

Need to Replace Components of the High-Voltage Battery - High-Voltage Battery Control Unit / Cell Module; No Mixed Installation Permitted: Observe Specified Approach (103/25)

Change Overview:

Revision	Date	Change
0	01/05/2026	▪ First publication
1	05/15/2026	▪ Information on Avoiding Incorrect Repairs added

Model Year: **As of 2019 up to 2023**

Vehicle Type: **Cayenne E-Hybrid (9YA / 9YB)**

Equipment: Hybrid drive system PHEV (M-No. 0K3)

Concerns: **Replacing high-voltage battery control unit (BMCE) or cell module on high-voltage battery**

Information: **There is no clear allocation for the respective battery capacity via PR numbers for the components of the high-voltage battery control unit (BMCE) and cell module. As a result, both variants are listed in 37 Ah and 48 Ah in the Porsche spare parts catalogue (PET2) for one vehicle identification number (VIN).**

This can lead to incorrect orders and an impermissible installation of incorrect components and thus to an unapproved installation condition.

Mixed installation of the 37 Ah and 48 Ah components is not permitted and, depending on the combination of the components, has the following effects:

- Significant loss of electric range (approx. 20%)
- Significantly higher strain on the cells
- Potential cell defect
- Power reduction due to lower power release

Action: If the high-voltage battery control unit or a cell module needs to be replaced, the actual installed capacity of the high-voltage battery must be checked using the label and factored in accordingly before ordering and installation.



Information

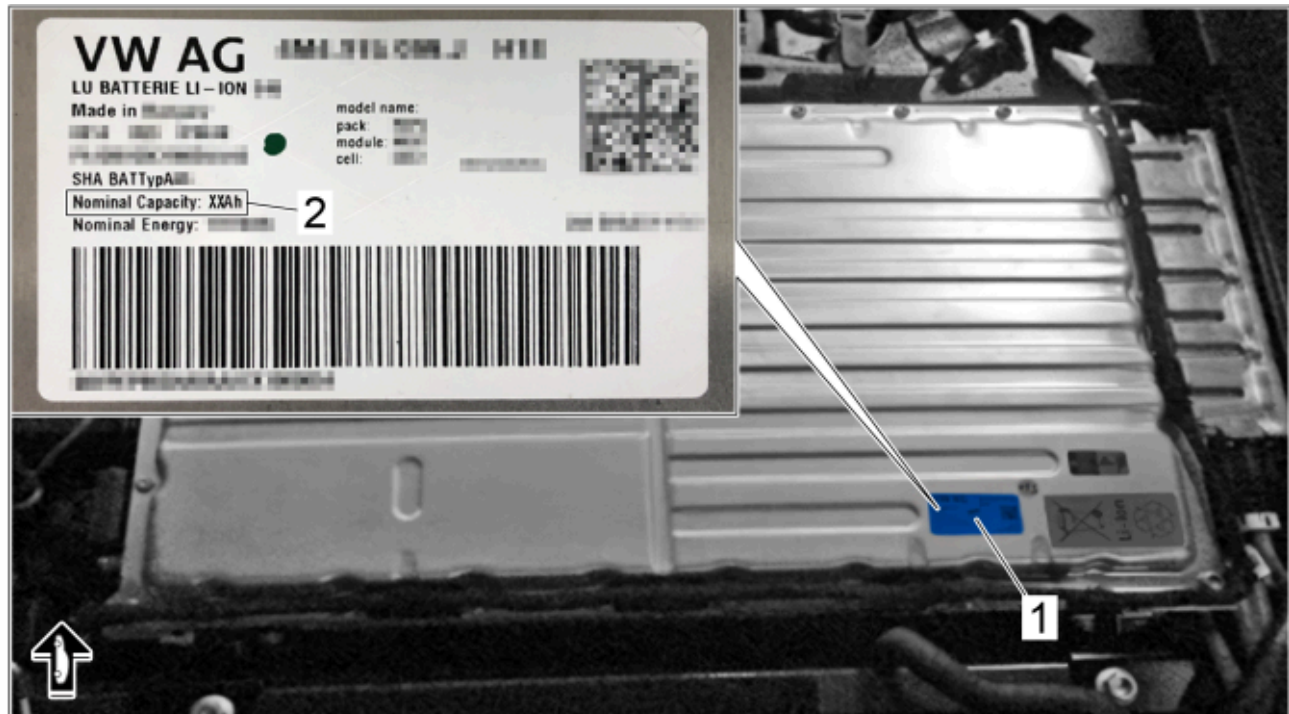
In order to prevent unnecessary repairs, all warranty claims will be systematically reviewed in future. If incorrect installation is detected during this review, the corresponding warranty claims will be debited.

Furthermore, the following process for repairs in the event of a complaint applies from now on:

- **After** carrying out the parts search and **before starting repairs**, create a Warranty PRMS ticket.
- **PCNA checks** the **parts researched** for the repair by the Porsche Center (PC) and approves the repair or indicates the correct parts.
- Repair work may only be started following **approval by PCNA**.

Installation

Position:



High-voltage battery

- 1 – High-voltage battery label
- 2 – Specification of capacity 37 Ah / 48 Ah (**check**)

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