

Classification	Number	Issue Date
Technical Service Bulletin	7SB003-26-01A	05/18/2026

Issue:

This Technical Service Bulletin provides information on replacement of the RV-1 on coaches equipped with Winnconnect. The configuration file for all C-Zone components, RV-1, SI & 6-Button Keypad, must share the same configuration file when installed on the same CAN bus. If the configurations do not match, the system will enter an error condition. This bulletin outlines the recommended steps to support a smooth, efficient, and customer-focused service experience.

Affected Models:

WGO Model Year	Revision	Model	Model Code/Floorplan	Build Date
All	All	All with Winnconnect	All	All

Recommended Actions:

- When replacing an RV-1 follow the below steps and diagram.

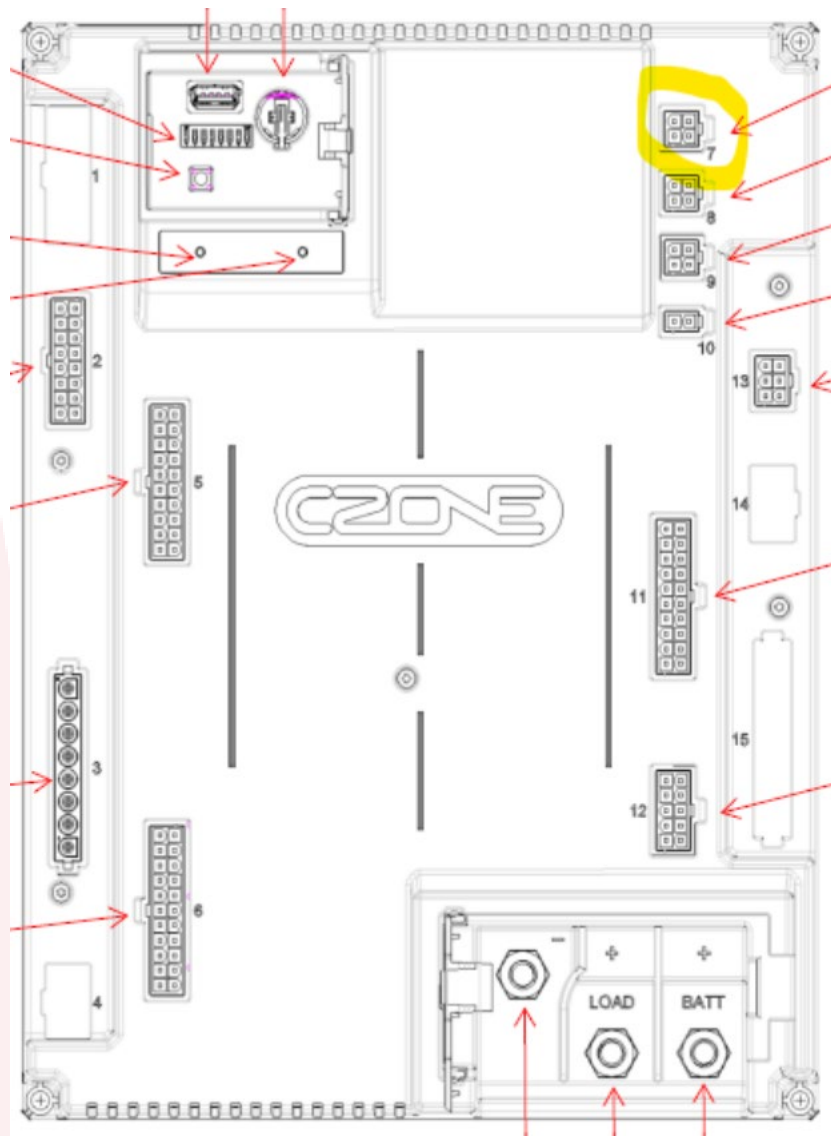
Identifying Configuration Conflicts

1. Power OFF the system using the coach battery disconnect.
2. Label connectors #5 and #11. These connectors can be easily mixed up.
3. Install the replacement RV-1.
Note: Do NOT connect the CAN cable to the RV-1.
4. Power ON the system using the coach battery disconnect.
5. Verify the RV-1 has power.
Note: If the RV-1 does not have power, diagnose and repair the power circuit prior to proceeding.
6. Power OFF the system using the coach battery disconnect.
7. Connect the CAN cable to port #7.
8. Power ON the system using the coach battery disconnect.
9. Verify the lights and refrigerator have power.
10. If the system powers up normally, no configuration conflict exists. Proceed with Winnconnect diagnostics.
11. If the system does NOT power up:
 - Check the power light on the RV-1 and the indicator lights on the SI and 6-button keypad.
 - If the lights flash twice, pause, then flash twice again, a configuration conflict is present.
12. Proceed to Resolving Configuration Conflicts.

Resolving Configuration Conflicts

1. Power OFF the system using the coach battery disconnect.
2. Set all DIP switches to OFF on the SI & 6-button keypad.
3. Power ON the system using the coach battery disconnect.
4. Verify the power light on the RV-1 is solid and the lights on the SI and 6-button keypad flash once, pause, and flash once again.
Note: This can take up to 30 seconds.
5. Power OFF the system using the coach battery disconnect.
6. Set the SW7 DIP switch of the SI to ON.
7. Set the SW6 DIP switch of the 6-button keypad to ON.
8. Power ON the system using the coach battery disconnect.
9. Verify that the power light on the RV-1 is solid and the lights on the SI and 6-button keypad stop flashing.
Note: This process can take up to 90 seconds.

10. Power OFF the system using the coach battery disconnect.
11. Power ON the system using the coach battery disconnect
12. Verify the lights, refrigerator, and RV-1 have power.
13. Proceed with Winnconnect diagnostics.



Parts Information:

Quantity	Winnebago Parts Kit Number	Winnebago Parts Kit Description
N/A	No Parts Required	No Parts Required

Warranty Claim Information:

No Warranty applies.

If You Need Assistance:

If dealer technical assistance is needed, please contact the Winnebago Motorhome Technical Service Department at (866) 653-4329 or by e-mail at: techservice@winnebagoind.com.