

Weekly profile for pre-entry climate control cannot be selected

Topic number	LI83.70-P-078546
Version	2
Function group	83.70 - Auxiliary/supplementary heater
Date	6/8/26
Validity	Model series 243 (EQA/EQB) MOPF
Reason for change	Remedy

Complaint

"Weekly profile" pre-entry climate control setting not available in the climate control menu or grayed out in the Mercedes me connect App.

Cause

There may be limitations on the indicator in the display due to incorrect parametrization in the head unit and PTCU SW.

Remedy

Open and XSS ticket and request "Delete code O98 from the data card"

After, perform SCN coding for HU7 and PTCU software update (N127)

Disclaimer

NOTE: The information contained in this document is intended for use by trained, professional technicians with the knowledge to properly and safely perform diagnosis and repairs on Mercedes-Benz vehicles, using Mercedes-Benz approved tools and equipment. It informs service technicians about conditions that could occur in certain vehicles and provides information that could assist in proper vehicle diagnosis, service, or repair. It does not indicate that a defect is present in any vehicle referenced in this document nor does it imply warranty coverage. DO NOT assume that a symptom or condition, or a described cause of a symptom or condition, affects any particular vehicle or groups of vehicles, or that a described repair applies to any particular vehicle or groups of vehicles. There can be multiple causes resulting in the same or similar symptoms or conditions described in this document, and trained professional service technicians must use their diagnostic skills to make evaluations on a case-by-case basis. The information contained in this document does not guarantee warranty coverage nor does it extend the vehicle's warranty in any way.

Symptoms
Body > Air conditioning > Air conditioning > Air conditioning display error
Body > Air conditioning > Pre-entry climate control > Malfunction
Operation numbers/damage codes

XENTRY Tips

Op. no.	Operation text	Time	Damage code	Note
			5440Z	