



SSM 54824 2023-2026 F-150 Raptor R - Intermittent Extended Crank With No DTCs Stored In The PCM

Some 2023-2026 F-150 Raptor R vehicles may experience an intermittent extended crank condition when starting the vehicle with no powertrain related diagnostics trouble codes (DTC) stored in the powertrain control module (PCM). This condition will not prevent the vehicle from starting. This may be due to the software in the PCM. This condition does not affect vehicle durability, and no additional diagnosis or service is required for this condition at this time. Inform customers that they can continue to drive the vehicle and engineering is currently working on a solution for this condition that is expected by the end of Q3 2026. Replacement or reprogramming of the PCM will not resolve this condition. Monitor Professional Technician System (PTS) for additional information and schedule service appointments for customers once the repair becomes available.

If a vehicle exhibits this concern, click on the "Submit Global Concern Report (GCR)" link at the upper right of the PTS Vehicle ID screen (vehicle identification number [VIN] required) and fill out the form. Do not use the "Report A Problem" link to submit a report for this condition.