



Service Bulletin

Bulletin No.: PIT6519

Date: May, 2026

PRELIMINARY INFORMATION

Subject: Google Assistant Voice Command Will Not Open Applications

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Buick	All Passenger Cars and Light Duty Trucks	2025 - 2026		All	All	All	All
Cadillac		2023 - 2026		All	All	All	All
Chevrolet		2022 - 2027		All	All	All	All
GMC		2022 - 2026		All	All	All	All

Involved Region or Country	North America
Additional Options (RPO)	IVD, IVE and IOK
Condition	A customer may comment that Google Assistant Voice command will not open any applications. Example command: "Hey Google, open the camera app" and response is "Sorry, I don't understand".
Cause	Engineering is currently investigating.

Correction

Do not replace any parts.

Engineering is currently investigating.

In the meantime, please advise customer they may continue to drive the vehicle.

The PI will be updated or replaced with TSB once a determination has been made.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
*3481568	Verify Google Assistant voice command is not able to launch application.	0.2 Hr.
*This is a unique Labor Operation for Bulletin use only.		

Version	1
Modified	05/27/2026 Created On

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, **DO NOT** assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



**WE SUPPORT VOLUNTARY
TECHNICIAN
CERTIFICATION**

Copyright 2026 General Motors. All Rights Reserved.