



Service Bulletin

Bulletin No.: PIT6513

Date: May, 2026

PRELIMINARY INFORMATION

Subject: SDGM DTC U3000 Sym 49 – Interim Reset Procedure and Part Restriction

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Buick	Envision	2022-2023		All	All	All	All
Cadillac	CT4	2022-2026		All	All	All	All
Cadillac	CT5	2022-2024		All	All	All	All
Cadillac	Escalade	2022-2024		All	All	All	All
Cadillac	Escalade ESV	2022-2024		All	All	All	All
Chevrolet	Corvette	2022-2023		All	All	All	All
Chevrolet	Silverado 1500	2022-2026		All	All	All	All
Chevrolet	Silverado 2500	2022-2026		All	All	All	All
Chevrolet	Silverado 2500	2022-2026		All	All	All	All
Chevrolet	Tahoe	2022-2024		All	All	All	All
GMC	Sierra 1500	2024-2026		All	All	All	All
GMC	Sierra 2500	2024-2026		All	All	All	All
GMC	Sierra 3500	2024-2026		All	All	All	All
GMC	Yukon	2022-2024		All	All	All	All
GMC	Yukon XL	2022-2024		All	All	All	All

Involved Region or Country	North America
Condition	Some customers may comment on having the Service Engine Soon (SES) and/or Malfunction Indicator Lamp (MIL) illuminated. When checking for DTCs the Serial Data Gateway Module (SDGM) will have a U3000 sym49 as history.
Cause	Software anomaly in the Serial Data Gateway Module.

Correction

Note: If other DTCs except U3000 sym 49 are set in the SDGM, refer to SI diagnostics. If after diagnosis a SDGM is needed contact PQC for a replacement, provide DTC set by SDGM.

Engineering is working on a software update to correct this concern, but as a temporary solution perform the following steps below

Note: If at any point while performing this procedure the concern has been corrected before reaching step 2, DO NOT proceed further or replace the SDGM since it does not correct the issue. Engineering is actively working on a software update to address this issue.

1. If SDGM DTC U3000 SYM 49 set as history, Clear the dtcs , then perform a reset to the SDGM by removing the appropriate fuse to the SDGM for 15 minutes and reinstalling fuse. If DTC U3000 Sym 49 does not return, no further action is needed.
2. If after following the above step and the SDGM DTC U3000 sym49 returns as current, the SDGM is on restriction and requires contacting PQC to authorize a replacement. PQC will require the list of DTCs set in SDGM before approval for part.

Note: The SDGM is on restriction and requires contacting PQC to authorize a replacement. PQC will require the completed Worksheet per the instructions below.

Instructions for contacting PQC if a part is needed:

U.S Dealers:

Please contact the Product Quality Center (PQC) by opening a new PQC case via One CRM. In Global Connect, navigate to the Department tab at the top of the screen. Click the dropdown menu and select "Service". Once this page loads, locate and launch the "CX Connect" App. Search for the associated PI/Bulletin number to download the appropriate PQC Parts Restrictions Worksheet and save a copy to your computer. Fill the form out and save it on your computer. You can then attach a copy of the completed template to your PQC Case

Canadian Dealers:

If your diagnosis leads to a possible part replacement, please contact the PQC by email at PQC@gm.com or by calling 1-866-654-7654 to receive the PQC -Parts Restriction Template. Once it has been filled out, return the completed Parts Restriction Template for review.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
5410120	Serial Data Gateway Module Replacement	Use Published Time
5481038*	Serial Data Gateway Module Fuse reset	.4 Hr
*This is a unique Labor Operation for Bulletin use only.		

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