

V O L V O

Volvo Car USA LLC

Technical Journal

Technical Journal Title Sirius Radio station & song info frozen		Ref. No. TJ 37839.1.1	
Issuer (Dept.) Technical Service		Issue Date 5/4/26	Status Date 5/13/26
Car Market United States and Canada	Partner 3 US 7510 Volvo Car USA	Function Group 3920	
Function Description Radio, complete		Page Page 1 of 2	

Attachment

File Name	File Size
Sirius Radio.mov	2.0612 MB

Rows beginning with * are modified

Note! If using a printed copy of this Technical Journal, first check for the latest online version.

DESCRIPTION:

If the customer is experiencing a frozen Sirius Radio banner, meaning in the app view the title of the song and station name will stay on the previous selected station; the audio will be for the station that is selected and not what is shown on the screen, follow the advice under "Service."

CSC Customer Symptom Codes

Code	Description
2P	Satellite radio/Does not work

DTC Diagnostic Trouble Codes

Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
224							2021-2025		-	0-0
225							2021-2022		-	0-0
227							2023-9999		-	0-0
234							2022-9999		-	0-0
236							2022-9999		-	0-0
238							2022-9999		-	0-0
246							2022-9999		-	0-0
256							2023-9999		-	0-0
536							2021-9999		-	0-0
539							2022-9999		-	0-0

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SERVICE:

Videos of fault attached for comparison of issue from the description.

Do not replace any parts or perform any diagnostic fault tracking on this issue.

This item will be improved with software in Q2/Q3 of 2026. This TJ will be updated when the software is released.

Abbreviations:

TJ - Technical Journal

Warranty claim info:

No warranty claim is accepted for this TJ.

VEHICLE REPORT:

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report" and sub concern area "Support not needed", use function group 3920.

This TJ has one video attachment.