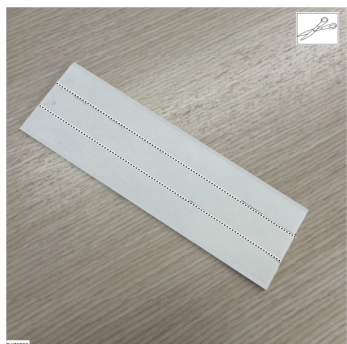
4. Check for an air leak passing through the center speaker by closing all instrument panel vents, setting the climate control system to maximum Δ/C , and feeling for escaping airflow at the space identified in Step 2.

NOTE: Closing the vents forces maximum air pressure through the leak, confirming the exact location.

5. Using one piece of PVC soft foam strip (supplied by Rotunda), fabricate a foam block to fill the gap between the air ducts and the existing foam.

- (1). Divide the foam strip into three equal pieces as shown in Figure 4.

Figure 4



- (2). Cut the foam strip as shown in Figure 5.

Figure 5



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3. Stick the three pieces together making sure the adhesive sides are facing inward and are not exposed on the outer sections of the block. (Figure 6)

Figure 6



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6. Insert the assembled PVC foam block into the gap located between the air ducts and the factory foam. (Figure 7)

Figure 7



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7. Install the new instrument panel center speaker. Refer to the [WSM](#), Section 415-00 Information and Entertainment System - General Information > Removal and Installation > Instrument Panel Center Speaker.