

V O L V O

Volvo Car USA LLC

Technical Journal

Technical Journal Title FLC2 Unresponsive After Software Download Failure		Ref. No. TJ 37826.1.1	
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Car Market United States and Canada	Partner 3 US 7510 Volvo Car USA	Function Group 3872	
Function Description Collision avoidance		Page Page 1 of 2	

Rows beginning with * are modified

Note! If using a printed copy of this Technical Journal, first check for the latest online version.

DESCRIPTION:

If the FLC2 is not responding when attempting to load software, or after a failed software upgrade, VIDA will report that the FLC2 cannot be unlocked. To resolve this issue, follow the "Service".

CSC Customer Symptom Codes

Code	Description
2P	Service/repair/Software update failed

DTC Diagnostic Trouble Codes

Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
224							2022-2024		-	202122-202345
225							2022-2024		-	202122-202345
227							2022-2024		-	202122-202345
227							2022-2024		-	202122-202345
234							2022-2024		-	202122-202345
235							2022-2024		-	202122-202345
236							2022-2024		-	202122-202345
238							2022-2024		-	202122-202345
246							2022-2024		-	202111-202345
256							2022-2024		-	202122-202345
536							2022-2024		-	202112-202345
539							2022-2024		-	202122-202345

Technical Journal 37826.1.1

SERVICE:

Follow the steps below, which may need to be repeated:

1. * Order software 32398280 (free of charge and not claimable).
2. Disconnect the FLC2 and leave it disconnected for 15 minutes.
3. Connect the vehicle to VIDA.
4. Put all control modules into Programming Mode via Advanced Testing.
5. Close the Advanced Testing window without resetting, leaving the modules in programming mode.
6. Reconnect the FLC2.
7. Load software 32398280.
8. Check the status of the FLC2.
9. *If everything is OK, attempt to load the total upgrade software according to TJ 31543.

Abbreviations:

FLC2 = Forward Looking Camera 2

Warranty claim info:

To get a warranty claim accepted for a job described in this TJ, use the corresponding VST OP number stated in this TJ. Please note that fault tracing is not eligible for separate reimbursement under this TJ. Any fault tracing VST OP numbers will be rejected.

Note that the TJ number must be stated in the repair order text.

VST Operation Number

VST Operation Number	Description
98821-3	Software download
98802-2	Reimbursement acc. to TJ
98817-2	DTC readout/reset incl. VIDA connection acc. to TJ

VEHICLE REPORT:

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use the concern area "Vehicle Report" and the sub concern area "Support needed"; use function group 3872.