

 Connection offline

Vehicle-specific service

Transaction No.: **2080709/2**

93 PSS Electronics: HV: vehicle/ HV battery: timer based charging faulty/ charging target exceeded - Q4 e-tron

Release date: May 6, 2026

Condition

Model(s)	Year(s)	VIN Range	Vehicle Specific Equipment
Q4 e-tron, and Q4 Sportback e-tron	2025 – 2026	All	0019 – Data Bus OBD Interface With software: 0196 0254 0297 0307 0329 0411 0561

REVISION HISTORY

Revision	Date	Purpose
2	-	Revised <i>Service</i> (Updated ETA)
1	02/04/2026	Initial publication

Customer states:

- The vehicle/HV battery is charged beyond the charging target set in the MMI
- Although the charging limit is set to 80% in the MMI, the vehicle continues charging after this value has been reached.

Workshop findings:

- The customer statement can be reproduced.

Technical Background

Not applicable.

Production Solution

This bulletin will be updated when more information is available. A solution is currently under development.

Service

1. Explain to the customer that a solution is expected to be available by the end of the 2nd quarter of 2026 (subject to change) and that no repairs are necessary at this point.
2. Do not replace any components for this condition since this will not resolve the customer's concern.
3. Create a PSS record in the PSS application through the Pending Service Solutions (PSS) link in Audi Now; *Service | AU-US > Pending Service Solutions (PSS)*.

 **NOTICE**

Replacing the Gateway (diagnostic address: 0019), high-voltage charging unit or other components will not fix the problem and the costs of doing so will be charged back.

Warranty

Claim Type:	<ul style="list-style-type: none"> • If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.
Service Number:	9352
Damage Code:	0040
Claim Comment:	As per TSB 2070809/1

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

All part and service references provided in this TSB (**2070809**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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