



## STAR ONLINE PUBLICATION



**Case Number:** S2608000024

**Release Date:** May 2026

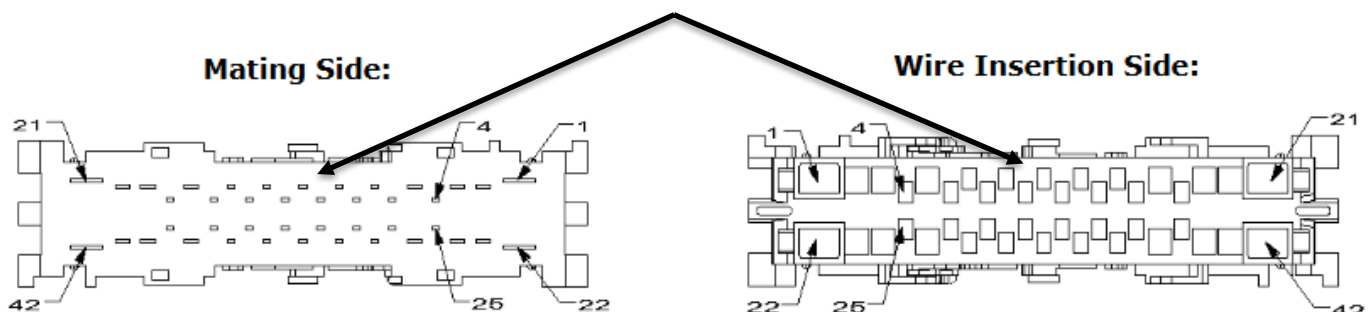
**Symptom/Vehicle Issue:** Intermittently Vehicle Will Not Shift Out Of Park Position.

**Models Affected:** 2024-2026 Dodge Durango (WD)

**Customer Complaint/Technician Observation:** Intermittently the vehicle will not shift out of park, Service Shifter message. Shifter Lights may Blink. DTC's: ESM - P1C8B-16 (Battery Voltage – Circuit Voltage Below Threshold). TCM – U11E3-00 (TCM Lost Communication With ESM on D-PT Can -) TCM - U0103-00 (Lost Communication With Electric Gear Shift Module). TCM – U1267-00 (No Valid Data Available From ESM on Can-C or Can D-PT-).

**Symptom/Vehicle Issue:** Intermittently circuit A195 has high resistance caused by The Power Distribution Center (PDC) having a damaged/ broken connector retention clip allowing the female terminal to back out. The intermittent connection creates high resistance on circuit A195 causing the DTC's to set and prevent shifting from park position.

**Discussion:** Inspect the PDC connector C7 Pin 11 Circuit A195



This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

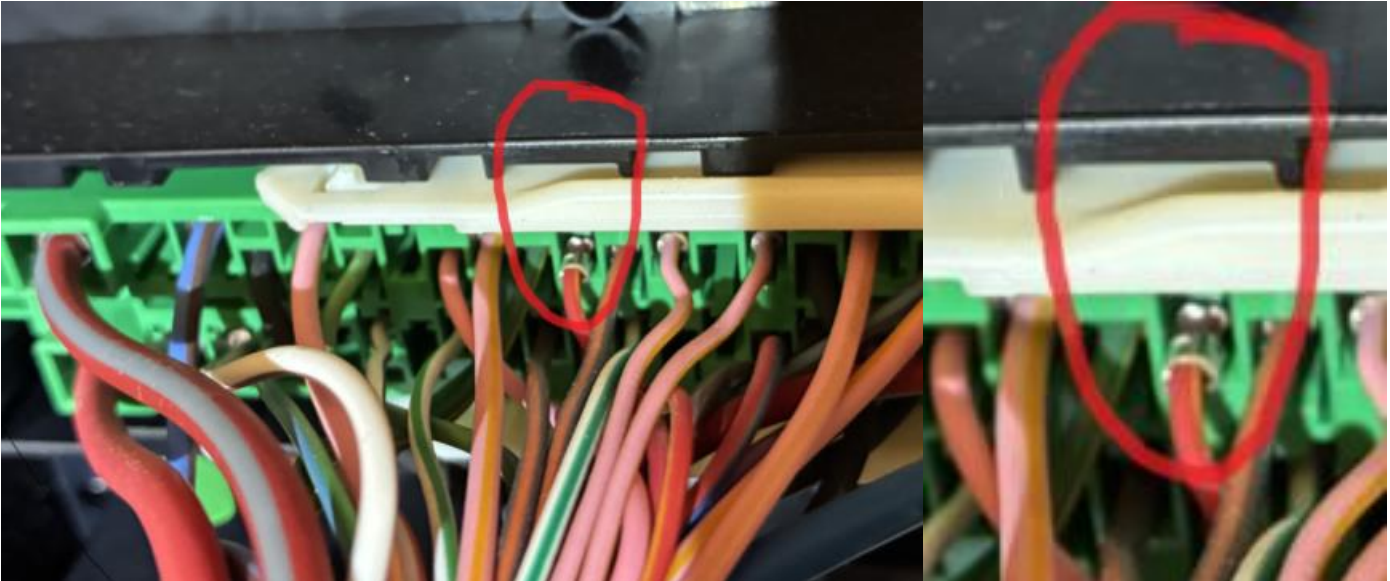
**Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found**



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### Circuit A195 Not Fully Seated



Inspect C7 thoroughly, push circuit A195 into position. Once fully into position pull on the circuit to ensure locking tab fully seats and holds A195 in position. If connector damage is present repair as necessary.

**Verification:** After repair is completed, perform push pull test on A195 to ensure full seat and connection has been completed.

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