


Condition

Applicable Vehicles						
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To	PR Code(s)
Golf/GTI	2021	All	All	All	All	8AR
Arteon, Atlas, Atlas Cross Sport	2021 - 2023	All	All	All	All	8AR
Jetta, Tiguan, Taos	2021-2024	All	All	All	All	8AR

Revision Table			
Instance Number	Published Date	Version Number	Reason For Update
2070941/3	05/11/2026	91-23-03	Additional model years added
2070941/2	03/19/2024	91-23-03	Update PR code information
2070941/1	07/24/2023	91-23-03	Original publication.

 **NOTICE**

This technical bulletin must be read in its entirety before attempting the software update.

- If software updates or flash campaigns/actions are performed on a vehicle, a battery charger with at least 70A charging current **MUST** be used in order to avoid problems during the updates and flash campaigns.
- This technical bulletin only applies to the vehicle groups specified above with PR code 8AR.

The customer may report one or more of the following symptoms:

Infotainment system freezes and/or reboots

Infotainment system will not turn on/boot up

Infotainment system loses sound and/or volume controls malfunction

Navigation system malfunctions

App-Connect malfunctions

SiriusXM radio malfunctions

Main user account creation malfunctions

Poor hands free call clarity

Speed warning malfunctions

Voice command malfunctions

Technical Background

This procedure resolves the concern(s) specified above by updating the MIB3 Infotainment System to the latest software level **0890**.

Production Solution

Not applicable.

Service

Software Update Procedure

Connect the MTRMSP0702 battery maintainer/charger to the vehicle's 12 volt battery.

Switch the ignition to the ON position.

Check the current software level by pressing the "Menu" hard key.

Page over in the Infotainment menu to select "Settings" from the touchscreen menu.

In "System Settings", scroll down to select "System Information" from the touchscreen menu.

If the "Software" level is lower than **0890**, proceed with this Technical Bulletin.

If the "Software" level is equal to or greater than **0890**, this work procedure does not apply.



Create the USB Drive with SD/USB Creator:

Refer to VOS-25-28 – Flash Media Creator (FMC) for D3 Edgebox (Replaces SD Creator).

Use USB part number **3G8.919.360.GB**

Update Programming:

Section 1: USB

Insert the USB driver **3G8.919.360.GB** into port 1 of the USB connection in the center console.

Press and hold the “Menu” hard key located on the MIB display until “Service Mode” is made available.

Select “Software Update/Versions”.

Select “Start Update”.

Select “Update”.

Select the option “USB 1”.

Select “Start Update”.

Select “Start Update” again on the following screen.

The software update will now begin. Please note that various screens may be displayed during the update process. Additionally, the infotainment display may switch off/on. This is normal behavior.

When the “Update Summary” screen appears, select “Resume”.

When the completed update prompt appears, select “OK”.

Section 2: Software Version Management (SVM)

Connect the ODIS tester to the vehicle’s Data Link Connector (DLC).

Initiate Guided Fault Finding (GFF) and allow the tester to complete interrogation of all modules.

Once GFF is complete, click on the “Special Functions” tab.

Under “5F – Information Electronics 1 – **J794**”, select “Adapting Software”.

Select option 1 “Software update via measure code”.

Enter SVM code **3700**.

Continue through the test plan, confirming steps as needed.

When the test is complete, the test results will read “Data version in the vehicle is current”.

Once the update is complete, exit GFF and remove the USB from the USB drive.

Warranty

To determine if this procedure is covered under Warranty, always refer to the Warranty Policies and Procedures Manual ¹⁾					
Model(s)	Year(s)	Eng. Code(s)	Trans. Code(s)	VIN Range From	VIN Range To
Golf/GTI	2021	All	All	All	All
Arteon, Atlas, Atlas Cross Sport	2021 - 2023	All	All	All	All
Jetta, Tiguan, Taos	2021-2024	All	All	All	All
SAGA Coding					
Claim Type:			Use applicable Claim Type ¹⁾		
Service Number:	Damage Code	HST		Damage Location (Depends on Service No.)	
9193	0039	--		--	
Parts Manufacturer		Arteon, Taos, Atlas, Atlas Cross Sport, Golf, GTI, Jetta, Tiguan		WG8 ²⁾	
Labor Operation ³⁾ : GFF functions (inc. battery charge)			01500010 = See Elsa for latest time units		
Labor Operation ³⁾ : Update Programming USB			91931999 = 30 TU		
Labor Operation ³⁾ : Update Programming SVM			See GFF Time expenditure.		
Causal Part:			91931999		

Diagnostic Time ⁴⁾		
GFF Time expenditure	01500060 = Actual GFF print out. 70 TU max.	YES
Road Test	01210002 = 00 TU 01210004 = 00 TU	NO
Technical Diagnosis	01320000 = 00 TU max.	NO
Claim Comment: Input "As per Technical Bulletin 2070941" in comment section of Warranty Claim.		
<p>1) Vehicle may be outside any Warranty in which case this Technical Bulletin is informational only.</p> <p>2) Code per warranty vendor code policy.</p> <p>3) Labor Time Units (TUs) are subject to change with ELSA updates.</p> <p>4) Documentation required per Warranty Policies and Procedures Manual.</p>		

Required Parts and Tools

Tool Description	Tool No:
Midtronics Battery Maintainer	MTRMSP0702
VAS Diagnostic Tool	VAS 6150/X & VAS 6160/X and ODIS Service with current online updates
USB	3G8.919.360.GB

Additional Information

All part and service references provided in this Technical Bulletin are subject to change and/or removal. Always check with your Parts Dept. and Repair Manuals for the latest information.

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