



Service Engineering Operations
Customer Service Division

Ford Motor Company
PO Box 1904
Dearborn, Michigan 48121

May 6, 2026

TO: All U.S. Ford and Lincoln Dealers
SUBJECT: **Harvest Program 26H02**
Certain 2015 Model Year Mustang, Fusion, and Edge Vehicles
Driver Airbag Module Replacement

PROGRAM TERMS

This program will be in effect through December 31st, 2026, or until the requested number of driver airbag modules have been collected. There is no mileage limit for this program. This program will close without warning once the requested number of driver airbag modules have been collected.

EXPIRATION DATE

This Harvest Program has an expiration date of December 31st, 2026, to encourage dealers and customers to have this service performed as soon as possible.

We recommend dealers utilize their FSA VIN Lists' names and address to contact customers with affected vehicles. FSA VIN Lists are expected to be available by May 6th, 2026.

AFFECTED VEHICLES (U.S. Population Of Affected Vehicles 690):

Vehicle	Model Year	Assembly Plant	Build Date Range
Fusion	2015	Hermosillo	July 14, 2014 through April 1, 2015
Mustang	2015	Oakville	September 5, 2014 through July 31, 2015
Edge	2015	Flat Rock	February 11, 2015 through December 18, 2015

Affected vehicles are identified in OASIS and FSA VIN Lists.

REASON FOR THIS PROGRAM

This program is a proactive effort to gather parts for research. Ford is voluntarily conducting this program to replace certain airbag modules on vehicles always registered and always residing in defined coastal locations of Florida, Mississippi, and Texas. The purpose of this program is to obtain field parts for testing and evaluation.

SERVICE ACTION

This is a Harvest Program. Dealers are to replace the driver's airbag module and send all parts listed in the dealer bulletin back to Ford. DO NOT scrap any parts. Package the original airbag module in the new part box and provide it to the appropriate dealership personnel for part returns. After the repair, a Ford representative will contact the dealer's Parts Manager to discuss the return process. This service must be performed on all affected vehicles at no charge to the vehicle owner.

FSA PROGRAM OPTIONS

Program Option	Eligibility	Comments
Mobile Repair	Yes	See Mobile Service Repair Assessment Level section below, if applicable.
Over-the-Air (OTA) Update	No	See Over-The-Air (OTA) Updates section of the FSA Policy Document, if applicable.
Rentals	No	See the Rental Vehicles section below, if applicable.
Alternative Transportation Available	No	See Alternate Transportation section in the FSA Policy Document.
Pickup & Delivery (PDL)	Yes	See Pickup & Delivery section in the FSA Policy document.
Towing	No	See Claims Preparation and Submission section below, if applicable.
Essential Special Service Tools (ESST)	No	See Technical Instructions and/or Workshop Manual (WSM) as needed.
Administrative Allowance	No	See Administrative Allowance section in FSA Policy Document, and if applicable, Labor Allowances table below.
Owner Refunds	No	See Owner Refunds section below, if applicable.
Photo Submission	No	See Repair Photo Submission section below, if applicable.

Note: For further information on certain Program Options above, see the corresponding section within the FSA Policy Document.

OWNER NOTIFICATION MAILING SCHEDULE

Owner letters are expected to be mailed the week of May 6th, 2026, or sooner. Dealers should service any affected vehicles that arrive at their dealerships, whether or not the customer has received a letter.

ATTACHMENTS

- Technical Instructions
- Owner Notification Letter

REFERENCE MATERIAL

- Warranty & Policy Manual (located on FMCDealer Warranty Portal Page):
www.fmcdealer.dealerconnection.com/content/fmcdealer/us/en/parts_service/wty.html
- FSA Policy Document (located on FMCDealer FSA Resources Page for Ford and Lincoln dealerships):
www.fmcdealer.dealerconnection.com/content/fmcdealer/us/en/parts_service/fsa/rsc.html
- FSA Policy Document (located on the Fleet SharePoint site for Fleets with in-house warranty):
<https://azureford.sharepoint.com/sites/OneWarrantySolution/usfleet/SitePages/Home.aspx>
- Mobile Repair / Vehicle Pickup & Delivery Record can be found on the Technical Assistance tab in PTS:
<https://www.fordtechservice.dealerconnection.com>

QUESTIONS & ASSISTANCE

For questions and assistance, contact the Special Service Support Center (SSSC) via the SSSC Web Contact Site. The SSSC Web Contact Site can be accessed through the Professional Technician System (PTS) website using the SSSC link listed at the bottom of the OASIS VIN report screen or listed under the SSSC tab.

Customer Service Division

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MOBILE SERVICE REPAIR ASSESSMENT LEVEL

- Arrange for a mobile repair at the owner's location
- All Vehicles Affected:
 - 🔧 🔧 - Light Mobile Service (MRA2)

OASIS ACTIVATION

OASIS will be activated on May 6th, 2026.

FSA VIN LISTS ACTIVATION

FSA VIN Lists will be available through <https://web.fsavinlists.dealerconnection.com> by May 6th, 2026. Owner names and addresses will be available by May 26th, 2026.

NOTE: Your FSA VIN Lists may contain owner names and addresses obtained from motor vehicle registration records. The use of such motor vehicle registration data for any purpose other than in connection with this program is a violation of law in several states, provinces, and countries. Accordingly, you must limit the use of this listing to the follow-up necessary to complete this service action.

SOLD VEHICLES

- Owners of affected vehicles will be directed to dealers for repairs.
- Immediately contact any of your affected customers whose vehicles are not on your VIN list but are identified in OASIS. Give the customer a copy of the Owner Notification Letter (when available) and schedule a service date.
- Correct other affected vehicles identified in OASIS which are brought to your dealership.
- Dealers are to prioritize repairs of customer vehicles over repairs of new and used vehicle/inventory.

IN-STOCK VEHICLES

- Use OASIS to identify any affected vehicles in your used vehicle inventory.

BRANDED / SALVAGED TITLE VEHICLES

Affected branded / salvaged title vehicles are eligible for this service action.

RENTAL VEHICLES

Rental vehicles are not approved for this program.

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ADDITIONAL REPAIR (LABOR TIME AND/OR PARTS)

Additional repairs identified as necessary to complete the FSA should be managed as follows:

- For related damage and access time requirements, refer to the Warranty and Policy Manual / Section 6 – Ford & Lincoln Program Policies / General Information & Special Circumstances for FSAs / Related Damage.
- **For vehicles outside new vehicle bumper-to-bumper warranty coverage:**
 - Submit an Approval Request to the SSSC Web Contact Site before completing the repair.

See “Additional Repair Info” in the FSA Policy Document for further Terms and Conditions. **CLAIMS PREPARATION AND SUBMISSION**

- **Technician Competency Requirement:** The STST Competency 10 certification requirement in the U.S. market only will be enforced starting with repair orders opened on or after August 31, 2024. FSA repairs will be rejected, and the claim will not be paid if the repairing technician is not certified in STST Competency 10 FSA. See EFC15936 for more details.
- **Claim Entry:** Enter claims using Dealer Management System (DMS) or One Warranty Solution (OWS) online.
 - When entering claims:
 - Claim type 31: Field Service Action
 - Sub Code: 26H02
 - Customer Concern Code (CCC): S38
 - Condition Code (CC): 42
 - Causal Part Number, Quantity 0:
 - Fusion: 78043B13
 - Mustang: 63043B13
 - Edge: 58043B13
 - If other services are requested on the same RO, please complete them. Once they are completed, and if the customer elects to take delivery of their vehicle while waiting for parts to arrive to complete this program, dealers should close the repair order. Reference to W&P manual section 1.3.09 for detailed information associated with these applicable process steps.
 - For additional claims preparation and submission information, refer to the Recall and Harvest Program Repairs in the OWS User Guide.
- **Related Damage/Additional labor and/or parts:** Must be claimed as Related Damage on a separate repair line from the FSA with the same claim type and subcode as described in Claim Entry above.

IMPORTANT: Click the Related Damage Indicator radio button.

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LABOR ALLOWANCES: These labor operations close the FSA

Note: Only one labor operation may be claimed from this table. (Additional supplemental labor operations may be claimed from the Supplemental Labor Allowances table.)

Description	Labor Operation	Labor Time Hour(s)
Fusion Remove and replace the driver airbag module. This labor operation closes the FSA.	26H02C	0.3
Mustang Remove and replace the driver airbag module. This labor operation closes the FSA.	26H02B	0.4
Edge Remove and replace the driver airbag module. This labor operation closes the FSA.	26H02D	0.3

SUPPLEMENTAL LABOR ALLOWANCES These labor operation codes DO NOT close the FSA.

Description	Labor Operation	Labor Time Hour(s)
Mobile Service: This allowance is only for <u>non-eligible</u> 2026 Remote Experience Program Dealers. Can be used when the repair takes place away from the dealership.	26H02MM	0.5
Ford Vehicle Pick-Up & Delivery Allowance: This allowance is only for <u>non-eligible</u> 2026 Remote Experience Program Dealers. NOTE: This allowance is for dealer-performed vehicle Pick-Up & Delivery for dealership repairs only. Can only be claimed once, regardless of outstanding FSAs repaired.	26H02PP	0.5

Harvest Program 26H02

PARTS REQUIREMENTS / ORDERING INFORMATION

ORDER ONE OF THE FOLLOWING BASED ON VEHICLE TYPE:

Service Part Number	Claim Quantity	Package Order Quantity	Number in Package	Description
HS7Z-78043B13-AH	1	1	1	Fusion Driver Airbag Module
HR3Z-63043B13-BH	1	1	1	Mustang Driver Airbag Module
GT4Z-58043B13-GB	1	1	1	Edge Driver Airbag Module (With Active Steering)
GT4Z-58043B13-FC	1	1	1	Edge Driver Airbag Module (Without Active Steering)

Order your parts requirements through normal order processing channels. To guarantee the shortest delivery time, an emergency order for parts must be placed.

DEALER PRICE

For the latest prices, refer to DOES II.

PARTS RETENTION, RETURN, & SCRAPPING

Do NOT scrap parts. After the repair, a Ford representative will contact the dealer's Parts Manager to discuss the return process. Package the replaced inflator in the new part box and provide to the appropriate dealership personnel for part returns. For additional details on retention and return policies, refer to the FSA Policy Document for any and all questions on parts.

EXCESS STOCK RETURN

Please refer to the FSA Policy Document for any and all questions on parts.

REPLACED FSA PARTS INSPECTION AND SIGN OFF

Please refer to the FSA Policy Document for any and all questions on parts.



Ford Motor Company
Customer Service Division
PO Box 1904
Dearborn, Michigan 48121

May 2026

Harvest Program 26H02

Mr. John Sample
123 Main Street
Anywhere, USA 12345

12345678901234567

At Ford Motor Company, we are committed not only to building high-quality, dependable products but also to building a community of happy, satisfied customers. To support that commitment, we are providing a no-charge Harvest Program to study and replace specific parts on your vehicle. This allows us to gather real-world data to ensure the long-term quality of our products.

Why are you receiving this notice?

Ford Motor Company is conducting this Harvest program so that our engineers can analyze the original parts' performance. Specifically, Ford would like to exchange the driver airbag on your vehicle for a brand-new part in order to conduct a detailed evaluation of the driver airbag in a specific population of vehicles, which includes your vehicle. Ford would like to replace your driver airbag at no charge, in order to evaluate it.

What is the effect?

Your vehicle is safe to drive. Ford Motor Company has authorized your dealer to remove and replace the driver airbag on your vehicle free of charge under the terms of this program, for an Engineering Study of the driver airbag. This program will be in effect until December 31st, 2026 regardless of mileage, or until the requested number of driver airbag modules have been collected. Coverage is automatically transferred to subsequent owners.

What will Ford and your dealer do?

Ford Motor Company has authorized your dealer to replace the driver airbag free of charge under the terms of this program.

This harvest program will be in effect until December 31, 2026, regardless of mileage, or until enough parts are received to complete the engineering study. Coverage is automatically transferred to subsequent owners.

How long will it take?

The time needed for this repair is less than one-half day. However, due to service scheduling requirements, your dealer may need your vehicle for a longer period of time.

What should you do?

Please call your dealer without delay to schedule a service appointment for Harvest Program 26H02.

If you do not already have a servicing dealer, you can access ford.com/support for dealer addresses, maps, and driving instructions.

Ford Motor Company wants you to have this service action completed on your vehicle. The vehicle owner is responsible for making arrangements to have the work completed.

Mobile Service

Ford Mobile Service is offered by participating dealers, contact your dealer for details.

Pickup and Delivery

Complimentary vehicle Pickup & Delivery service may also be available upon request through participating dealers. Your dealer will pick up your vehicle and return it with the repair completed.

What if you no longer own this vehicle?

If you no longer own this vehicle and have an address for the current owner, please forward this letter to the new owner.

You received this notice because our records, which are based primarily on state registration and title data, indicate that you are the current owner or lessee.

Can we assist you further?

If you have difficulties getting your vehicle repaired promptly and without charge, please contact your dealership's Service Manager for assistance.

If you have questions or concerns, please contact our **Ford Recall Assistance Center (RAC) at 1-866-436-7332** and one of our representatives will be happy to assist you. The RAC is open on weekdays from 8:30 AM – 7:00 PM (Eastern Time). TTY/TDD users, please contact the RAC at the number listed using the Telecommunication Relay Service by dialing 711.

If you wish to contact us through the internet, our address is ford.com/support.

To view the letter in Spanish

visit: fordtranslatehub.com

Para ver la carta en español

viste: fordtranslatehub.com



Open the QR reader application or the camera on your smartphone. Point it at the QR code, then tap the banner that appears on your device. Follow the instructions on the screen to finish.

Abre la aplicación del lector QR o la cámara de tu smartphone. Apunta al código o QR y pulsa el banner que aparece en tu dispositivo. Sigue las instrucciones en pantalla para terminar.

Thank you for your attention to this important matter.

Customer Service Division



Ford Motor Company
División de Servicio al Cliente
PO Box 1904
Dearborn, Michigan 48121

Mayo 2026

Programa de recolección 26H02

Sr. Juan Pérez
Calle Principal 123
Ciudad, EE. UU. 12345

12345678901234567

El compromiso de Ford Motor Company no es solo fabricar productos confiables y de alta calidad, sino que también lograr la plena satisfacción del cliente. Para respaldar ese compromiso, estamos proporcionar un programa de recolección, sin costo, para estudiar y reemplazar piezas específicas de su vehículo. Esto nos permite recopilar datos del mundo real para garantizar la calidad a largo plazo de nuestros productos.

¿Por qué recibe este aviso?

Ford Motor Company está llevando a cabo el programa de recolección, de modo que nuestros ingenieros puedan analizar el rendimiento de las piezas originales. En concreto, Ford desea cambiar la bolsa de aire del conductor de su vehículo por una pieza completamente nueva para llevar a cabo una evaluación detallada de la bolsa de aire del conductor en una población específica de vehículos, entre los que se incluye el suyo. Ford desea reemplazar su bolsa de aire del conductor sin costo alguno, para poder evaluarla.

¿Cuál es el efecto?

Conducir su vehículo es seguro. Ford Motor Company ha autorizado a su concesionario a retirar y reemplazar la bolsa de aire del conductor de su vehículo sin costo alguno, conforme a los términos de este programa, para realizar un estudio de ingeniería de la bolsa de aire del conductor. Este programa estará vigente hasta el 31 de diciembre de 2026, independientemente del millaje, o hasta que se haya recolectado la cantidad solicitada de módulos de la bolsa de aire del conductor. La cobertura se transfiere automáticamente a los siguientes propietarios.

¿Qué medidas adoptarán Ford y su concesionario?

Ford Motor Company ha autorizado a su concesionario a reemplazar la bolsa de aire del conductor, sin costo alguno, según los términos de este programa.

Este programa de recolección estará vigente hasta el 31 de diciembre de 2026, independientemente del millaje, o hasta que se reciban suficientes piezas para realizar el estudio de ingeniería. La cobertura se transfiere automáticamente a los siguientes propietarios.

¿Cuánto tiempo tomará?

El tiempo necesario para esta reparación será menos de medio día. Sin embargo, debido a los requisitos de planificación de servicio, es posible que su concesionario tarde un poco más.

¿Qué debe hacer?

Llame a su concesionario lo antes posible para programar una cita de servicio para realizar el Programa de recolección 26H02.

Si aún no tiene un concesionario para realizar el servicio, puede acceder a ford.com/support para conocer las direcciones de los concesionarios, ver mapas y obtener las instrucciones para llegar.

Ford Motor Company le recomienda realizar esta acción de servicio en su vehículo. El propietario del vehículo es responsable de realizar los arreglos para llevar a cabo el trabajo.

Servicio móvil

El Servicio móvil Ford se ofrece a través de los concesionarios que participan, comuníquese con su concesionario para obtener detalles.

Servicio de retiro y entrega

El servicio complementario de retiro y entrega de vehículos también podría estar disponible previa solicitud a través de los concesionarios que participan. Su concesionario retirará el vehículo y lo regresará con la reparación realizada.

¿Qué pasa si ya no es el propietario del vehículo?

Si ya no es el propietario del vehículo y tiene la dirección del propietario actual, le solicitamos que le reenvíe esta carta.

Este aviso lo recibió porque en nuestros archivos, basados principalmente en datos estatales de registro y propiedad, aparece usted como el propietario o arrendatario actual.

¿Podemos hacer algo más por usted?

Si tiene problemas para reparar su vehículo de inmediato y sin costo alguno, comuníquese con el gerente de servicio de su concesionario para solicitar ayuda.

si tiene dudas o preguntas, comuníquese con nuestro **Centro de Asistencia de Campañas Ford (RAC) al 1-866-436-7332** y uno de nuestros representantes con gusto lo atenderá. El RAC está abierto de lunes a viernes de 8:30 a. m. a 7:00 p. m. (hora del este). Si es usuario de TTY/TDD, comuníquese con el RAC al número que se menciona, mediante el servicio de retransmisión de telecomunicaciones, para esto, marque el 711.

Si desea comunicarse con nosotros a través de Internet, nuestra dirección es ford.com/support.

Para ver la carta en español

visite: fordtranslatehub.com



Abra la aplicación de lector de QR o la cámara de su smartphone. Apunte al código QR y luego toque el aviso que aparece en su dispositivo. Siga las instrucciones en la pantalla para finalizar.

Gracias por su atención en este asunto sumamente importante.

División de Servicio al Cliente

CERTAIN 2015 MODEL YEAR MUSTANG, FUSION AND EDGE VEHICLES — DRIVER AIRBAG MODULE REPLACEMENT

SERVICE PROCEDURE

IMPORTANT! The Service Technician Specialty Training (STST) Competency 10 certification requirement, in the U.S. market only, will be enforced starting with repair orders opened on or after August 31, 2024. Field Service Action (FSA) repairs will reject and the claim will not be paid if the repairing technician is not certified in STST Competency 10 FSA. See Electronic Field Communication (EFC) 15936 for more details.

OVERVIEW: The purpose of this Harvest program is to obtain field parts for testing and evaluation. All parts replaced must be returned. Package the original airbag in the new part box and provide to the appropriate dealership personnel for part returns.

WARNING: Turn the ignition OFF and wait one minute to deplete the backup power supply. Ignition must remain OFF until repair is complete. Failure to follow this instruction may result in serious personal injury or death in the event of an accidental deployment.

If a SRS fault is present, you must de-power the SRS. Refer to Workshop Manual (WSM) procedures in Section 501-20B.

1. Remove the driver airbag. Follow the WSM procedures in Section 501-20B.

NOTE: The serial number of the *new* airbag module must be provided to Ford for the warranty claim to be processed.

2. Record the 20-character serial number of the *new* airbag module on the repair order. See Figure 1.

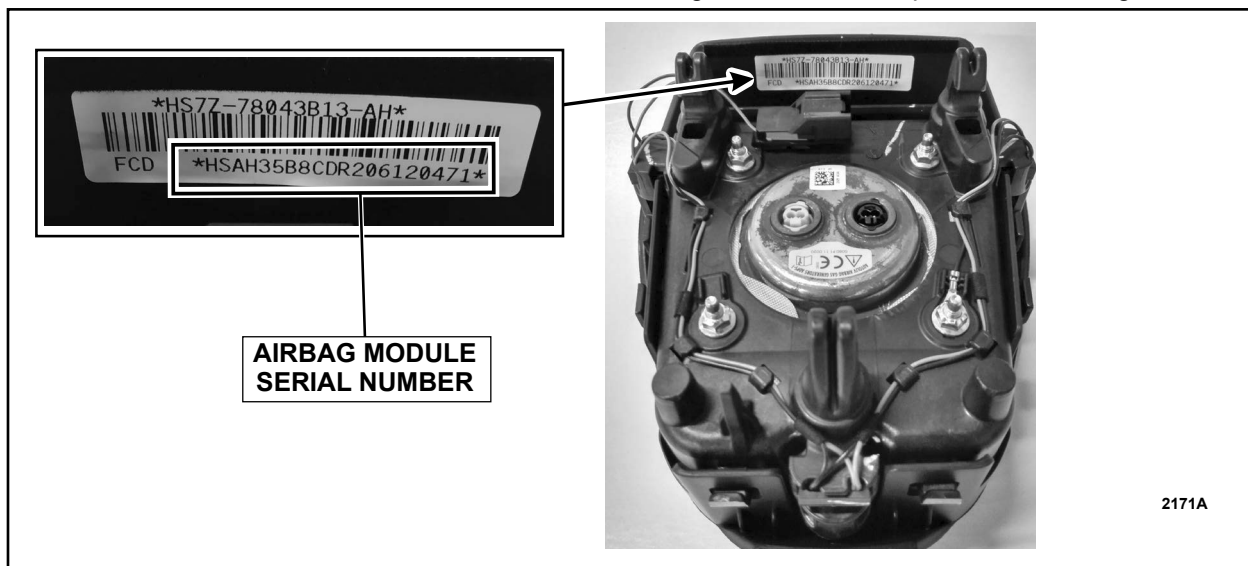


FIGURE 1



3. Install the *new* driver airbag. Please follow the WSM procedures in Section 501-20B.

NOTE: Make sure that the Airbag Readiness light still indicates no SRS faults are present.

4. Package the original airbag in the *new* part box and provide to the appropriate dealership personnel for part returns.

