



# Service Bulletin

Bulletin No.: PIC6639B

Date: May, 2026

## PRELIMINARY INFORMATION

**Subject:** Intermittent HUD inop with U3000 SYM96

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	LYRIQ	2026		All	All	All	All
Cadillac	VISTIQ	2026		All	All	All	All

<b>Involved Region or Country</b>	North America
<b>Condition</b>	Customer may comment of an intermittent inoperative HUD (Heads-up display) that may last over multiple key cycles.
<b>Cause</b>	The concern may be the result of a software anomaly.

### Correction

Resolution is now being delivered via OTA and is also available via Vehicle Wide Programming.

After Vehicle Wide Programming has been performed, verify HUD operation.

If HUD is operating correctly, return the vehicle to the customer.

If the HUD remains inoperative, follow the diagnostic procedures in Service Information (SI).

### Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
2819505	Vehicle Wide Programming	Time will be provided by TLC

<b>Version</b>	3
<b>Modified</b>	01/28/2026 Created on 04/07/2026 Updated Correction 05/21/2026 Updated Correction

