

[📎 Service Campaign 9C2 - Drivability Information \(posted 05.18.2026\).pdf](#)

****This message has also been posted on Hyundai Tech Info under the 'Service' tab in Hyundaidealer.com****

A. Affected Vehicles:

VIN Identification: Use the 'Vehicle Information' screen in WebDCS under the 'Campaign Not Performed' section to determine campaign applicability.

- Certain 2019-2020MY Santa Fe (TMA) produced from 05/23/2018 – 08/23/2021
- Certain 2015-2019MY Sonata (LFA) produced from 05/01/2014 – 09/30/2019
- Certain 2018-2021MY Tucson (TL) produced from 01/30/2018 – 02/04/2021
- Certain 2017-2018MY Santa Fe Sport (AN) produced from 06/20/2016 – 04/19/2018

Following completion of Service Campaign 9C2 (Theta II Emissions Improvement), certain vehicles may exhibit a brief hesitation or rough shifting condition during cold start operation. If present, this condition is expected to occur only within approximately **the first 1-3 minutes** after engine start, while the catalyst is reaching its normal operating temperature.

Should a customer present this concern, please advise that the matter is currently under review, and in the meantime,

- Customers may reduce or avoid the condition by allowing the vehicle to warm up for 1-3 minutes prior to driving.

- If a customer expresses discomfort or concerns regarding vehicle operation, a Service Rental Car (SRC) is recommended for customers when their vehicle is required to remain at the dealership overnight. In the event an SRC is unavailable, alternative transportation options— such as a third party rental or rideshare—may also be offered. If providing an SRC, please ensure it is in accordance within SRC guidelines while the review remains ongoing.

Please note that the previous suspension of this campaign for 2015MY Sonata (LFA) 2.4L vehicles, that had been effective 3/30/26, is no longer in effect. These vehicles have been reactivated to align with other models' active status.

HYUNDAI MOTOR AMERICA
WARRANTY CAMPAIGN TEAM