

 Connection offline

Technical Service Bulletin

Transaction No.: **2073760/2**

93 Q8 e-tron - remaining range displayed is too low

Release date: May 6, 2026

Condition

Model(s)	Year(s)	VIN Range	Vehicle Specific Equipment
Q8 e-tron, Q8 Sportback e-tron, SQ8 e-tron, and SQ8 Sportback e-tron	2024	All	Not applicable

REVISION HISTORY

Revision	Date	Purpose
2	-	Revised <i>Service</i> (Updated repair solution)
1	05/14/2024	Initial publication

Customer states:

- The remaining range displayed is too low.

AND

- The remaining range displayed becomes lower and lower at the same charge level after charging.

Workshop findings:

- The customer complaint can be reproduced.
- The software version of control unit for hybrid battery management (diagnostic address 008C) is either 0652 OR 0755.
- There is not a sudden drop in the range displayed; there is an unexpected gradual loss of range which occurs repeatedly after charging over time.

Technical Background

Software issue.

Production Solution

Not applicable.

Service

Please perform service campaign 93PG.

Warranty

Refer to the accounting instruction from the service campaign 93PG due to be carried out. Billing via this TSB is not permitted.

Additional Information

All part and service references provided in this TSB (2073760) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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