



SIB 01 14 25

G01 G05 G20 G30 XB1 G H EVAP SYSTEM PURGE (VENT) VALVE EXT LTD WTY (ELW) 15/150
2026-05-07

THIS REPAIR IS MOBILE FRIENDLY

This Service Information bulletin (Revision 01) supersedes SI B01 14 25 **dated September 2025**

What's New:

- SIB titled changed
- 2020 and newer model year vehicles added as identified

MODEL

E-Series	Model Year	Model Description	Engine
G01	2020 to 2023	X3 xDrive30e	XB1G
G05	2021 to 2023	X5 xDrive45e	XB1
G20	2021 to 2024	330e Sedan, 330e xDrive Sedan	XB1G
G30	2018 to 2023	530e Sedan, 530e xDrive Sedan	XB1H, XB1G

Note: The information above is for informational purposes only, it is not the only deciding factor.

Eligible Vehicles

To assist you in identifying those vehicles that have this component-specific extended limited warranty (ELW) coverage, the following Vehicle Comment will show in the VIN-specific Warranty Vehicle Inquiry (WVI).

Eligible Model Vehicles up to and including Model Year 2019

SI B01 14 25 (RC 13 90 90 03 00): For this vehicle, the EVAP systems purge (vent) valve limited warranty for defects in materials and / or workmanship has been extended to 15 years / 150,000 miles as determined from the original first in-service / delivery date. This coverage is subject to the same vehicle eligibility requirements, limitations, and exclusion criteria that apply to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

Eligible 2020 and Newer Model Year Vehicles as identified with the May 2026 SIB Update

SI B01 14 25 (RC 13 90 90 03 00): For this vehicle, the EVAP systems purge (vent) valve limited warranty for defects in materials and / or workmanship has been extended to 15 years / 150,000 miles as determined from the original first in-service / delivery date. This coverage is subject to the same vehicle eligibility requirements, limitations, and exclusion criteria that apply to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

Note: Before performing a repair and submitting a claim, first confirm that the vehicle has the above Notice of Extended Limited Warranty coverage in the WVI "Vehicle Comments" section.

If you have ELW eligibility and/or coverage questions, please contact the Warranty department through IDS by selecting Coverage, Policy, Coding Questions and Mileage Corrections prior to performing any repair.

SITUATION

Please see bulletin pdf in Supporting Materials.

Supporting Materials

[picture_as_pdf B011425_AT_1 Cust Letter.pdf](#)

[picture_as_pdf B011425_AT_2 Cust Letter.pdf](#)

[picture_as_pdf B01 14 25 REV01_SR.pdf](#)

Service Information Bulletin

Warranties

May 07, 2026

B01 14 25

G01 G05 G20 G30 XB1 G H EVAP SYSTEM PURGE (VENT) VALVE EXT LTD WTY (ELW) 15/150

THIS REPAIR IS MOBILE FRIENDLY

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Note: The information above is for informational purposes only, it is not the only deciding factor.

Eligible Vehicles

To assist you in identifying those vehicles that have this component-specific extended limited warranty (ELW) coverage, the following Vehicle Comment will show in the VIN-specific Warranty Vehicle Inquiry (WVI).

Eligible Model Vehicles up to and including Model Year 2019

SI B01 14 25 (RC 13 90 90 03 00): For this vehicle, the EVAP systems purge (vent) valve limited warranty for defects in materials and / or workmanship has been extended to 15 years / 150,000 miles as determined from the original first in-service / delivery date. This coverage is subject to the same vehicle eligibility requirements, limitations, and exclusion criteria that apply to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

Eligible 2020 and Newer Model Year Vehicles as identified with the May 2026 SIB Update

SI B01 14 25 (RC 13 90 90 03 00): For this vehicle, the EVAP systems purge (vent) valve limited warranty for defects in materials and / or workmanship has been extended to 15 years / 150,000 miles as determined from the original first in-service / delivery date. This coverage is subject to the same vehicle eligibility requirements, limitations, and exclusion criteria that apply to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

Note: Before performing a repair and submitting a claim, first confirm that the vehicle has the above Notice of Extended Limited Warranty coverage in the WVI "Vehicle Comments" section.

If you have ELW eligibility and/or coverage questions, please contact the Warranty department through IDS by selecting Coverage, Policy, Coding Questions and Mileage Corrections prior to performing any repair.

SITUATION

Component-Specific Extended Limited Warranty (ELW)



For the eligible vehicles and for the issue described below, BMW of North America, LLC (BMW NA) is extending the limited warranty for the vehicle's **Evaporative Emission Control (EVAP) System's Purge Valve** to:

- **15 years/150,000 miles as determined by the vehicle's original first in-service / delivery date.**

This component-specific **extended** limited warranty (ELW) applies to defects in materials or workmanship.

This coverage applies to **the vehicle, is transferable, and is subject** to the same vehicle eligibility requirements, limitations, and exclusion criteria that **apply** to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

Note: This bulletin is notice of a limited warranty extension. This is NOT a notice of a Recall or Service Action.

There is no immediate repair required unless the BMW vehicle is currently experiencing this problem.

Customer Notification Letter

Even though this is NOT a Recall, BMW NA is sending VIN-specific customer notification letters.

CAUSE

Over time, the EVAP system's vent (purge) valve may develop material **(micro leaks)** and operational issues, this can cause hard starting, and a rough running engine, especially at idling.

There could also be an audible metallic noise emanating internally from the purge valve.

Additionally, your vehicle will store the corresponding fault codes that may also be generated, and the Malfunction Indicator Lamp (MIL) will illuminate.

One or more of the following or similar fault codes may be entered in the DME fault memory:

- 118001 - mixture control: Mixture too lean,
- 118401 - mixture control: Mixture too lean, large deviation,
- 190F08 - fuel tank ventilation system: malfunction,
- 191C02 - fuel tank ventilation system, 2nd discharge point: malfunction, and/or
- 195014 - differential pressure sensor, tank vent valve, signal: stationary

CORRECTION

Follow the instructions in the PROCEDURE section.

PROCEDURE

If a vehicle listed above arrives at your center with the issue described in this Service Information Bulletin, perform the corresponding diagnosis and when applicable, replace the EVAP system's vent (purge) valve as instructed or as determined by the diagnosis.

No other required EVAP system-related repairs are covered under this ELW coverage. When applicable, invoice these items on the repair order separately, and review for other coverage that may apply.

PARTS INFORMATION

To determine the part number that applies to the specific vehicle being repaired, enter the VIN/chassis number into either ETK or AIR, this will consider the specific equipment and/or options that are fitted to the vehicle.

Part Number	Description	Quantity
Refer to ETK/AIR	Fuel tank breather valve	1

Only order these **parts in the quantities needed** to address customers' vehicles that have confirmed failures.

Additionally, other materials and small parts that are not specified above, such as fluids, lubricants, one-time use screws, nuts, and seals, which must be replaced or installed according to the ISTA repair instructions/ETK, must be selected from the Electronic Parts Catalogue, or other approved BMW resources, according to the respective vehicle type. Invoiced these items separately under the Repair Code below.

CLAIM INFORMATION

For eligible US-specification BMW vehicles that are registered and operated in the United States (including Puerto Rico), this component-specific 15 years (180 months)/150,000-mile extended limited warranty coverage for defects in materials and/or workmanship applies to qualifying repairs performed by authorized BMW centers.

This coverage applies to **the vehicle, is transferable, and is subject** to the same vehicle eligibility requirements, limitations, and exclusion criteria that **apply** to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

The existing limited warranty coverage for the whole vehicle and other components has not changed.

This coverage supersedes the coverage that is provided under the BMW Certified Pre-Owned Program or any BMW Group Vehicle Service Contract that applies to the vehicle.

For the issue described in this bulletin, the replacement vent (purge) valve is then covered by the remaining portion of the extended limited warranty coverage period.

Non-Qualifying Repairs

Repairs performed on ineligible vehicles, eligible vehicles operated and repaired outside the United States and Puerto Rico, and/or the diagnosis and repair of other unrelated issues, or issues due to outside influence are not covered by this extend limited warranty. This exclusion also applies to repairs, including consequential, that were performed using non-genuine BMW parts and/or used passenger car or light truck parts.

Qualifying Repairs – Claim Submission

Repair Code:	1390900300	G01 G05 G20 G30 XB1 XB1G XB1H US tank purge valve
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Obtain the flat rate unit (FRU) allowances for the following that applies.

Labor Operation	Description	Labor Allowance
00 00 006	Carrying out vehicle test (Main work)	As applicable
Or:		

00 00 556	Carrying out vehicle test (Plus work)	As applicable
And:		
61 21 528	Supporting voltage of the vehicle electrical system / recharging vehicle battery	As applicable
And, as needed:		
61 00 006*	Carrying out vehicle diagnosis, ABL (Work time)	WT FRU
Or:		
00 58 500*	Diagnosis Worktime Flat Rate	2 FRU

And:

Labor Operation	Description	Labor Allowance
13 90 500	Replace the tank vent valve	As applicable

Or, only when required with supporting documentation to diagnose the issue:

Activated Charcoal Filter Assembly which has an Integrated Leak Diagnosis Module (NVLD) Configuration

Labor Operation	Description	Labor Allowance
16 12 510	Removing and installing or replacing carbon canister with integrated diagnostic module for tank leaks for Natural Vacuum Leak Detection (NVLD) (after vehicle diagnosis) (To access for testing) (Replace when applicable. This ELW coverage does not apply, invoice as a separate RO line item. Claim submission eligibility is based on another applicable coverage that may apply)	As applicable

And:

Labor Operation	Description	Labor Allowance
16 13 525	Special tool kit (B04 02 22 - PN 83 30 5 A39 389) for NVLD/Purge Valve "micro leaks" diagnosis	As applicable
And:		
13 90 500	Replace the tank vent valve (To access the valve for testing) (Replace when applicable, for an eligible repair under this ELW coverage, invoice and claim as outlined)	As applicable

If you are using a Main labor code for another repair, use the Plus code labor operation 00 00 556 instead of 00 00 006, or exclude (including 61 21 528) when the Vehicle Test is included in another repair.

Work time labor operation codes 61 00 006 and 00 58 500 are not considered Main labor operations.

(*) Based on which one applies to your center, please refer to **SI B01 01 20** or **B01 07 20** for the applicable procedure for documenting, claiming, and explaining, on the RO and in the claim comments, your diagnosis work time (WT), job/repair work time (WT), and the vehicle repairs your center performed, unless otherwise required by State law.

BMW Group's AIR Application Resource for Flat Rate Labor Operation Codes

To obtain the corresponding flat rate unit (FRU) allowance information from the BMW Group AIR application resource, start by entering the the Chassis Number (last seven (7) characters of the VIN), and click on the "Search" icon. If two or more model vehicle choices show, select the applicable Model, or enter the full VIN (17 characters) instead. Click on the "Flat Rate Units" button and enter a

flat rate labor operation code number in the field to the right, click on the “Search” icon to display the corresponding listing of “Flat rate unit group details” that are available.

Previous Customer-Pay Repairs – Extended Limited Warranty Reimbursement

BMW of North America, LLC (BMW NA) will **reimburse** certain costs for qualifying customer-pay repairs that were performed on eligible vehicles **prior** to the release of this component-specific extended limited warranty.

A qualifying customer pay repair must primarily address this Service Information Bulletin’s identified vehicle issue and repair. Also, the repair must have been correctly, adequately, and completely performed as required by the applicable BMW Group approved standards, repair procedure, processes, and policy instructions.

Eligible 2020 and newer model year vehicles as identified and added with the May 2026 SIB update.

Customer-pay repairs are subject to the same vehicle eligibility requirements, limitations, and exclusion criteria that **apply** to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

Repairs that Do Not Qualify for Reimbursement

Repairs performed on ineligible vehicles, eligible vehicles operated and repaired outside the United States and Puerto Rico, and/or the diagnosis and repair of other unrelated issues, or issues due to outside influence are not covered by this extended limited warranty. This exclusion also applies to repairs, including consequential, that were performed using non-genuine BMW parts and/or used passenger car or light truck parts.

Requesting Reimbursement for a Previous Repair that Qualifies

For a customer to request reimbursement for a qualifying customer-pay repair performed either by an authorized BMW center or independent repair shop located in the United States (including Puerto Rico), please have him/her submit his/her reimbursement request online at www.BMW-RP.com under the following reference:

- BMW Purge Valve (ELW) 15YR.150MI

Reimbursement Request Procedure

The online process is initiated by attaching/sending PDF files of the supporting documentation for the prior repair.

The letter also includes alternative methods to request reimbursement, either through the mail or by fax as described below:

BMW Customer Reimbursement Center
Attention: BMW Purge Valve (ELW) 15YR.150MI
P.O. Box 54067
Hurst, Texas 76054

Fax number: 877-434-2992

Please allow 4-6 weeks for processing your request.

Should you have any questions concerning this reimbursement process, please call 1-844-857-0341.

FEEDBACK REGARDING THIS BULLETIN

Technical Feedback	To submit feedback for the technical topics of this bulletin: Submit your feedback in the rating box at the top of this bulletin
Warranty Feedback	To submit feedback for the CLAIMS section of this bulletin: Submit an IDS ticket to the Warranty Department, or use the chat available in the Warranty Documentation Portal
Parts Feedback	To submit feedback for the PARTS section of this bulletin: Submit an IDS ticket to the Parts Department



7600 S GRANT STREET
BURR RIDGE, IL 60527
DO NOT MAIL REPAIR ORDERS TO THIS ADDRESS

1
Sample
Sample
Sample



September 2025

Effective with the date above, this **Important Vehicle Limited Warranty Information** applies to the BMW model with the Vehicle Identification Number (VIN) **WBAJA9C54J1234567**.

Dear BMW Owner/Lessee:

For the above-referenced vehicle, BMW of North America, LLC ("BMW NA") is extending the limited warranty for your vehicle's:

- **Evaporative Emission Control (EVAP) System's Purge (Vent) Valve to**
- **15 years/150,000 miles, as determined from your vehicle's original first in-service / delivery date.**

Over time, the EVAP system's purge (vent) valve may develop material and operational issues, this can cause hard starting, and the engine to run rough, especially while idling. Additionally, the Malfunction Indicator Lamp (MIL) may also illuminate.

This component-specific extended limited warranty (ELW) applies to defects in materials and/or workmanship. This coverage is subject to the same vehicle eligibility requirements and limitations that apply to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

This is a notice of a "component-specific" limited warranty extension. This is not a notice of a Recall or Service Action.

If your vehicle is experiencing a situation like the one described above, please contact your authorized BMW center to schedule an appointment to have the issue with your vehicle diagnosed.

After the BMW center confirms that the scope of your vehicle's issue, and that this extended limited warranty coverage corresponds and applies to the required vehicle repair, and your vehicle qualifies, the authorized BMW center will perform the applicable covered purge valve replacement repair work free of charge.

Repairs performed on ineligible vehicles, eligible vehicles operated and repaired outside the United States and Puerto Rico, or the diagnosis and repair of issues that are outside the intended scope of this extended coverage including other EVAP system-related component repairs, other unrelated issues, and/or that are due to outside influences are not covered by this limited warranty extension. This exclusion also applies to repairs that were performed using (including those repairs that result from using) non-genuine BMW parts and/or used BMW passenger car or light truck parts.

BMW NA will also reimburse certain costs for qualifying customer-pay repairs that were performed prior to the release of this component-specific extended limited warranty coverage as described in this letter.

We are determined to exceed your expectations, and we hope that this focused extended limited warranty coverage will further enhance your ownership experience.

Sincerely,

BMW of North America, LLC

Company

BMW of North America, LLC
BMW Group Company

Mailing Address

PO Box 1227
Westwood, NJ
07675-1227

Website

www.bmwusa.com



**BMW Evaporative Emission Control (EVAP) System Purge Valve: Extended Limited Extension (ELW)
Previous Customer-Pay Repair – Required Documentation Checklist**

VIN: WBAJA9C54J1234567

Reimbursement for a qualifying customer pay repair is available to the BMW Owner/Lessee who incurred the expense. The questions below will assist you in reviewing your repair order/invoice documentation. When all your responses below are "Yes," and after completing the Checklist, proceed to page three (3) for further instructions.

Prior Repair Review Questions	Answer - One per Row	
Was the vehicle's Evaporative Emission Control (EVAP) System's Purge Valve replaced?	Yes, next	No
Did you pay for this repair?	Yes, next	No
As determined by your vehicle's original first in-service / delivery date (age) when the repair was performed, was the vehicle still within 15 years (180 Mths)/150,000 miles?	Within 15/150, Yes, next	No
Did the repair facility's diagnosis confirm the purge valve failed? (It did not fail due to another, or outside issue with your vehicle),	Yes, proceed to the checklist	No

When a Prior Repair Review Question's result is a "No" response, no further action is required.

Required Repair Order (RO) or Invoice Documentation - Checklist

For a previous repair reimbursement request, please include a copy of your completed page 2 document (one per repair/request) together with legible copies (either a scan, photo, PDF, and/or screenshots) of the following documentation with your name, address, and your preferred contact telephone number(s) and email address(es).

This documentation must include the following information:

- Customer name and address
- Vehicle Identification Number ("VIN")
- The date of repair
- The mileage when the repair was performed
- Itemized list of labor charges for all repairs* including diagnosis
- Itemized list of parts (Part numbers), including any miscellaneous items, billed for all repairs*

(*) For repair orders containing multiple repair line items, reimbursement consideration will only be given to those line-item expenses that are directly related to the specific repair that is now covered by this component issue and repair-specific extended limited warranty.

Required Proof of Payment Documentation

Please provide a copy of at least **one** of the following items as valid proof of payment:

- Repair order (RO)/invoice stamped and dated as "PAID"
- Cancelled check
- Signed credit/debit card receipt
- Credit/debit card statement

BMW of North America, LLC ("BMW NA") reserves the right to review and adjust/reduce the amount that will be reimbursed based on what is normally recognized as customary, fair, and reasonable, to diagnose, perform a repair, or replace a component (including the applicable and scope of replacement parts, and related materials) to address an operational issue with the vehicle.

Except for reasonable account number protection measures, illegible, altered/modified, incomplete, non-authentic and/or fabricated repair order/invoice documentation will not be accepted.



BMW Evaporative Emission Control (EVAP) System Purge Valve ELW Previous Customer-Pay Repair - Reimbursement Request

VIN: WBAJA9C54J1234567

Eligible and Qualifying Previous Customer Pay Repairs

BMW of North America, LLC (BMW NA) will reimbursement certain costs for qualifying customer-pay repairs that were performed on eligible vehicles prior to the release of this component-specific extended limited warranty.

A qualifying customer pay repair must primarily be for a repair to address a covered issue with the the vehicle's EVAP purge valve. Also, the repair facility's procedures to address the situation described must have been performed correctly, adequately, and completely, as required by the applicable BMW Group approved repair standards and instructions.

Customer-pay repairs are subject to the same vehicle eligibility requirements, limitations, and exclusion criteria that applies to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks (Including that the vehicle's true mileage can be determined).

Repairs that Do Not Qualify for Reimbursement

Repairs performed on ineligible vehicles, eligible vehicles operated and repaired outside the United States and Puerto Rico, or the diagnosis and repair of issues that are outside the intended scope of this extended coverage including other EVAP system component repairs, other unrelated issues, and/or that are due to outside influences are not covered by this limited warranty extension. This exclusion also applies to repairs that were performed using (including those repairs that result from using) non-genuine BMW parts and/or used BMW passenger car or light truck parts.

Requesting Reimbursement

To request reimbursement for a qualifying customer pay repair performed either by an authorized BMW center or independent repair shop located in the United States (including Puerto Rico), please submit your reimbursement request on-line at www.BMW-RP.com under the following reference:

- BMW Purge Valve (ELW) 15YR. 150MI

Reimbursement Request Procedure

The on-line process is initiated by attaching/sending PDF files of the supporting documentation for the prior repair (A copy of a completed page two (2) checklist, together with the other required documentation).

The alternative method to request reimbursement, either by mail, or by fax, is provided below:

BMW Customer Reimbursement Center
Attention: BMW Purge Valve (ELW) 15YR. 150MI
P.O. Box 54067
Hurst, TX 76054

Fax number: 877-434-2992

Please allow 4-6 weeks for processing your request.

Should you have any questions concerning this reimbursement process, please call 1-844-857-0341.





7600 S GRANT STREET
BURR RIDGE, IL 60527
DO NOT MAIL REPAIR ORDERS TO THIS ADDRESS

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Sample
Sample
Sample



April 2026

Effective with the date above, this **Important Vehicle Limited Warranty Information** applies to the BMW model with the Vehicle Identification Number (VIN) **5UX2V1C00L1234567**.

Dear BMW Owner/Lessee:

BMW of North America, LLC ("BMW NA") is extending the limited warranty for your vehicle's:

- **Evaporative Emission Control (EVAP) System's Purge Valve** on the above-referenced vehicle to:
- **15 years/150,000 miles, whichever occurs first, as determined from your vehicle's original first in-service / delivery date.**

Over time, the EVAP system's purge (vent) valve may develop material and operational issues, this can cause hard starting, and the engine to run rough, especially while idling. Additionally, the Malfunction Indicator Lamp (MIL) may also illuminate.

This component-specific extended limited warranty (ELW) applies to defects in materials and/or workmanship. This coverage is subject to the same vehicle eligibility requirements and limitations that apply to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

This is a notice of a "component-specific" limited warranty extension. This is not a notice of a Recall or Service Action.

If your vehicle is experiencing a situation like the one described above, please contact your authorized BMW center to schedule an appointment to have the issue with your vehicle diagnosed.

After the BMW center confirms that the scope of your vehicle's issue, and that this extended limited warranty coverage corresponds and applies to the required vehicle repair, and your vehicle qualifies, the authorized BMW center will perform the applicable covered purge valve replacement repair work free of charge.

Repairs performed on ineligible vehicles, eligible vehicles operated and repaired outside the United States and Puerto Rico, or the diagnosis and repair of issues that are outside the intended scope of this extended coverage including other EVAP system-related component repairs, other unrelated issues, and/or that are due to outside influences are not covered by this limited warranty extension. This exclusion also applies to repairs that were performed using (including those repairs that result from using) non-genuine BMW parts and/or used BMW passenger car and light truck parts.

BMW NA will also reimburse certain costs for qualifying customer-pay repairs that were performed prior to the release of this component-specific extended limited warranty coverage as described in this letter.

We are determined to exceed your expectations, and we hope that this focused extended limited warranty coverage will further enhance your ownership experience.

Sincerely

BMW of North America, LLC.

Company

BMW of North America,
LLC BMW Group Company

Mailing Address

PO Box 1227
Westwood, NJ
07675-1227

Website

www.bmwusa.com



**BMW Evaporative Emission Control (EVAP) System Purge Valve: Extended Limited Extension (ELW)
Previous Customer-Pay Repair – Required Documentation Checklist**

VIN: 5UX2V1C00L1234567

Reimbursement for a qualifying customer pay repair is available to the BMW Owner/Lessee who incurred the expense. The questions below will assist you in reviewing your repair order/invoice documentation. When all your responses below are "Yes," and after completing the Checklist, proceed to page three (3) for further instructions.

Prior Repair Review Questions	Answer - One per Row	
Was the vehicle's Evaporative Emission Control (EVAP) System's Purge Valve** replaced?	Yes, next	No
Was this a customer paid repair performed before the release of this ELW coverage?	Yes, next	No
As determined by your vehicle's in-service date (age), and the mileage when the repair was performed, was the vehicle still within 15 years (180 Mths)/150,000 miles?	Within 15/150, Yes, next	No
Did the repair facility's diagnosis confirm this component failed? (It did not fail due to another, or outside issue with your vehicle)	Yes, proceed to the checklist	No

When a Prior Repair Review Question's result is a "No" response, no further action is required.

Required Repair Order (RO) or Invoice Documentation - Checklist

For your previous customer paid repair reimbursement request, please include a copy of your completed page 2 document (one per repair/request) together with legible copies (either a scan, photo, PDF, and/or screenshots) of the following documentation with your name, address, and your preferred contact telephone number(s) and email address(es).

This documentation must include the following information:

- Customer name (including any and all aliases), and address (Current address also if it has changed since the repair)
- Full 17-Character Vehicle Identification Number ("VIN")
- The date of repair
- The **mileage on your vehicle** when the repair was performed*
- Itemized list of labor charges for all repairs* including diagnosis
- Itemized list of **part numbers, descriptions, and quantities**, including any miscellaneous items, billed for all repairs*

(*) For repair orders containing multiple repair line items, reimbursement consideration will only be given to those line-item expenses that are directly related to the specific repair that is now covered by this component issue and repair-specific extended limited warranty.

Repair orders/invoices missing the vehicle's mileage, and/or those containing only part descriptions with no corresponding part numbers can either delay, or may be insufficient to support processing your reimbursement request.

(**) You may elect to use non-genuine BMW parts for non-warranty repairs, or repairs beyond the a BMW limited warranty. As it relates to prior repair reimbursements, if an installed non-genuine BMW part was replaced again with another non-genuine BMW part, BMW NA is not obligated to pay for the subsequent repair performed using non-genuine BMW parts, and/or for any repairs for damage that results from using non-genuine BMW parts.

Required Proof of Payment Documentation

Please provide a copy of at least **one** of the following items as valid proof of payment:

- Repair order (RO)/invoice stamped and dated as "PAID"
- Cancelled check
- Signed credit/debit card receipt
- Credit/debit card statement

BMW of North America, LLC ("BMW NA") reserves the right to review and adjust/reduce the amount that will be reimbursed based on what is normally recognized as customary, fair, and reasonable, to diagnose, perform a repair, or replace a component (including the applicable and scope of replacement parts, related materials, and the amount charged for shop supplies/document fees, if excessive) to address an operational issue with the vehicle.

Except for reasonable account number protection measures, illegible, altered/modified, incomplete, non-authentic and/or fabricated repair order/invoice documentation will not be accepted.



BMW Evaporative Emission Control (EVAP) System Purge Valve ELW Previous Customer-Pay Repair - Reimbursement Request

VIN: 5UX2V1C00L1234567

Eligible and Qualifying Previous Customer Pay Repairs

BMW of North America, LLC (BMW NA) will reimbursement certain costs for qualifying customer-pay repairs that were performed on eligible vehicles prior to the release of this component-specific extended limited warranty.

A qualifying customer pay repair must primarily be for a repair to address a covered issue with the the vehicle's EVAP purge valve. Also, the repair facility's procedures to address the situation described must have been performed correctly, adequately, and completely, as required by the applicable BMW Group approved repair standards and instructions.

Customer-pay repairs are subject to the same vehicle eligibility requirements, limitations, and exclusion criteria that apply to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

Repairs that Do Not Qualify for Reimbursement

Repairs performed on ineligible vehicles, eligible vehicles operated and repaired outside the United States and Puerto Rico, or the diagnosis and repair of issues that are outside the intended scope of this extended coverage including other EVAP system-related component repairs, other unrelated issues, and/or that are due to outside influences are not covered by this limited warranty extension. This exclusion also applies to repairs that were performed using (including those repairs that result from using) non-genuine BMW parts and/or used BMW passenger car and light truck parts.

Requesting Reimbursement

To request reimbursement for a qualifying customer pay repair performed either by an authorized BMW center or independent repair shop located in the United States (including Puerto Rico), please submit your reimbursement request on-line at www.BMW-RP.com under the following reference:

- BMW Purge Valve (ELW) 15YR. 150MI

Reimbursement Request Procedure

The on-line process is initiated by attaching/sending PDF files of the supporting documentation for the prior repair (A copy of a completed page two (2) checklist, together with the other required documentation).

The alternative method to request reimbursement, either by mail, or by fax, is provided below:

BMW Customer Reimbursement Center
Attention: BMW Purge Valve (ELW) 15YR. 150MI
P.O. Box 54067
Hurst, TX 76054

Fax number: 877-434-2992

Please allow 4-6 weeks for processing your request.

Should you have any questions concerning this reimbursement process, please call 1-844-857-0341.

