



**Audi**

# AUDI DEALER COMMUNICATION

## Audi Special Parts Collection – 69RH / Seat Belt Parts Collection

**This notice is for:** All Dealer Personnel

**Date:** May 28, 2026

**Special Parts Collection Program:** Audi is conducting a special parts collection program involving the driver and/or front passenger seat belts from selected 2025 model year Audi vehicles. This is not a recall.

Under this program:

- All eligible vehicles will show the Special Parts Collection code **69RH** in ELSA.
- The driver and/or front passenger seat belt will be replaced free of charge by an authorized Audi dealer.

**Return of removed parts is mandatory under this action. Claims are subject to cancellation if the removed parts are not returned, or if they are improperly returned.**

- Repair:**
- Collections begin – May 28, 2026
  - See ELSA and Service References in Elsa2Go for complete repair & claiming instructions.
  - Check daily campaign open inventory report or OMD for affected vehicles in inventory.
  - Repair every affected inventory vehicle before delivery to consumers.

**Parts Department:** See the campaign circular for complete parts and ordering information.

**Affected Vehicles:**

Country	Beginning Model Year	Ending Model Year	Vehicle	Vehicle Count
USA	2025	2025	Q5	93
USA	2025	2025	Q5 SPORTBACK	9
USA	2025	2025	SQ5	6
USA	2025	2025	SQ5 SPORTBACK	1
CAN	2025	2025	Q5	1

*\*Counts reflect overall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa on the day of repair to verify that a VIN qualifies for repair under this action. Elsa is the only valid campaign inquiry & verification source.*

- Notes:**
- Schedule owners immediately
  - Owner mailing – June 2026
  - Loaner/rental coverage – see campaign circular

**-END OF MESSAGE-**

*Ensure all dealer personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.*