



# Service Bulletin

Bulletin No.: PIT6388A

Date: May, 2026

## PRELIMINARY INFORMATION

**Subject: Difficulty Learning Key Fobs During Immobilizer Learn on Police or Special Service Vehicles**

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Tahoe	2025-2026		All	All	All	All

<b>Involved Region or Country</b>	North America
<b>Additional Options (RPO)</b>	5W4 or 9C1
<b>Condition</b>	A dealer may have difficulty learning key fobs during the Immobilizer Learn.
<b>Cause</b>	The Immobilizer Coil (T10JA Low Frequency Instrument Panel Number 2 Antenna) has been relocated further away from the ledge where the fob is placed during Immobilizer learn. For 2025 Model Year Engineering has released updated BCM calibrations to assist with Immobilizer Learn.

### Correction

Starting with the 2025 model year, the Immobilizer Coil (T10JA Low Frequency Instrument Panel Number 2 Antenna) position has changed slightly.

Position the fob on the ledge just above Start/Stop button with buttons facing upward and base of fob towards the center stack as shown below. If there is still difficulty learning the fob, the fob can be placed in front of the Start/Stop Switch (just below the ledge) with the buttons facing towards the rear of the vehicle.

In addition, for 2025 Model Year Only Engineering has released updated BCM calibrations to assist with Immobilizer Learn. Reprogram the Body Control Module with latest updates available in TLC/SPS.

**Note:** For Remote Key Pairing Option Missing on RPO 5W4 vehicles see PIT6360: Remote Key Pairing Option Missing From Radio Settings Menu

**Note:** Content Theft Deterrent (CTD) is not available on RPO 5W4 or 9C1 vehicles which will cause a 2 hour timer for SPS IMMO Learn procedures.



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## Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
2810215	Body Control Module Reprogramming with SPS	Use Published Time

Version	2
Modified	05/19/2025 - Created on. 05/14/2026 - Added 2026 Model Year and information to Correction

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, **DO NOT** assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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