

V O L V O

Volvo Car USA LLC

Technical Journal

Technical Journal Title Remote Control Key No function		Ref. No. TJ 33031.6.0	
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Car Market United States and Canada	Partner 3 US 7510 Volvo Car USA	Function Group 3666	
Function Description Access (central looking & remote)		Page Page 1 of 3	

Attachment

File Name	File Size
TJ_33031_1.JPG	0.1052 MB

Rows beginning with * are modified

Note! If using a printed copy of this Technical Journal, first check for the latest online version.

DESCRIPTION:

*Added information about remote control key to rest before installing.

If remote control key is not detected by the car and shows message in DIM "Car key not found" or if functions such as lock/unlock is not working, please follow advice under "Service".

DIM= Driver Information Module

CSC Customer Symptom Codes

Code	Description
3D	Accessory installation/Accessory installation
7B	Starting/Engine does not start/Engine does not turn/No clicking sound at start attempt
BE	Starting/Engine does not start/Engine does not turn/Unsure when/at all times
BF	Starting/Engine does not start/Engine does not turn/Clicking sound at start attempt
UH	Locking/unlocking/Central locking does not work
VZ	Locking/unlocking/Other central locking problems
1J	Remote control/Mechanical problem/Key unit only
XI	Remote control/Does not work

DTC Diagnostic Trouble Codes

Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
224							2019-9999		-	201835-999952
225							2019-9999		-	201817-999952
227							2019-9999		-	201846-999952

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Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
234							2017-9999		-	201617-999952
235							2017-9999		-	201624-999952
236							2017-9999		-	201646-999952
238							2017-9999		-	201646-999952
246							2018-9999		-	201717-999952
256							2016-9999		-	201505-999952
536							2018-9999		-	201746-999952
539							2022-9999		-	202139-999952

SERVICE:

*If the remote control key lock/unlock and/or keyless functions are not working, but the car detects the remote control key while placed in the cup holder next to the antenna (see attached picture "TJ_33031_1.JPG"), measure the voltage of the remote control key battery. If the battery voltage is not between 2.7–3.3 volts, replace the battery. Remove the old battery, then allow the remote control key to sit for five minutes before installing the new battery.

If the remote control key lock/unlock and/or keyless functions are not working, and the remote control key is not detected when placed in the cup holder next to the antenna (see attached picture "TJ_33031_1.JPG"), erase all affected remote control keys and reprogram them to the car by downloading the "Keyless Key application" through VIDAA.

Warranty claim info:

*To get a warranty claim accepted for a job described in this TJ, use the corresponding VST OP number stated in this TJ.

Please note that fault tracing is not eligible for separate reimbursement under this TJ. Any fault tracing VST operation numbers will be rejected.

VST Operation Number

VST Operation Number	Description
99921-2	General reimbursement acc. to TJ/QB.
36004-2	Software control module downloading

VEHICLE REPORT:

*Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report" and sub concern area "Support needed", use function group 3666.

To view TJ attachments continue to next page. This TJ has one attachment.

