

Condition

Model(s)	Year(s)	VIN Range	Vehicle Specific Equipment
A4, A4 allroad, S4, A5 Sportback, S5 Sportback, RS 5 Sportback, Q5, Q5 e quattro, Q5 Sportback, SQ5, and SQ5 Sportback	2021 – 2025	All	Not applicable
A5, A5 Cabriolet, S5, S5 Cabriolet, and RS 5	2021 – 2024		

REVISION HISTORY		
Revision	Date	Purpose
12	-	Revised <i>Warranty</i> (Updated Labor Operations)
11	03/13/2026	Revised <i>Condition</i> (Updated Information) Revised <i>Warranty</i> (Updated Labor Operations)
10	01/13/2025	Revised header (added MY25) Revised <i>Condition</i> (updated DTC frequency)

Customer states:

The customer complains about the following messages on the instrument cluster:

- Traffic Jam Assist: unavailable
- Active Lane Assist: fault

In addition, both functions are unavailable / cannot be activated.

Workshop findings:

The complaint is active/static and can be reproduced at any time.

The following DTCs are logged:

Adaptive cruise control, J428 (diagnostic address 0013):

- DTC U112300: Data bus, error value received (symptom 2153) active/static or passive/sporadic (frequency counter ≥ 3).

Front camera for driver assist systems, R242 (diagnostic address 00A5):

- DTC U112300: Data bus error value received (symptom 1123220) – active/static or passive/sporadic (frequency counter ≥ 3).

Technical Background

Under analysis.

Production Solution

Not applicable.

Service

Please replace the capacitive steering wheel according to the instructions in the Workshop Manual.

NOTICE

Try to reproduce the customer complaint (based on the description/cause of the issue), so that it can be clearly assigned to this TSB. The following repair must only be carried out if all the criteria (model/type, chassis number, engine/motor and gearbox code, PR number(s), part number, software version, code etc.) apply exactly. Otherwise, this solution will not eliminate the problem and repeat repairs may be necessary. In such a case, we may reject the warranty claim and charge back the cost of the parts.

Warranty

Claim Type:	<ul style="list-style-type: none"> • If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only. 		
Service Number:	4810		
Damage Code:	0040		
Labor Operations:	Remove and install steering wheel	4810 19xx	See SRT with associated operations
	Deactivate and activate high-voltage system (PR number 0K4)	9310 8360	See SRT with associated operations
	GFF/Guided Functions	0150 0060	Time stated on the diagnostic protocol
Claim Comment:	As per TSB 2061932/12		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Please note the information on predecessors and items that are included and excluded in the repair operations, as well as any associated tasks.

Additional Information

All parts and service references provided in this TSB (**2061932**) are subject to change and/or removal.

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