

Technical Service Bulletin

Transaction No.: **2063427/14**

93 HV battery charger control module cannot be started, or reports under wrong diagnostic address after being replaced

Release date: May 27, 2026

Condition

Model(s)	Year(s)	VIN Range	Vehicle Specific Equipment
e-tron	2019 2021 – 2023	All	Not applicable
e-tron Sportback	2020 – 2023		
Q8 e-tron, Q8 Sportback e-tron, SQ8 e-tron, and SQ8 Sportback e-tron	2024		

REVISION HISTORY		
Revision	Date	Purpose
14	-	Revised <i>Service</i> (Updated measure)
13	04/09/2026	Revised <i>Service</i> (Updated measure)
12	10/1/2025	Revised <i>Service</i> (Updated measure)

Customer states:

- The high-voltage battery charger control module, J1050 (address word 00C6) must be replaced due to a fault.

Workshop findings:

- After the vehicle’s high-voltage battery charger control module, J1050, is replaced, the new unit no longer reports in the diagnostic scan tool under address word 00C6 but instead reports under address word 8113.

Or

- High-voltage system cannot be restarted (event memories entered in address 0019).

Technical Background

The replacement part needs to have the diagnostic address/address word changed.

Production Solution

Not applicable.

Service

Process for software version 3112 / 3115 or 3119 (=UNECE)

Please create a TAC web ticket in this case, TAC will then contact you to enable you to rewrite the diagnostic address.

Process for all other software versions:

If the concern occurs after the component is replaced, proceed as follows using ODIS:

If the vehicle has PR number KB4 (onboard charging unit up to 22kW), disconnect charging unit 2 (AX5) first.

Select the self-test button and then select the following path:

- 8113 – High-Voltage Battery Charger Control Module 2 -J1239-.
- 8113 – High-Voltage Battery Charger Control Module 2, functions.
- 8113 – Change diagnostic address from 8113 to 00C6.

If the high-voltage system cannot be activated again, proceed as follows:

- End Guided Fault Finding and if the DTCs are static, start Guide Fault Finding again.
- Work through the DTC entries from gateway 0019 according to the test plan.



If the high-voltage system still cannot be activated, update the electrical system configuration as follows:

Press “Select self-test” and then select the following path:

Updating electrical system configuration

- 0019 - Data Bus On Board Diagnostic Interface -J533-.
- 0019 - Technical product information.
- J533 - Technical Product information 2063053.

Warranty

Claim Type:	<ul style="list-style-type: none"> • If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only. 		
Service Number:	9352		
Damage Code:	0039		
Labor Operations:	Software version 3112 or 3115 or 3119		
	Replace high-voltage charging unit	9352 5550	See SRT with associated operations
	Loosen and secure earth strap	9785 0950	See SRT with associated operations
	GFF	0150 0060	Labor according to the diagnostic log

All other software versions with charging unit 2 (AX5)		
Loosen and secure high-voltage charging unit	9352 0999	50 TU
GFF	0150 0060	Labor according to the diagnostic log
All other software versions without charging unit 2 (AX5)		
GFF	0150 0010	See SRT with associated operations
GFF	0150 0060	Labor according to the diagnostic log
Claim Comment:	As per TSB 2063427/14	

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Please note the information on predecessors and items that are included and excluded in the repair operations as well as any associated tasks.

Required Parts and Tools

Tool Number	Tool Description
VAS 1594	Wire harness repair set
VAS 6160/VAS 6150	VAS tester with the current version of ODIS (Windows 10)

Additional Information

All part and service references provided in this TSB (**2063427**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

©2026 Audi of America, LLC / Audi Canada Inc. All rights reserved. The information contained in this document is based on the latest information available at the time of printing and is subject to the copyright and other intellectual property rights of Audi of America, LLC / Audi Canada Inc., its affiliated companies, and its licensors. All rights are reserved to make changes at any time without notice. No part of this document may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, photocopying, recording, or otherwise, nor may these materials be modified or reposted to other sites, without the prior expressed written permission of the publisher.