# AIRSTREAM®

419 W. Pike St., Jackson Center, OH 45334

Airstream Model Year 2026 Interstate 19 & 24 Touring Coach

**Technical Service Bulletin #202 – Airstream Interstate Grounding Issues**

**Date:** 5/27/2026

**TO**: Airstream Dealer

**PROBLEM:**

It has come to our attention that in certain model year **2026** Interstate 19' and Interstate 24' touring coaches, the grounding bolt connecting the main battery ground and alternator ground to the chassis was not properly fastened.

**RANGE OF VEHICLES INVOLVED:**

Airstream **2026** Interstate 19' and 24' touring coaches built between **May 31, 2025, and March 17, 2026**
**Serial Number Range: 312270-312831**
**Note:** Because our VINs do not run in a contiguous series, there will be units within the VIN range that are not affected by this technical service bulletin.

**WARRANTY REIMBURSEMENT:**

The retail owner may request that you complete the repair. If so, please follow the warranty reimbursement procedure. If the unit and/or units are in your inventory, or if you are requested to perform the repair for the retail customer, please complete the advised repair and send in a warranty claim referencing this technical service bulletin number for reimbursement. The time allowed for the repair is explained below.

Please contact the Airstream Customer Service office at ***877-344-1076 ext. 7401*** or ***support@airstream.com*** for any questions or concerns.

**SERVICE ACTION:**

Follow the installation instructions to properly relocate and secure the grounding bolt for the main battery and alternator grounding wires to the chassis. Use Operation Code **TCSBR8941079 .50 Hrs.**

encl. – Repair Procedure

Rick March

**Rick March**
General Manager of Airstream Customer Service Group
Re: Technical Service Bulletin #202

AIRSTREAM® Service Bulletin #202-Interstate Grounding Issue

**The following instructions will show how to properly relocate and secure the grounding bolt for the main battery and alternator grounding wires to the chassis.**

**Equipment Needed:**

**19 Model**

- Torque wrench
- 9/16” box end wrench
- Drill with 3/8” drill bit

**24 Model**

- Torque wrench
- 3/4” box end wrench
- Drill with 1/2” drill bit

**Parts Required:**

- **19 Model**
  - Qty: 1; (PN: 345272-16) 3/8”-16 x 4” grade 5 bolt
  - Qty: 1; (PN: 350158-03) 3/8” internal/external tooth washer
  - Qty: 1; (PN: 350229) 3/8”-16 serrated flange nut
  - Qty: 1; (PN: 300052) 3/8” flat washer

- **24 Model**
  - Qty: 1; (PN: 345429) ½”-13 x 4.5” grade 5 fully threaded bolt
  - Qty: 1; (PN: 382559) 9/16” internal/external tooth washer
  - Qty: 1; (PN: 350132) ½”-13 serrated flange nut
  - Qty: 1; (PN: 300112-50) ½” flat washer

**24 Interstate Ground Repair:**

1. From beneath the coach, located the curb side frame rail, near the rear of the coach. Identify the cross member just behind the bend in the frame rail.

   On the inner face of the frame rail, mark a point using the following measurements:
   - 1” up from the bottom edge of the frame rail.
   - ½” rearward from the front edge of the cross member.

   *The intersection of these two lines indicates the drill location. See figure 1*

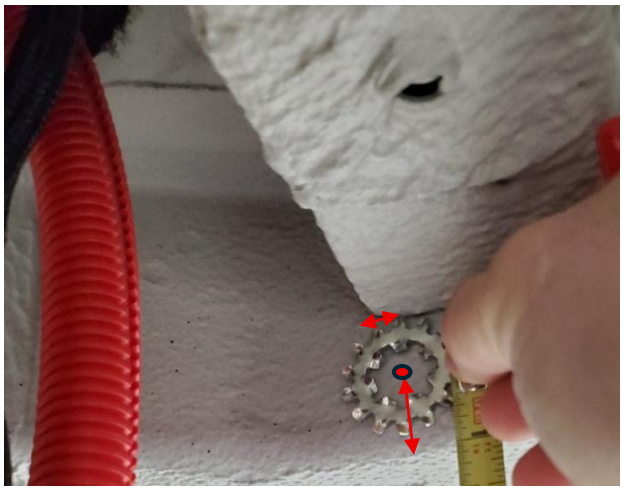


*Fig. 1. Measure 1” up from the bottom of the frame rail. Star washer center indicates drill mark.*

2. Drill a ½” hole at the marked location through the frame rail, passing completely through both the inner and outer walls. Ensure the drill is held perpendicular to the frame rail to maintain proper hole alignment.

3. Remove the coating from the frame around the drilled hole to ensure a proper ground connection.
   - Clean both the inner and outer surfaces of the frame at the hole location, exposing bare metal large enough for the washer to fully contact.
   - The locking star washer must make direct contact with bare metal to ensure proper grounding.

4. Install the ½”-13 bolt with ½” flat washer through the drilled hole from the road side toward the curb side of the frame rail, so the threaded end extends out on the curb side.

   On the curb side, install the following components in this order:
   - Locking star washer
   - Two (2) battery cable ring terminals
   - Serrated flange nut

   Ensure the locking star washer is in direct contact with the bare metal surface to maintain a proper ground. *Do not fully tighten at this time.*

5. Position the ring terminals *as shown in Figure 2*, ensuring they are oriented at 90° to each other. Once properly positioned, hold the components in place and tighten the fastener assembly. Torque to 48 ft/lbs using a ¾" socket and ¾" box end wrench.

   *Note: cycle (click) the torque wrench twice to confirm final torque, as initial seating of the star washer*




*Fig. 2. Completed installation showing proper terminal stack-up. Star washer is positioned between frame rail and ring terminals.*

   *teeth may produce a false first reading.*

6. After torquing, apply a corrosion preventative coating to both sides of the fastener location, ensuring all exposed bare metal is covered.

7. Secure the wires to the frame using cable ties, ensuring they are routed away from sharp edges, moving components, and heat sources.

**19 Interstate Ground Repair:**

1. From beneath the coach, locate the curb side frame rail, near the rear of the unit, just behind the rear shackle mounting location.

   Using the rear edge of the cross member as a reference:
   - Mark a line 1.5” rearward from the cross member.
   - Mark a line 1” up from the bottom of the frame rail.

   *The intersection of these two lines indicates the drill location. See Figures 1 and 2.*

Measure 1.5” from the cross member



*Fig.1. Measure 1.5” rearward from rear of the cross member. On the 19X model (as shown) this location on the frame rail is under the hole in the floor in which the battery cables are passing through. The drill location will not be under the battery cable through-hole on other 19 Interstate models.*

Measure 1” up from the bottom of frame rail.



*Fig.2. Measure up 1” from the bottom of the frame rail. The intersection of the two lines will be the drill location.*

2. At the marked location, drill a 3/8” hole through the frame rail, passing completely through both the inner and outer walls. Hold the drill perpendicular to the frame rail while drilling to ensure proper hole alignment.

3. Remove the coating from the frame at the drilled hole location to ensure a proper ground connection.
    - Clean both the inner and outer surfaces of the frame at the hole location, exposing bare metal large enough for the washer to fully contact.
    - Ensure the locking star washer makes direct contact with bare metal to provide proper grounding.

4. Install a 3/8” flat washer onto the 3/8”-16 bolt. Insert the bolt through the hole from the road side toward the curb side, so that the threaded portion extends out on the curb side.

    On the threads, install the following components in this order:
    - Locking star washer
    - Two (2) 3/8” battery cable ring terminals
    - Serrated flange nut

    *Refer to Figure 3 for proper terminal and washer stack-up. Do not fully tighten at this time.*

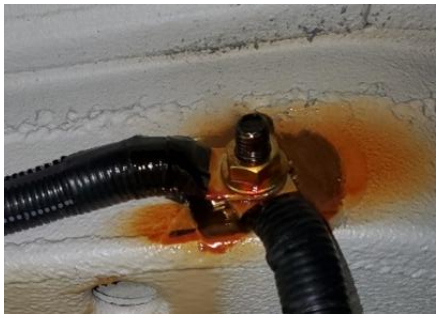


*Fig. 3. Proper orientation for cables and washers.*

5. Orient the ring terminals 90° from one another to ensure they sit flat. Position the ring terminals so that the cables are not visible from a standing position outside the coach.
    Once properly positioned, tighten the nut and torque to 20 ft/lbs using a 9/16” socket and 9/16” box end wrench.

    *Note: cycle (click) the torque wrench twice to confirm final torque, as initial seating of the star washer teeth may produce a false first reading.*

6. Apply a corrosion preventative coating to both sides of the fastener location, ensuring all exposed bare metal is fully covered.

7. Secure the wires to the frame using cable ties, ensuring they are routed away from sharp edges, moving components, and heat sources.