

Technical Service Bulletin (TSB)
Heads Up Display (HUD) Resets
to Default Settings Each Ignition Cycle

REFERENCE:	TSB: 08-217-26 GROUP: 08 - Electrical	Date:	May 16, 2026	REVISION:	—
VEHICLES AFFECTED:	2022 - 2025 (WL) Jeep Grand Cherokee / Grand Cherokee L 2022 - 2025 (WS) Jeep Wagoneer / Grand Wagoneer This bulletin applies to vehicles equipped with Head Up Display (Sales Code LBK).			MARKET APPLICABILITY: <input checked="" type="checkbox"/> NA <input type="checkbox"/> MEA <input type="checkbox"/> SA <input type="checkbox"/> IAP <input type="checkbox"/> EE <input type="checkbox"/> CH NOTE: This bulletin applies to the North America market.	
CUSTOMER SYMPTOM:	Customers may experience the following: <ul style="list-style-type: none"> The custom HUD configurations do not save after a vehicle sleep cycle. HUD configuration will reset to the default settings. 				
CAUSE:	HUD Configuration				

DISCUSSION:

This Information Only bulletin contains information helpful or useful for technicians in diagnosing. Vehicles equipped with Radio Software version U33.43 may exhibit a condition where custom Head-Up Display (HUD) configurations are not retained following a vehicle sleep cycle. After the next ignition cycle, HUD settings revert to factory default values.

No repairs are to be made. At this time, the root cause has not been fully confirmed, and corrective actions are still being developed. The timing for an official repair procedure or solution is yet to be determined. Updates will be communicated as soon as additional information becomes available.

POLICY:

Information Only.