

 Connection offline

## Technical Service Bulletin

Transaction No.: **2081912/1**

55 One or more electric exterior door handles cannot be reached after KD2 package update

Release date: May 5, 2026

## Condition

Model(s)	Year(s)	VIN Range	Vehicle Specific Equipment
A5, S5 (FU), A6 Sportback e-tron, and S6 Sportback e-tron	2025	All	4200 - Driver's side exterior door handle activation 4201 - Front passenger's side exterior door handle activation 4202 - Driver's side rear exterior door handle activation 4203 - Passenger side rear exterior door handle activation
A6 (FN)	2026		Part Number: *.927.*75*.J* *.927.*75*.K*

One or more of the electric exterior door handles cannot be reached after the KD2 package update (combined software update TSB 2079690, *00 Combined software update 03.10.00/C (28.13.01) KD2*) has been performed.

## Technical Background

The electric exterior door handles remain in an undefined status.

## Production Solution

Not applicable.

## Service



**Please note: GFF version 2026.04.00 or higher (available from 15.04.2026) is required for this. Please make sure you are using the latest GFF version.**

If a mounting bracket has already been replaced using a replacement part with part number index "L", the original mounting bracket that could not be reached after flashing must be reinstalled to perform the measure described here. This measure **cannot** be performed on vehicles fitted with mounting brackets with index "L".

Please use the **SVM code PRHBLKD2ETAB,DUCFSPCLR** to flash the electric exterior door handles. **Use the program "SVM – Authorized Multiple Code Entry".**

If flashing with this SVM code is also unsuccessful and one of the following error codes is shown, the mounting bracket must be replaced:

Event in Audi Software Version Management (SVM):

8101

8118

8090

If error code 8060 is shown, please try to perform the procedure a second time using the SVM code specified here. If this is also unsuccessful, the mounting bracket must be replaced.

Then end the KD2 update with the SVM code from the combined software update TSB TSB 2079690, *00 Combined software update 03.10.00/C (28.13.01) KD2*.

## Warranty

<b>Claim Type:</b>	• If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.		
<b>Service Number:</b>	5711		
<b>Damage Code:</b>	KD02		
<b>Labor Operations:</b>	Program door handle	5711 2599	10 TU
<b>Claim Comment:</b>	As per TSB 2081912/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Please note the information on predecessors and items that are included and excluded in the repair operations, as well as any associated tasks.

## Additional Information

All part and service references provided in this TSB (**2081912**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

©2026 Audi of America, LLC / Audi Canada Inc. All rights reserved. The information contained in this document is based on the latest information available at the time of printing and is subject to the copyright and other intellectual property rights of Audi of America, LLC / Audi Canada Inc., its affiliated companies, and its licensors. All rights are reserved to make changes at any time without notice. No part of this document may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, photocopying, recording, or otherwise, nor may these materials be modified or reposted to other sites, without the prior expressed written permission of the publisher.