



Service Bulletin

Bulletin No.: PIC6651

Date: May, 2026

PRELIMINARY INFORMATION

Subject: Surround Vision Recorder Inoperative After OTA Update

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	LYRIQ	2026		All	All	All	All

Involved Region or Country	North America
Condition	A customer may comment that they completed an OTA to activate the Surround Vision Recording feature but the feature will not work and receive the following message "Recordings Unavailable - There was a system error. Try again or try restarting your vehicle."
Cause	This may be caused from a software anomaly.

Correction

Do not replace any parts.

Engineering is currently investigating.

In the meantime please continue to drive your vehicle.

The PI will be updated or replaced with TSB once a determination has been made.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
*3481558	Verify Surround Vision Recorder Inoperative.	0.2 Hr.
*This is a unique Labor Operation for Bulletin use only.		

Version	1
Modified	05/14/2026 - Created On

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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