

REFERENCE:	TSB: 08-185-26 GROUP: 08 - Electrical	Date:	May 12, 2026	REVISION:	—
VEHICLES AFFECTED:	2026 (KM) Jeep Cherokee This bulletin applies to vehicles built on or after December 15, 2025 (MDH 1215XX) and on or before April 24, 2026 (MDH 0424XX) equipped with a 1.6L I4 EP Turbo Hybrid (Sales Code EJN).			MARKET APPLICABILITY: <input checked="" type="checkbox"/> NA <input type="checkbox"/> IAP <input type="checkbox"/> EE <input type="checkbox"/> MEA <input type="checkbox"/> SA <input type="checkbox"/> CH NOTE: This bulletin applies to the North American markets.	
CUSTOMER SYMPTOM:	Customers may experience the following: <ul style="list-style-type: none"> The vehicle will not start and cannot be keyed off. NOTE: The vehicles 12V system remains powered up. <ul style="list-style-type: none"> Engine Stop/Start (ESS) bumps or lack of refinement. The following software enhancements are also available: <ul style="list-style-type: none"> Improved ESS refinement. 				
CAUSE:	DMPI software				

This Technical Service Bulletin (TSB) has also been released as a Rapid Service Update (RSU) 26-080, date of issue May 12, 2026. All applicable RSU VINs have been loaded. To verify this RSU service action is applicable to the vehicle, use VIP or perform a VIN search in DealerCONNECT/Service Library. All repairs are reimbursable within the provisions of warranty.

REPAIR SUMMARY:

This bulletin involves inspecting and possibly reprogramming the Battery Pack Control Module (BPCM), DMPI, Electric Vehicle Control Unit (EVCU) and Powertrain Control Module (PCM) with the latest available software.

CLAIMS DATA:

Labor Operation No:	Labor Description	Skill Category	Labor Time
18-19-17-CQ	Inspect EVCU, PCM, DMPI, and BPCM Module Software Level (0 - Introduction)	6 - Electrical and Body Systems	0.2 Hrs.
18-19-17-CR	Inspect Software Level and Reprogram (PCM) or (DMPI) or (BPCM) or (DMPI and BPCM) Modules (0 - Introduction)	6 - Electrical and Body Systems	0.3 Hrs.
18-19-17-CS	Inspect Software Level and Reprogram (EVCU) or (PCM, DMPI, and BPCM) or (PCM and DMPI) or (PCM and BPCM) Modules (0 - Introduction)	6 - Electrical and Body Systems	0.4 Hrs.
18-19-17-CT	Inspect Software Level and Reprogram (EVCU and PCM) or (EVCU, DMPI and BPCM) or (EVCU and DMPI) or (EVCU and BPCM) Modules (0 - Introduction)	6 - Electrical and Body Systems	0.5 Hrs.
18-19-17-CU	Inspect Software Level and Reprogram (EVCU, PCM, and DMPI) or (EVCU, PCM, and BPCM) Modules (0 - Introduction)	6 - Electrical and Body Systems	0.6 Hrs.
18-19-17-CV	Inspect Software Level and Reprogram (EVCU, PCM, DMPI, and BPCM) Modules (0 - Introduction)	6 - Electrical and Body Systems	0.7 Hrs.
Failure Code	RF	Required Flash - RSU	
	CC	Customer Concern	

The dealer must choose which failure code to use depending on if this is a Rapid Service Update (RSU) or Technical Service Bulletin.

- The “RF” failure code is required for essential module flash/reprogramming and can only be used after confirmation that the VIN is included on the RSU.
- The failure code “RF” (Required Flash) can no longer be used on Technical Service Bulletin flashes. The “RF” failure code must be used on an RSU.
- If the customer’s concern matches the SYMPTOM/CONDITION identified in the Technical Service Bulletin, failure code CC is to be used. When utilizing this failure code, the 3C’s must be supplied.

DIAGNOSIS:

Using a Scan Tool (wiTECH) with the appropriate Diagnostic Procedures available in DealerCONNECT/ Service Library, verify all related systems are functioning as designed. If Diagnostic Trouble Codes (DTCs) or symptom conditions, other than the ones listed above are present, record the issues on the repair order and repair as necessary before proceeding further with this bulletin.

If a customer's VIN is listed in VIP or your RSU VIN list, perform the repair. If any vehicle not on the VIN list exhibits the DTCs, perform the repair.

SPECIAL TOOLS/EQUIPMENT:

Description	Ref. No.	Notes
wiTECH or Equivalent	–	–

REPAIR PROCEDURE:

NOTE: Install a battery charger to ensure battery voltage does not drop below 13.2 volts. Do not allow the charging voltage to climb above 13.5 volts during the flash process.

NOTE: If this flash process is interrupted/aborted, the flash should be restarted.

- Is the vehicle on the RSU VIN list?
 - YES >>> Proceed to [Step 2](#).
 - NO >>> Proceed to [Step 3](#).
- Do the BPCM, DMPI, EVCU and PCM have the latest software already installed?
 - YES >>> This bulletin has been completed. Use Inspect LOP (18-19-17-CQ) to close the active RSU.
 - NO >>> One or more modules does not have the latest software installed. Proceed to [Step 3](#).

CAUTION!

After reprogramming the BPCM and if "Flash Process Failed, NRC \$33 - Security Access Denied" message is displayed, contact STAR and a Technical Adviser to recover the ECU.

- Reprogram the BPCM with the latest software. If issues arise when flashing a module using the wiTECH Diagnostic Application, please submit a ticket to the Helpdesk. The helpdesk can be found within the Help menu.
- Reprogram the DMPI with the latest software. If issues arise when flashing a module using the wiTECH Diagnostic Application, please submit a ticket to the Helpdesk. The helpdesk can be found within the Help menu.
- Reprogram the EVCU with the latest software. If issues arise when flashing a module using the wiTECH Diagnostic Application, please submit a ticket to the Helpdesk. The helpdesk can be found within the Help menu.
- Reprogram the PCM with the latest software. If issues arise when flashing a module using the wiTECH Diagnostic Application, please submit a ticket to the Helpdesk. The helpdesk can be found within the Help menu.

CAUTION!

- Failure to perform a sleep cycle will result in the following Instrument Panel Cluster (IPC) message to be displayed "Stop safely vehicle will shutoff soon" and the engine will fail to stay running.
 - For the two minute sleep cycle to be successful, the micropod must be disconnected and the ignition must be placed in the OFF position prior to starting the sleep cycle.
7. Cycle the ignition from Run to the Off position, for two minutes to allow the vehicle to go to sleep. **Wait for the IPC and shifter to also go to sleep (a slight audible click can be heard from the shifter shortly after the IPC will turn black).**
 8. Cycle the ignition On and clear any DTCs that may have been set in any module due to reprogramming. The wiTECH application will automatically present all DTCs after the flash and allow them to be cleared.

POLICY:

Reimbursable within the provisions of the warranty.

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