

V O L V O

Volvo Car USA LLC

Technical Journal

Technical Journal Title Turn Signal Out Of Sync		Ref. No. TJ 37813.2.0	
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Car Market United States and Canada	Partner 3 US 7510 Volvo Car USA	Function Group 3900	
Function Description media, navigation and communication		Page Page 1 of 2	

Attachment

File Name	File Size
TJ_37813_1.mp4	4.1871 MB

Rows beginning with * are modified

Note! If using a printed copy of this Technical Journal, first check for the latest online version.

DESCRIPTION:

If, an iCup model year 2026 vehicle equipped with Sound System defined by VDN K501 or K502, experiencing the symptom where the audible turn-indicator sound is out of sync and may occasionally skip a “beep” (see *TJ_37813_1.mp4*), follow the guidance provided in the Service.

*Note: This TJ applies only to IHU hardware introduced from MY2026 onward. If this symptom is observed on a vehicle prior to MY2026, it may be because the vehicle has previously had the IHU replaced with MY2026-onward hardware.

How to identify if MY2026 hardware is installed in an iCup MY2021–2025:

- Check the IHU hardware number in VIDA under Planning & Diagnostics. Click the VIN, select Vehicle Details, then open the Hardware and Software tab and note the IHU Part No.
- Open TJ 37438 - Service - Model Year 2026 or later IHU HW Part No - compare the listed IHU Part No. with the part number found in VIDA.
- If the part number found in VIDA is listed under “Model Year 2026 or later IHU HW Part No,” a MY2026 or later hardware is installed in the vehicle; therefore, this TJ is applicable.

CSC Customer Symptom Codes

Code	Description
2Y	Turn signals/Does not work/no indication
7O	Turn signals/Rear turn signal does not work
JD	Turn signals/Front turn signal does not work
4V	Turn signal lever/Does not work/Other control functions
FC	Audio other/Other audio problems
FX	Speakers/Muffled sound

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Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
224							2023-2025		-	202222-202425
225							2023-2025		-	202222-202426
225							2023-9999		-	202217-999952
227							2023-9999		-	202217-999952
234							2022-9999		-	202122-999952
235							2022-9999		-	202122-999952
236							2022-9999		-	202122-999952
238							2022-9999		-	202122-999952
246							2022-9999		-	202122-999952
256							2023-9999		-	202222-999952
536	ED	E400V6					2021-9999		-	202037-999952
536	EH	E400V8					2024-9999		-	202317-999952
536	ER	E400V12					2024-9999		-	202317-999952
536	K9	BK9KERS					2023-9999		-	202222-999952
536	L1	BL1KERS					2023-9999		-	202222-999952
539							2022-9999		-	202122-999952

SERVICE:

* Extended the Vehicle Type selection to include all iCup model years, see explanation under the Note in the "Description" above.

Do not perform any fault tracing or replace any parts.

A software improvement addressing this symptom is currently being validated and is planned for release in quarter 3 2026.

Abbreviations:

VDN: Variant Designation Number

IHU: Infotainment Head Unit

Warranty claim info:

No warranty claim is accepted for this TJ.

VEHICLE REPORT:

N/A

This TJ has one sound attachment.