

REFERENCE:	TSB: 02-001-26 REV. A GROUP: 02 - Front Suspension	Date:	May 22, 2026	REVISION:	02-001-26
VEHICLES AFFECTED:	2024 - **2025** (KM) Jeep Cherokee/Wagoneer S This bulletin applies to vehicles built on or before December 23, 2025 (MDH 1223XX).			MARKET APPLICABILITY: <input checked="" type="checkbox"/> NA <input type="checkbox"/> MEA <input type="checkbox"/> SA <input type="checkbox"/> IAP <input type="checkbox"/> EE <input type="checkbox"/> CH NOTE: This bulletin applies to the North American market.	
CUSTOMER SYMPTOM:	**Customers may comment on one or more of the following: <ul style="list-style-type: none"> Buzz, squeak or rattle can be heard from both sides of the front suspension. Rattling noise coming from the top strut mount.** 				
CAUSE:	**Strut integrity issue**				

This bulletin supersedes Technical Service Bulletin (TSB) 02-001-26, date of issue January 14, 2026, which should be removed from your files. All revisions are highlighted with ****asterisks**** and includes updated Customer Symptoms, Vehicle Applicability, Cause, Repair Summary, Claims Data, Diagnosis and new Repair Procedure steps.

This Technical Service Bulletin (TSB) has also been released as a Rapid Service Update (RSU) 26-004, date of issue January 14, 2026. All applicable RSU VINs have been loaded. To verify this RSU service action is applicable to the vehicle, use VIP or perform a VIN search in DealerCONNECT/Service Library. All repairs are reimbursable within the provisions of warranty.

REPAIR SUMMARY:

****This bulletin involves replacing the front strut top mounts.****

CLAIMS DATA:

Labor Operation No:	Labor Description	Skill Category	Labor Time
**02-15-12-93	Front Strut Mount - Replace (One Side) (1 - Semi -Skilled)	04 - Chassis	1.4 Hrs.
02-15-12-94	Front Strut Mount - Replace (Both Sides) (1 - Semi -Skilled)	04 - Chassis	2.5 Hrs.
Failure Code	ZY **	Service Action	

SPARE PARTS:

Qty	Part No.	Description	Notes
1 (AR)	68547296AC	Strut Mount	Front Upper Right
1 (AR)	68547297AC	Strut Mount	Front Upper Left
2 (AR)	06507676AA	Nut, Hex Flange Lock, M12X1.50	Knuckle LBJ to Front LCA
2 (AR)	06506587AA	Nut and Washer, Hex, M16X1.50	
6 (AR)	06513557AA	Bolt, Hex	
2 (AR)	06509298AA	Nut, Hex Flange Lock, M22x1.50	
2 (AR)	06506557AA	Nut And Washer, Hex Lock, M14x1.50	

DIAGNOSIS:

If a customer's VIN is listed in VIP or your RSU VIN list, perform the repair. If any vehicle not on the VIN list exhibits any of the symptom listed above in the customer symptom section, perform the Repair Procedure.

REPAIR PROCEDURE:

- **Is the vehicle on the RSU VIN list?
 - YES>>> Proceed to [Step 5](#).
 - NO>>> Proceed to [Step 2](#).
- Remove the cowl cover. Refer to the detailed service procedures available in DealerCONNECT/Service Library under: Service Info>23 - Body / Exterior / Cover, Cowl Panel / Removal.
- Check to see if the bushing is de-bonded from the metallic part of the top mount [Fig. 1](#).

**Fig. 1**

De-Bonded Top Mount

- If the strut mount is de-bonded, proceed to [Step 5](#).
- Replace the strut top mount(s). Refer to the detailed service procedures available in DealerCONNECT/Service Library under: Service Info>02 - Chassis / Suspension / Strut / Removal and Installation.

6. Install the cowl cover. Refer to the detailed service procedures available in DealerCONNECT/Service Library under: Service Info>23 - Body / Exterior / Cover, Cowl Panel / Installation.

POLICY:

Reimbursable within the provisions of the warranty.

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