

Vehicle handover cannot be performed – service display permanently displays 365 days (remaining time)

Topic number	LI00.20-P-077615
Version	5
Function group	00.20 - Maintenance, service system (FSS, ASSYST)
Date	7/1/26
Validity	Model series 167, 192, 206, 214, 223, 232, 236, 254, 290, 294, 295, 296, 297 and 465
Reason for change	BR 223 has been added to the remedy.

Complaint

1. "Perform vehicle handover" in the workshop menu to start the maintenance computer for service A/B cannot be carried out.
2. Service confirmation is not possible because "Perform vehicle handover" is displayed. This cannot be carried out.
3. The service display in the instrument cluster permanently displays 365 days (remaining time) and does not change.

Cause

Routine change in the software in N133/1 (instrument cluster) or A26/17 (MBUX multimedia system and instrument cluster (head unit)). Vehicle handover was not performed.

Remedy

For model series 290 AMG up to and including AEJ 22 and model series 167 up to and including AEJ 21/2, the following applies:

Manually commission already-installed instrument cluster control unit N133/1 and then perform special procedure to re-initialize ASSYST data in N127 powertrain control unit.

The following applies to model series 167 from AEJ 22/1 onward, 192 AMG, 206, 214, 223, 232 AMG, 236, 254, 290 AMG from AEJ 23 onward, 294, 295, 296, 297 and 465:

Reinitialize ASSYST Plus under Adaptations – Teach-in processes – ASSYST PLUS in control unit N133/1 (instrument cluster) or A26/17 (MBUX multimedia system and instrument cluster (head unit)), and then perform the special procedure for reinitializing the ASSYST data in powertrain control unit N127.

Disclaimer

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is present in any vehicle referenced in this document nor does it imply warranty coverage. DO NOT assume that a symptom or condition, or a described cause of a symptom or condition, affects any particular vehicle or groups of vehicles, or that a described repair applies to any particular vehicle or groups of vehicles. There can be multiple causes resulting in the same or similar symptoms or conditions described in this document, and trained professional service technicians must use their diagnostic skills to make evaluations on a case-by-case basis. The information contained in this document does not guarantee warranty coverage nor does it extend the vehicle's warranty in any way.

Symptoms
Overall vehicle > Maintenance > Active Service System ASSYST > Cannot be programmed
Overall vehicle > Maintenance > Active Service System Plus ASSYST PLUS > Implausible

Operation numbers/damage codes				
Op. no.	Operation text	Time	Damage code	Note
		H	541Z9E9	If the service cannot be confirmed.
		H	540NP50	If 365 days (remaining time) continues to be displayed.