



## Technical Service Bulletin

| GROUP               | NUMBER     |
|---------------------|------------|
| GENERAL INFORMATION | 26-GI-002G |
| DATE                | MODEL(S)   |
| MAY 2026            | SEE BELOW  |

**SUBJECT:** 2026 1<sup>ST</sup> NAVIGATION MAP AND SOFTWARE UPDATE

This TSB supersedes 26-BE-008G to add new items to the Key Improvements and Additional Improvements tables and update the Applicable Model and Parts Information sections.

**Description:** This bulletin provides information related to the navigation and head unit software changes introduced in the 2026 1<sup>st</sup> Navigation Map and Software Update. The changes may vary depending on vehicle type, model, and navigation system. Refer to the 2026 1<sup>st</sup> Navigation Map and Software Update Key Improvements and Additional Improvements tables in this TSB for a list of specific changes. The software can be downloaded via Navigation Updater (NAU) and updated by USB.

The NAU website is <https://update.genesis.com/US/EN/home>.

For certain models equipped with a relevant Genesis Connected Service<sup>®</sup> package, the software may be downloaded and applied via Over-The-Air (OTA) update.

### Applicable Vehicles:

| Model Year  | Model | Equipped With             |
|-------------|-------|---------------------------|
| 2021 – 2025 | All   | Premium Gen6 Navigation   |
| 2022 – 2026 |       | Standard Gen5W Navigation |
| 2023 – 2024 |       | cclC Navigation           |
| 2024 – 2026 |       | cclC27 Navigation         |

### **i** Information

- This update provides map data as well as software that may add new features or remove others, which may change the appearance of the user interface or the way it is used. After installation, it is **NOT** possible to revert to the previous software version.
- Certain new features, such as Connected Routing and Weather Data, require an active Connected Services subscription to access.
- If any issues are experienced while using the NAU software, or **before** or **after** installation, please contact Genesis Customer Care.
- If updating by NAU download and USB flash drive, please use a 64 GB (or larger) USB flash drive and format it as exFAT **before** using the NAU software.
- During the vehicle software installation, the vehicle must be running to keep the battery charged.
  - Do **NOT** change to **ACC** mode.
  - Do **NOT** turn **OFF** the Start button/ignition switch.
  - Do **NOT** disconnect the USB flash drive during the upgrade procedure.
- Disconnecting the USB flash drive during the download/update process can lead to corrupt files and a map update failure.

Circulate To: General Manager, Service Manager, Parts Manager, Warranty Manager, Service Advisors, Technicians, Body Shop Manager, Fleet Repair



**Additional Improvements:**

| Item  | P.Gen6 | Gen 5W | cclC | cclC 27 |
|---|--------|--------|------|---------|
| Display additional items on the modem information screen                                |        |        |      | X       |
| Add <b>Turn-by-Turn</b> list and guidance image to <b>Neon</b> theme                    |        |        |      | X       |
| Unification of specification regarding touch input during <b>Power OFF</b>              |        | X      | X    | X       |
| Adjusted <b>Phone Projection</b> guidance text  |        |        | X    | X       |
| Genesis Connected Service Sports User Interface adjustment                              |        |        | X    | X       |
| Modified conditions for when Phonebook download failure / retry popup is displayed      |        |        | X    | X       |
| Expanded application of <b>Parking Lot Services</b> to additional Genesis Models        |        |        | X    | X       |
| General improvements to <b>Navigation Category</b> search                               | X      | X      | X    | X       |
| Additional <b>Voice Recognition</b> specification enhancements                          |        | X      | X    | X       |
| Apply <b>Update / Cancel</b> button in OTA Consent pop-up                               |        | X      | X    | X       |
| Remove volume level 0 option from <b>Driver Assistance Warning Volume</b> setting       |        |        |      | X       |
| Remove subscription pop-up after Genesis Connected Service has expired                  | X      | X      | X    | X       |
| Improved recognition of <b>SiriusXM</b> partial name in <b>Voice Recognition</b> search | X      | X      | X    | X       |
| Increased <b>Wake-Up Word</b> functionality and recognition                             |        |        |      | X       |