

Reference	SSM76449
Models	New Range Rover / L460 New Range Rover Sport / L461
Title	Deployable Side Step Diagnostic Aid Video Clips
Category	Accessories
Last modified	06-May-2026 16:54:00
Symptom	General Accessories
Attachments	SSM76449 Attachment.pdf (SSM76449 Attachment.pdf)

Content**Model / Model Year / Derivative**

Range Rover / 22MY onwards / All fitted with Deployable Side Steps (DSS)
Range Rover Sport / 22MY onwards / All fitted with Deployable Side Steps (DSS)

Situation:

JLR Engineering investigations have identified some technicians may experience difficulty with diagnosis of Deployable Side Step (DSS) related issues and subsequent repair. JLR engineering have recently added some diagnostic video clips to aid the technician with diagnosis of the following workflow:

- Body > Accessory > Deployable Side Steps > Noisy Commanded Position Not Reachable

Cause:

Improvement requirement for diagnosis.

Action:

Refer to the service information below.

Service Information:

When selecting the above workflow, view the available video clips before diagnosis and complete the offered test plan. It will help identify the cause of the issue and whether the affected components can be repaired or require replacement.

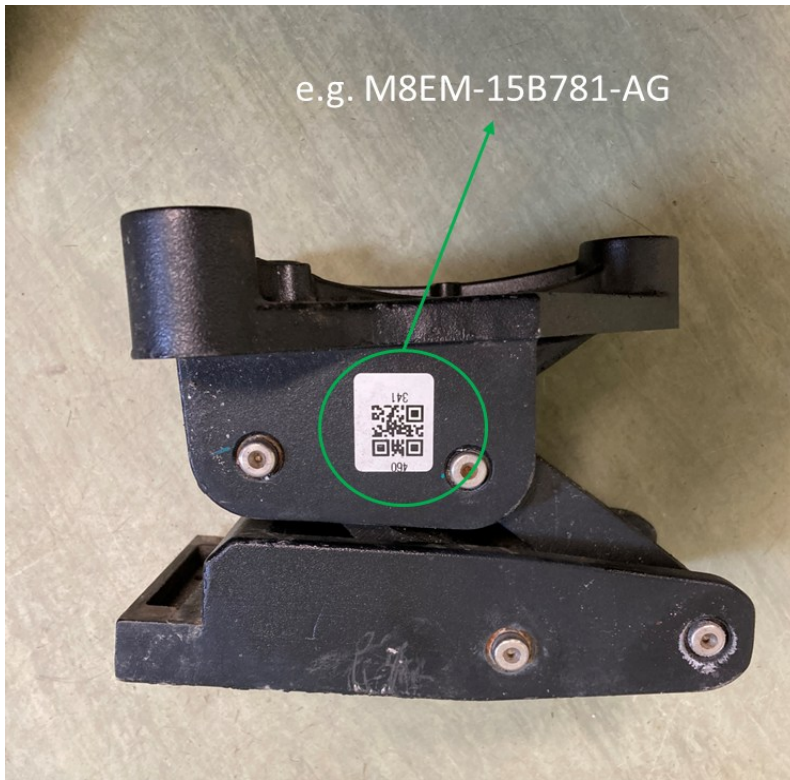
Note: Record your findings within the warranty verbatim and attach images / video clips where a component replacement is required demonstrating the fault found using the evidence collect feature, where appropriate.

Note: Record the part number of the old idler gear and motor that can be displayed by scanning the QR code with reference to image 1 and 2 in the attachment.

(Ref 000375156 / 7674)

anBhdHRlcnM7MjAyNi0wNi0wMlQxNjcyNjoyMC4wNjUeOzE2NS4yMjUuMTA7

1.



2.

