

 Connection offline

Vehicle-specific service

Transaction No.: **2081006/2**

91 PSS MY 24/25 with SW update: Bluetooth / Audi smartphone interface connects slowly or connection is interrupted

Release date: May 27, 2026

Condition

Model(s)	Year(s)	VIN Range	Vehicle Specific Equipment
A4, A4 allroad, S4, A5 Sportback, S5 Sportback, RS 5 Sportback, A6, A6 allroad, S6, RS 6 Avant, A7, S7, RS 7, A8, S8, e-tron GT, RS e-tron GT, Q5, Q5 e quattro, SQ5, SQ5 Sportback, Q7, SQ7, Q8, SQ8, RS Q8, Q8 e-tron, Q8 Sportback e-tron, SQ8 e-tron, and SQ8 Sportback e-tron	2024 – 2025	All	0075 – Emergency call module and communication unit Software version: 0740
A5, A5 Cabriolet, S5, and RS 5	2025		

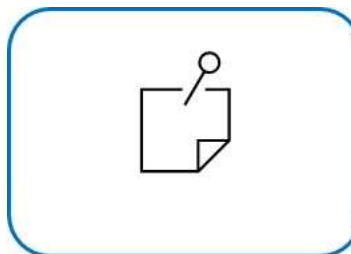
REVISION HISTORY		
Revision	Date	Purpose
2	-	Revised <i>Service</i> (Update expected solution date)
1	02/17/2026	Initial publication

Customer states:

- The customer complains that the Bluetooth and/or Audi smartphone interface sometimes take a long time to connect.
- The customer also mentions that the reception bar in the MMI is sometimes greyed out during this time.

Workshop findings:

- The complaint can sometimes be reproduced in the workshop.



Postpone repair

Technical Background

Software issue in emergency call module control unit and communication unit (DA 0075).

Production Solution

MY26

Service

1. Explain to the customer that a solution is expected to be available by the end of the 3rd quarter of 2026 (subject to change) and that no repairs are necessary at this point.
2. Do not replace any components for this condition since this will not resolve the customer's concern.
3. Create a PSS record in the PSS application through the Pending Service Solutions (PSS) link in Audi Now; *Service | AU-US > Pending Service Solutions (PSS)*.

Warranty

Replacing parts or attempting repairs will not fix the problem. Unjustified work/replacement parts will be charged back. Invoicing under warranty is not permitted.

Additional Information

All part and service references provided in this TSB (**2081006**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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