

**Condition**

Model(s)	Year(s)	VIN Range	Vehicle Specific Equipment
A3, S3, and RS3	2022 - 2026	All	Not applicable
Q4 e-tron, and Q4 Sportback e-tron	2022 - 2026		
e-tron GT, and RS e-tron GT	2022 - 2026		
Q6 e-tron, SQ6 e-tron, Q6 Sportback e-tron, and SQ6 Sportback e-tron	2025 2027		
A6 Sportback e-tron, and S6 Sportback e-tron	2025 2027		
Q3 (FJ)	2026		

REVISION HISTORY		
Revision	Date	Purpose
4	-	Revised header (Added new models, model years)
3	09/12/2025	Revised header (Added new models)
2	03/04/2025	Revised title (Updated text) Revised header (Added Model Year) Revised <i>Condition</i> (Updated text, removed image) Revised <i>Technical Background</i> (Updated text) Revised <i>Service</i> (Updated text) Revised <i>Warranty</i> (Updated text) Revised <i>Additional Information</i> (Updated text)

**Customer states:**

Clear coat has peeled off from trim strips.

**Workshop findings:**

Clear coat has peeled off from black trim strips.

**Technical Background**

1. The following example photos show various damage on black trims / trim strips (Figure 1).



**Figure 1.** Examples of damage on black trims / trim strips.

2. Coat peeled off (Figure 2).



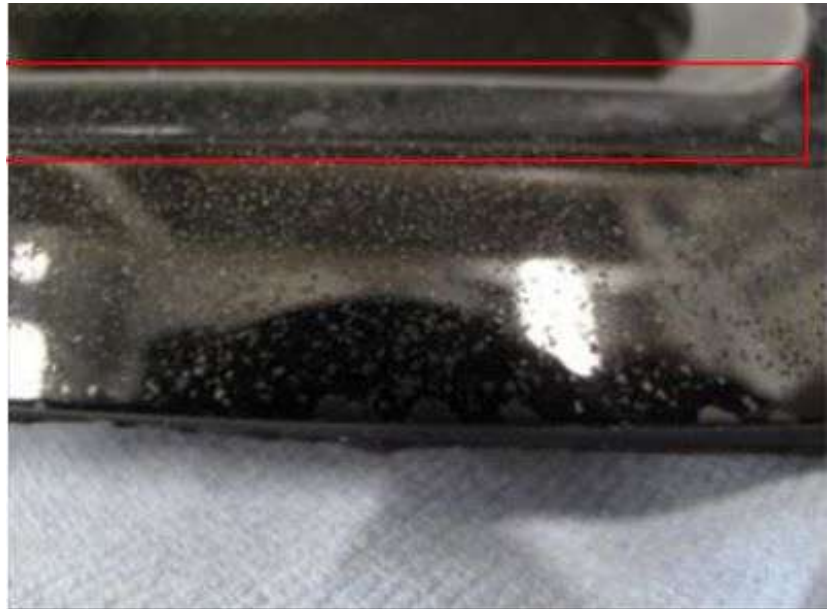
**Figure 2.** Coat peeled off.

3. Spots of additional coating. A fine spray pattern caused by a cleaning agent can be seen (Figure 3).



**Figure 3.** Spots of additional coating.

4. Figure 4 clearly shows marks forming on the neighboring rubber components, outside of the trim strips, caused by an applied liquid.



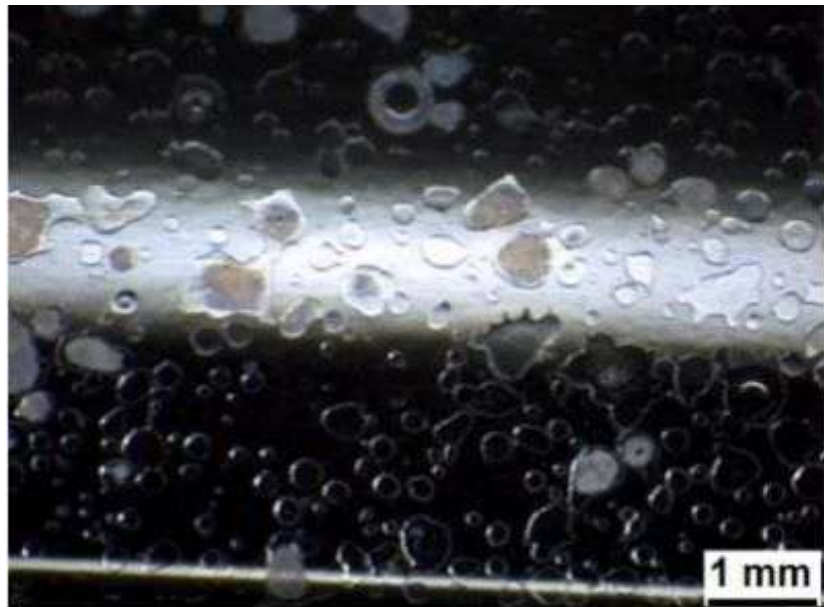
**Figure 4.** Marks forming caused by applied liquid.

5. Figure 5 clearly shows marks forming on the neighboring rubber components caused by an applied liquid.



*Figure 5. Marks forming caused by applied liquid.*

6. Figure 6 shows spots of swelling as viewed under a stereo microscope.



*Figure 6. Spots of swelling as viewed under a stereo microscope.*

#### 7. **CONCLUSION** from laboratory analyses performed:

Based on the laboratory analyses, the cause of the complaint is the use of a cleaning solution that is too aggressive for the application, often in conjunction with the application of pressure, such as from a high-pressure cleaner. Cleaning solutions such as industrial dirt remover, or insect remover and the various consistencies of those solutions, can attack the additional coating. Depending on how the cleaning solutions are applied, the time they are applied to the components, as well as the subsequent cleaning using a high-pressure cleaner, they can cause irreversible damage to the coating. Using energy-dispersive x-ray analysis, the damaged surfaces were analyzed on a molecular level. Traces of phosphorus (P) and fluorine (F) were detected. These elements are not contained in the conventional anodizing and additional coating layers but can often be found in commercially available cleaning solutions, such as industrial dirt and insect removers, as well as wheel cleaners.

## Production Solution

Not applicable.

## Service

This issue does not constitute a fault which is covered by warranty.

## Warranty

This issue does not constitute a fault which is covered by warranty.

## Additional Information

This issue does not constitute a fault which is covered by warranty.

All part and service references provided in this TSB (**2074058**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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