

Porsche Digital Key - Set-Up Not Possible Immediately After the Main User's First Login (41/26)

Model Line: **Macan (XAB)**

Model Year: **As of 2026 up to 2027**

Equipment: Comfort access including Porsche Digital Key (Mobile Device Key) **(M-No. 2F1)**

Concerns: **Body electronics main control unit**

Information: **The Porsche Digital Key cannot be set up in the vehicle immediately after the main user first logs in.**
 In the My Porsche app, the message appears that the preparation of the Porsche Digital Key has not yet been completed. At the same time, the user has not yet received the welcome e-mail with the setup link for the Porsche Digital Key.

Cause: Delays during vehicle communication with the backend can trigger this complaint.

Action: Ensure that all prerequisites for the utilization of the Porsche Digital Key are met.
 ⇒ Owner's Manual section "Porsche Digital Key" – Prerequisites for use
 Then proceed as follows in the event of a complaint:

- 1 Establish bus idle for **at least 5 minutes** on the vehicle.
- 2 Establish readiness for operation and wait for the push message that the Porsche Digital Key can be set up.
- 3 Upon receipt of the push message, set up the Porsche Digital Key.
 For work procedure, see: ⇒ Owner's Manual section "Porsche Digital Key" - Set up the digital main key

Labor position and PCSS encryption

Labor position:

APOS	Labor operation	I No.
98042542	Set up Porsche Digital Key	

PCSS encryption:

Location (FES5)	98040	Main control unit body electronics
Damage type (SA4)	1613	occasionally without function

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