

## Condition

Model(s)	Year(s)	VIN Range	Vehicle Specific Equipment
A5, S5 (FU), Q5, Q5 Sportback, SQ5, and SQ5 Sportback	2025 – 2026	All	0009 – Electronic and central electric Software version: 1306 1309 1616
A6 Sportback e-tron, S6 Sportback e-tron, Q6 e-tron, Q6 Sportback e-tron, SQ6 e-tron, and SQ6 Sportback e-tron	2025 2027		
A6 (FN)	2026		

### Customer states:

Various issues on the vehicle

### Workshop findings:

One of the following event memory entries is logged under diagnostic address 0009:

- **P000000** (no text) – symptom 69383

OR

- **U112100**: Data bus missing message – symptom: 69383

## Technical Background

Deviation in diagnostic conditions

## Production Solution

Not applicable.

## Service

The event memory entries “**P000000** (no text) – symptom 69383” and “**U112100** Data bus missing message – symptom 69383” in diagnostic address 0009 are purely diagnostic information with no effect on functions and no connection to a specific vehicle function.

Working through them via Guided Fault Finding will therefore not solve the issue. Any repair instructions provided in Guided Fault Finding for these entries can be ignored.

## Warranty

This fault is not covered under warranty. It is not possible to bill for fault finding and/or component replacement under warranty.

## **Additional Information**

All part and service references provided in this TSB (**2082083**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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