

Vehicle-specific service

Transaction No.: **2081508/2**

55 PSS Rear lid does not open or close fully (software version 0231 on DA 0046)

Release date: May 6, 2026

Condition

Model(s)	Year(s)	VIN Range	Vehicle Specific Equipment
A5, S5 (FU), Q5, Q5 Sportback, SQ5, and SQ5 Sportback (GU)	2025 – 2026	All	Diagnostic Address 0046 Software: 0231
A6 Sportback e-tron, S6 Sportback e-tron, Q6 e-tron, Q6 Sportback e-tron, SQ6 e-tron, and SQ6 Sportback e-tron	2025 2027		
A6 (FN)	2026		

REVISION HISTORY		
Revision	Date	Purpose
2	-	Revised <i>Service</i> (Updated information)
1	03/27/2026	Initial publication

Customer states:

- The rear lid does not open as normal - it does not open fully.

OR

- It closes into the lock at full speed without the power latching system activating.

OR

- The rear lid does not close as normal and opens again.

Workshop findings:

- The complaint occurs occasionally and without an event memory entry.
- Software version 0231 is found at diagnostic address 0046 (convenience system central module).

Technical Background

The control unit detects excessive force and stops the rear lid moving or, in rare cases, the control unit forgets the exact position of the rear lid.

Production Solution

Software optimization from Q3 2026.

Service

The measure consists of 2 steps that must both be performed:

1. Check mechanical setting of rear lid:

Please first check the precise fit of the rear lid and the permissible buffer forces (40N - 60N) at the rear lid buffers and make sure the specifications are complied with. To do so, refer to the information provided under “*Adjusting rear lid*” in the Workshop Manual; use spring pressure gauge VAS 895 035 and measurement film VAS 895 037 or alternatively spring scales in accordance with SOST article on spring pressure gauge VAS 895 035.

2. Initialize rear lid:



NOTICE

It is imperative to reset initialization of the rear lid and then adapt it again. If this is not performed, the parameters logged in the control unit no longer match the preload of the rear lid and a repeat repair may be required.

To do so, start diagnosis via Guided Functions and perform the function “**0046 - Rear lid electronics - basic setting**”.



NOTICE

It is essential not to hinder or stop the movement of the rear lid under any circumstances. This would interrupt the initialization process.



CAUTION

Anti-trapping protection is NOT active for the entire duration of the initialization process. Make sure that there is no risk of trapping you or other people at any time.

Despite performing this TSB correctly, a repeat repair may be required in certain cases. The rear lid control unit can forget the position of the rear lid if control unit 0046 is woken up repeatedly. This can be identified by the fact that the power latching system does not start when the rear lid is in the lower end position, or if the rear lid is not fully closed. The rear lid is only closed in the first lock position. This is caused by the adapted mobile key (vehicle key on phone app), among other factors. The probability of this issue occurring can be reduced by deactivating the mobile key or deactivating the mobile phone Bluetooth connection to the vehicle overnight. The mobile key can be deactivated either via the MMI or on the customer’s phone. The measure to remedy this issue is expected in Q3 2026 (subject to change).

1. Diagnose the vehicle according to the instructions listed above. If the customer’s vehicle condition matches the condition listed in the *Technical Background* of this PSS TSB, explain to the customer that a solution is expected to be available by the end of the 3rd quarter of 2026 (subject to change) and that no repairs are necessary at this point.
2. Do not replace any components for this condition since this will not resolve the customer’s concern.
3. Create a PSS record in the PSS database via the Pending Service Solutions (PSS) link found in Audi Now; *Service | AU-US > Pending Service Solutions (PSS)*.

Warranty

Claim Type:	<ul style="list-style-type: none"> If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only. 		
Service Number:	5568		
Damage Code:	0039		
Labor Operations:	Adjust rear lid	5559 1599	20 TU
	GFF / Self-diagnosis	0150 0060	See SRT with associated operations
Claim Comment:	As per TSB 2081508/2		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Please note the information on predecessors and items that are included and excluded in the repair operations as well as any associated tasks.

Additional Information

All part and service references provided in this TSB (**2081508**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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