

JBL Speaker Wiring

Bulletin Type:	TSB	Publication Date:	July 2026
Bulletin #(s):	26-020	Make(s):	Highland Ridge
Job Code(s):	9804663	Model(s):	Colt TT
Flat Rate(s):	9804663A – .25 HR – JBL Speaker Functionality Inspection 9804663B – .75 HR – JBL Speaker Wiring Inspect & Repair	Model Year(s):	2027

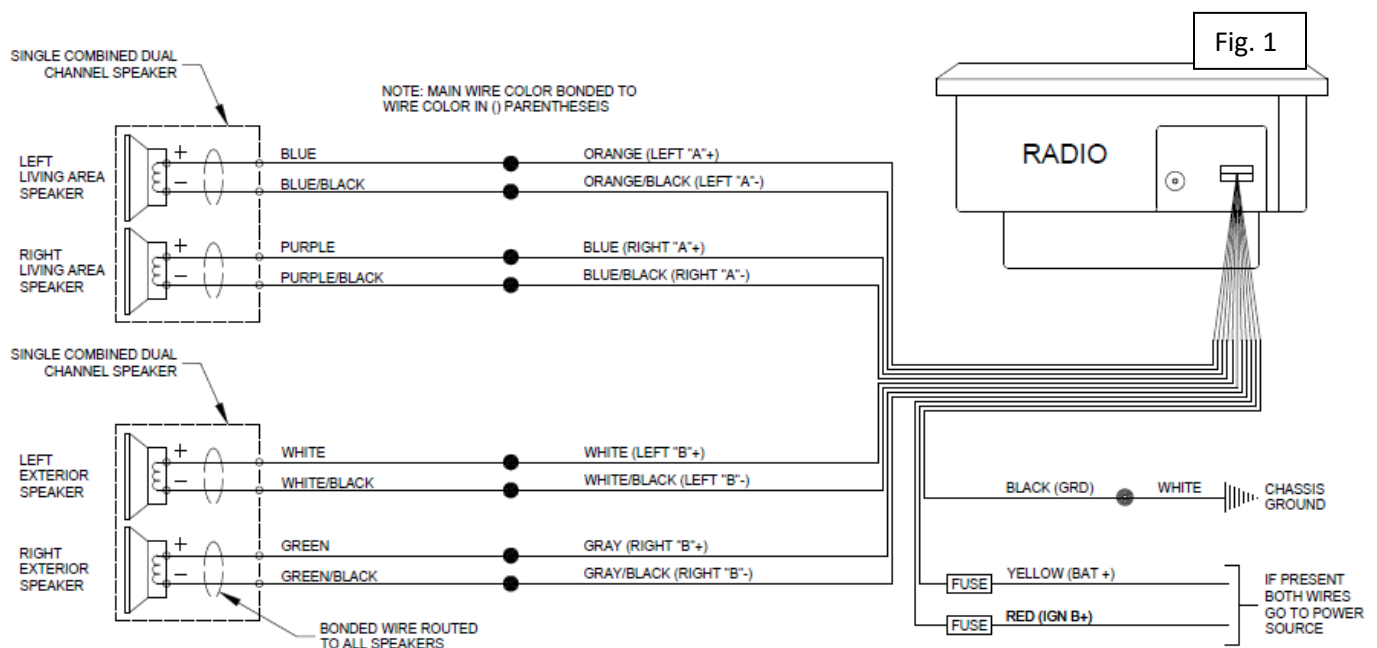
Incident:	The speaker periodically distorts the volume or stops playing for a short duration.
Affected Units:	2027 Highland Ridge Colt TT
Parts Kit: N/A	Parts Kit #: N/A N/A
Misc. Tools & Supplies:	Wire leads, crimps, wago connectors
Parts Return Information:	N/A

JBL SPEAKER WIRING INSPECTION

1. Test JBL Speaker either from a Bluetooth device or from the USB drive at higher volume, perform the repair if the Jayco installed interior and exterior speaker distorts the volume or stops playing for a short duration.

JBL SPEAKER WIRING REPAIR INSTRUCTIONS

1. Identify the unused wires in the roof at the speaker and at the radio head unit and connect as the attached diagram in figure 1 illustrates. Required steps may include: stripping the wire leads, crimping on spade connectors and attaching to the speaker, and connect with WAGO connectors at the radio.



Jayco's sole obligation under our limited warranty is to repair or replace defective materials and/or workmanship deemed our responsibility as determined by Jayco in our sole discretion. Jayco reserves the right to use new and/or remanufactured parts or materials of similar quality to complete any work, and to make parts and/or design changes as appropriate without notice to anyone. Jayco designs and/or materials changes are done without obligation to incorporate such changes in previously manufactured product. Jayco makes every reasonable effort to ensure field remedies will not adversely affect performance and/or safety of the unit. This field remedy is not intended to extend to future performance of this RV, or any of its materials, components or parts beyond the standard warranty period. The RV owner's obligation to notify Jayco, or one of its independent, authorized dealers, of a claimed defect does not modify any obligation placed on the RV owner to contact Jayco directly when attempting to pursue remedies under state or federal law.

903 South Main Street • P.O. Box 460 • Middlebury, IN 46540



Technical Service Bulletin Notification TSB: 26-020

Unit Serial Number: «DEVICEID»

July 2026

«ANA_FIRSTNAME» «ANA_LASTNAME»
«STREET»
«CITY» «STATE» «ZIPCODE»
«COUNTRY»

Dear Valued Dealer,

Jayco Inc. has determined that certain 2027 Highland Ridge Colt Travel Trailers require a speaker repair. The speaker may periodically distort the volume or stop playing for a short duration.

Our records indicate that the following vehicle is currently part of the inventory at your dealership and requires the Service Bulletin repair prior to being retail sold:

«DEVICEID»

If you have sold this affected vehicle, please contact the current owner regarding this Service Bulletin and process the Warranty Registration for them. All pertinent information regarding this Service Bulletin is on file under the Case 26-020_TSB Lines in Jayco Partners.

If you have questions regarding this Service Bulletin, please contact the Highland Ridge Towable Customer Service Department at 800-283-8267.

Sincerely,
Highland Ridge Towable Division

903 South Main [Street](#) • P.O. Box [460](#) • Middlebury, IN 46540



Technical Service Bulletin Notification TSB: 26-020

Unit Serial Number: «DEVICEID»

July 2026

FIRST LAST
STREET
CITY, STATE, ZIP
Country

Dear Valued Customer,

Jayco Inc. has determined that certain 2027 Highland Ridge Colt Travel Trailers require a speaker repair. The speaker may periodically distort the volume or stop playing for a short duration.

Our records indicate that your vehicle is affected by this Service Bulletin. Please contact your nearest Highland Ridge dealer to schedule an appointment and present this letter as authorization to have the procedure completed at no cost to you.

If you have sold or traded your vehicle, or for any reason cannot have this service performed, please contact the Highland Ridge Towable Customer Service Department at 800-283-8267.

We apologize for any inconvenience or concern this bulletin may cause and want to assure you that Jayco is taking all the necessary steps to ensure our product quality meets your expectations.

Sincerely,
Highland Ridge Towable Division

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