

V O L V O

Volvo Car USA LLC

Technical Journal

Technical Journal Title Rear Door Catching Behind quarter-glass		Ref. No. TJ 37804.1.1	
Issuer (Dept.) Technical Service		Issue Date 4/22/26	Status Date 4/29/26
Car Market United States and Canada	Partner 3 US 7510 Volvo Car USA	Function Group 8455	
Function Description Guide moulding for door glass; sealing		Page Page 1 of 2	

Rows beginning with * are modified

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DESCRIPTION:

If the customer experiences issues with the door window guide moulding catching, and/or noise toward the quarter-glass during rear door opening. See advise under Service.

CSC Customer Symptom Codes

Code	Description
ZP	Sealings doors, windows, lids/Loose, poor fit, warped
3S	Doors/Hard to open/From the inside
3T	Doors/Hard to open/From the outside
VE	Doors/Hard to open
G3	Doors/Squeak/rattle/scrape/When opening/closing window

DTC Diagnostic Trouble Codes

Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
356							2025-2026		-	202417-202531

SERVICE:

Ensure that the door fitting is OK and if the problem still remains, replace the door window guide moulding, according to Vida => fgr 845: Rear door window guide moulding, see p/n below.

Part number:

Door window guide moulding, rear left p/n 32430723

Door window guide moulding, rear right p/n 32430724

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Warranty claim info:

To get a warranty claim accepted for a job described in this TJ, use the corresponding VST OP number stated in this TJ. Please note that fault tracing is not eligible for separate reimbursement under this TJ. Any fault tracing VST operation numbers will be rejected. Note that the TJ number must be stated in the repair order text.

VST Operation Number

VST Operation Number	Description
98808-2	General reimbursement acc. TJ

VEHICLE REPORT:

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report" and sub concern area "Support not needed", use function group 8455.