

TSB #	TSB 26-02		
Description/Title:	Firefly AGS Software Update		
Affected Product Line(s):	Certain model year 2025-2027 Gemini & Compass 22MT 2025-2026 Eddie Bauer 22ET		
Service Campaign # :	RC000339		
Codes:	Inspect Only: TMCTS80201Y Inspect with Repair: TMCTS80201N	Document Date:	6/1/2026
Time Allowed:	Inspect Only: 0.1 Inspect with Repair: 0.2	Document Revision:	A

Issue:

It has been discovered that certain model year 2025-2027 Gemini & Compass 22MT, 2025-2026 Eddie Bauer 22ET, the AGS is not monitoring the state of battery charge. The AGS is ONLY monitoring the air conditioning demand. A Firefly software update is required.

Part(s) Required:

Computer & 32GB or less USB flash-drive

Instructions:

1. *Shore power cord will need to be unplugged for this process.*
2. Power up the main disconnect dial.

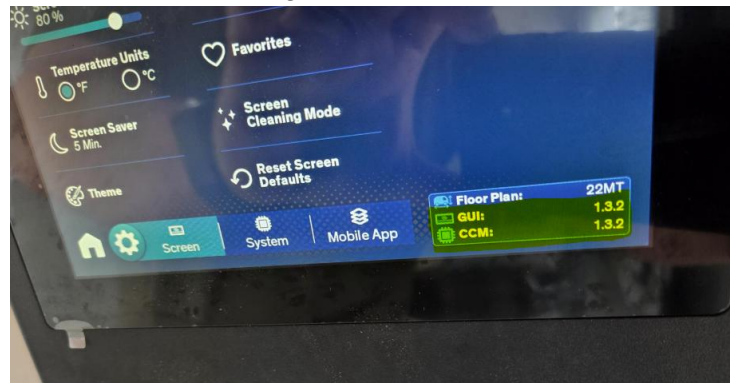


Thor Motor Coach
1-877-500-1020
TSB 26-02

3. Choose the settings option on the Firefly touchscreen.



4. Verify the GUI & LC #s is version 1.3.2



5. If the GUI & LC #s are correct, no further action is needed. However, if they are not 1.3.2, on a computer, go to: [https://tmcrv.sharepoint.com/sites/DealerKnowledgeBase/SitePages/Technical-Service-Bulletins-\(TSBs\).aspx](https://tmcrv.sharepoint.com/sites/DealerKnowledgeBase/SitePages/Technical-Service-Bulletins-(TSBs).aspx) and open the **TSB 26-02 Firefly AGS Software Update** file. Download those file(s) onto a flash-drive.
6. *If you have not previously visited the above website you will need to be granted access by answering the questions on the following link:*
https://forms.office.com/pages/responsepage.aspx?id=WbMHOzPjVk6uNUyJNJqfB_GIIHvOVtHvYCuc56k7ARUQUpOQUJRS1JRNVTNVpCQjBQQkVTMDZGVCQIQCN0PWcu&route=shorturl
7. Remove the Firefly touchscreen from the wall. It may be hinged and will swing, as seen in picture.



8. Insert the USB flash-drive with the downloaded file(s) into the USB port on the back side of the touchscreen.



9. Carefully disconnect and then reinsert the ribbon connector on the back side of the touchscreen.



10. Choose Manual load option
11. Select the first update required. After update successful is acknowledged on the screen, repeat, if necessary, the other selection(s).
12. Once all is successful, tap EXIT. May be prompted twice.
13. Remove the USB flash-drive and reinstall touchscreen.
14. Power cycle by turning main disconnect **off for 10 seconds** then turning dial back to **on** position.



15. Select the Settings option on touchscreen to verify the update to 1.3.2 was successful.



Thor Motor Coach Technical Service Bulletin

