

## Battery Isolation Manager Connections

<b>Bulletin Type:</b>	TSB	<b>Publication Date:</b>	May 2026
<b>Bulletin #(s):</b>	26-019	<b>Make(s):</b>	Jayco & Entegra Coach
<b>Job Code(s):</b>	9803655	<b>Model(s):</b>	Melbourne Prestige & Qwest
<b>Flat Rate(s):</b>	9803655 - .50 HR – Bim Connections Repair	<b>Model Year(s):</b>	2026

<b>Incident:</b>	BIM is improperly connected causing it to drain the chassis battery resulting in the check engine light turning on.
<b>Affected Units:</b>	2026 Jayco Melbourne Prestige & 2026 Entegra Coach Qwest
<b>Parts Kit: N/A</b>	Parts Kit #: N/A N/A
<b>Misc. Tools &amp; Supplies:</b>	Wire Strippers 2 Way Wago Wire Crimpers Wire Terminal
<b>Parts Return Information:</b>	N/A

## BIM CONNECTIONS REPAIR INSTRUCTIONS

1. Remove the access cover on the side of the passenger seat base and locate the BIM. (Figure 1)



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### WARNING

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Ensure all power to the coach has been disconnected and the coach is fully powered off, prior to starting the repair.





**Technical Service Bulletin Notification TSB #: 26-019**

**Unit Serial Number: DEVICEID»**

**May 2026**

«Name»  
«Address»  
«City» «State» «ZIP»

Dear Valued Dealer,

Jayco has determined that certain 2026 Jayco Melbourne Prestige & 2026 Entegra Coach Qwest requires the battery isolation manager connections to be repaired. The improper connection can result in a parasitic drain on the chassis battery and a nuisance check engine light on the dash. Once the battery isolation manager connections are properly repaired, the chassis battery drain will be eliminated.

Our records indicate that the following vehicle is currently part of the inventory at your dealership and requires the Service Bulletin repair prior to being retail sold:

DEVICEID»

If you have sold this affected vehicle, please contact the current owner regarding this Service Bulletin and process the Warranty Registration for them. All pertinent information regarding this Service Bulletin is on file under the Case 26-019 TSB Lines in Jayco Partners.

If you have questions regarding this Service Bulletin, please contact the Jayco Customer Service Department at 800-283-8267.

Sincerely,  
Jayco Motorized Division

903 South Main Street • P.O. Box 460 • Middlebury, IN 46540



**Technical Service Bulletin Notification TSB #: 26-019**

Unit Serial Number: DEVICEID»

May 2026

«Name»  
«Address»  
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Dear Valued Customer,

Jayco has determined that certain 2026 Jayco Melbourne Prestige & 2026 Entegra Coach Qwest requires the battery isolation manager connections to be repaired. The improper connection can result in a parasitic drain on the chassis battery and a nuisance check engine light on the dash. Once the battery isolation manager connections are properly repaired, the chassis battery drain will be eliminated.

Our records indicate that your vehicle is affected by this Service Bulletin. Please contact your nearest Jayco dealer to schedule an appointment. Present this letter as authorization to have the procedure completed at no cost to you.

«DEVICEID»

If you have sold or traded your vehicle, or for any reason cannot have this service performed, please contact the Jayco Motorized Customer Service Department at 800-283-8267.

We apologize for any inconvenience or concern this bulletin may cause and want to assure you that Jayco is taking all the necessary steps to ensure our product quality meets your expectations.

Sincerely,  
Jayco Motorized Division

903 South Main [Street](#) • P.O. Box [460](#) • Middlebury, IN 46540