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ID # CBR-2496

Version 14

Title

Mack Chassis - PR (4) - AN (4) - B2_T2_3.0

Abstract

The purpose of this CBR is address when you should update to 3.0 service pack.

Content

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Valid For

Mack Chassis - PR (4), AN (4)

Model Year - 2025 to current

NOTE: Before updating service pack, insure all Over The Air updates that are available are performed through the cluster.

NOTE: For locked control units please reference CBR-2480.

The purpose of this CBR is outline the interim software solution for PR(4) and AN(4). **Note that this document is subject to updates and currently covers Service Pack updates to B2_T2_3.0.**

1. The PR(4)'s and AN(4)'s electrical architecture relies on multiple ECUs, each handling specific functions. To ensure seamless operation and peak system performance, it is essential that all ECUs run the same software version (Software Baseline). This is accomplished by installing a complete software baseline, which is delivered via service pack.
2. Required Tools:
 1. Workshop Toolbox updated to latest update, using Software center (**Preferred Method**)
 2. PTT updated to latest update
 3. Vocom II Tough or Vocom II + Tough: 88894000/88894400
 4. USB cable 88890313
 5. 16-Pin OBD cable: 88894001 (Ensure the BLUE cable end)



commended Internet Speed at the device being used for programming.

1. No lower then 100MPS

- 2. Better speeds would be 1 GBPS this will decrease time to download the service pack and help speed up repairs.

(standards referenced in AIDER documentation within TDP)

4. Update Software when:

- 1. Directed to by a Recalls or Campaigns. This software remains top priority and should be done in a proactive manner.
- 2. When the vehicle is in for a service event and Service Pack: **B2_T2_3.0** is available.

Recomendation

In case Service pack update failures due to incorrect (old) WSGL PBL (Might cause Error code 155 when using Tech Tool):

• **Initial recommandation will be to Re-try the Service Pack 3.0 again**

• **Incase of failure occurs on Re-try:** Update WSGW and ICGFX (single node update) before the next attempt on Service Pack to ensure new PBL is updated, which avoids chances of Service Pack failures.

NOTE: certian conditions may lead to DTCs after service pack installation. You may need to do one or more of the following;

- certian system calibrations (see DTCs active)
- an engine run cycle (key on, start, engine runs for 30 seconds, key off to power down, key back on)
- MDS power cycle
- a clear DTC operation in PTT.

5. Claiming instructions:

NOTE: Recalls or Campaigned software must follow instructions outlined in repair document.

For vehicle's requiring Service Pack B2_T2_3.0 and do not have a recall or campaign a warranty claim may be submitted following the below.

Claim Type: Vehicle Warranty

Causal Part: 26090237

Main Operation Code: 1700-22-03-27 Complete Vehicle, Software Update 1.2 Hrs

Note: No Diagnostic Time is allowed

 Tags

2.0	an4	an 4	b2 t2 2.0	baseline	mack
pr4	pr 4	software			

Categories ★

Make and Model > Mack > PR - Pioneer

Make and Model > Mack > AN (4) - Anthem