



## SIB 01 05 24

I01 (I3 REX) EVAP SYSTEM PURGE (VENT) VALVE EXT LTD WTY (ELW) 15 YRS/150,000 MLS  
2026-05-06

This Service Information bulletin (Revision 01) supersedes SI B01 05 25 **dated April 2024**

### What's New:

- 2020 and newer model year vehicles added as identified
- Attachment updated and added

## MODEL

E-Series	Model Year	Model Description	Engine
I01	2016 to 2017	i3 REx	IB1 PZEV(SULEV)
I01	2018 to 2019	i3 REx	IB1 TZEV
I01	2020 to 2021	i3 120 REx	IB1 TZEV
I01	2020 to 2021	i3 Sport 120 REx	IB1 TZEV

**Note:** The Model listing above is for informational purposes only, it is not the only deciding factor.

### Eligible Vehicles

To assist you in identifying those vehicles that have this component-specific extended limited warranty (ELW) coverage, the following Vehicle Comment will show in the VIN-specific Warranty Vehicle Inquiry (WVI).

### Eligible Model Vehicles up to and including Model Year 2019

**SI B01 05 24 (RC 13 90 90 03 00):** For this vehicle, the EVAP systems purge (vent) valve limited warranty for defects in materials and/or workmanship has been extended to 15 years / 150,000 miles as determined from the original in-service date. This coverage is subject to the same vehicle eligibility requirements, limitations, and exclusion criteria that apply to the BMW New Vehicle Limited Warranty. Vehicles that are registered in California or a State that has fully adopted the State of California PZEV(SULEV) / TZEV emission regulations (As applicable, State of registration, model, and model year dependent), the emission-relevant coverage for this component is 15 years / 150,000 miles.

### Eligible 2020 and Newer Model Year Vehicles as identified with the May 2026 SIB Update

**SI B01 05 24 (RC 13 90 90 03 00):** For this vehicle, the EVAP systems purge (vent) valve limited warranty for defects in materials and / or workmanship has been extended to 15 years / 150,000 miles as determined from the original first in-service / delivery date. This coverage is subject to the same vehicle eligibility requirements, limitations, and exclusion criteria that apply to the BMW New Vehicle Limited Warranty. Vehicles that are registered in California or a State that has fully adopted the State of California TZEV emission program (As applicable, State of registration, model, and model year dependent), the emission-relevant coverage for this component is 15 years / 150,000 miles.

**Note:** Before performing a repair and submitting a claim, first confirm that the vehicle has the above Notice of Extended Limited Warranty coverage in the WVI "Vehicle Comments" section.

If you have ELW eligibility and/or coverage questions, please contact the Warranty department through IDS by selecting Coverage, Policy, Coding Questions and Mileage Corrections prior to performing any repair.

## **SITUATION**

Please see bulletin pdf in Supporting Materials.

### Supporting Materials

[picture\\_as\\_pdf B01 05 24 REV01\\_SR.pdf](#)

[picture\\_as\\_pdf B010524\\_AT\\_1 Cust Letter.pdf](#)

[picture\\_as\\_pdf B010524\\_AT\\_2 Cust Letter.pdf](#)

# Service Information Bulletin

Warranties

April NN, 2026

B01 05 24

## I01 (I3 REX) EVAP SYSTEM PURGE (VENT) VALVE EXT LTD WTY (ELW) 15 YRS/150,000 MLS

THIS REPAIR IS MOBILE FRIENDLY

This Service Information bulletin (Revision 01) supersedes SI B01 05 25 dated April 2024

### What's New:

- 2020 and newer model year vehicles added as identified
- Attachment updated and added

### MODEL

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I01	2016 to 2017	i3 REx	IB1 PZEV(SULEV)
I01	2018 to 2019	i3 REx	IB1 TZEV
I01	2020 to 2021	i3 120 REx	IB1 TZEV
I01	2020 to 2021	i3 Sport 120 REx	IB1 TZEV

**Note:** The Model listing above is for informational purposes only, it is not the only deciding factor.

### Eligible Vehicles

To assist you in identifying those vehicles that have this component-specific extended limited warranty (ELW) coverage, the following Vehicle Comment will show in the VIN-specific Warranty Vehicle Inquiry (WVI).

### Eligible Model Vehicles up to and including Model Year 2019

SI B01 05 24 (RC 13 90 90 03 00): For this vehicle, the EVAP systems purge (vent) valve limited warranty for defects in materials and/or workmanship has been extended to 15 years / 150,000 miles as determined from the original in-service date. This coverage is subject to the same vehicle eligibility requirements, limitations, and exclusion criteria that apply to the BMW New Vehicle Limited Warranty. Vehicles that are registered in California or a State that has fully adopted the State of California PZEV(SULEV) / TZEV emission regulations (As applicable, State of registration, model, and model year dependent), the emission-relevant coverage for this component is 15 years / 150,000 miles.

### Eligible 2020 and Newer Model Year Vehicles as identified with the May 2026 SIB Update

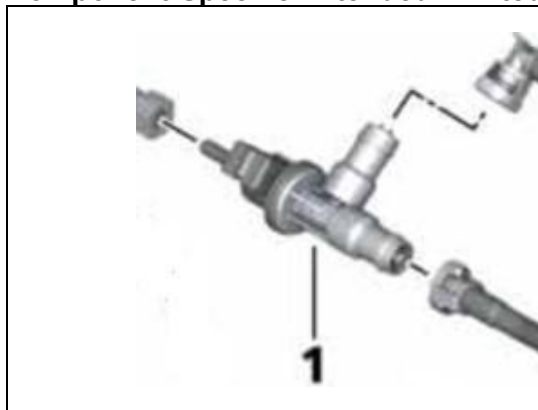
SI B01 05 24 (RC 13 90 90 03 00): For this vehicle, the EVAP systems purge (vent) valve limited warranty for defects in materials and / or workmanship has been extended to 15 years / 150,000 miles as determined from the original first in-service / delivery date. This coverage is subject to the same vehicle eligibility requirements, limitations, and exclusion criteria that apply to the BMW New Vehicle Limited Warranty. Vehicles that are registered in California or a State that has fully adopted the State of California TZEV emission program (As applicable, State of registration, model, and model year dependent), the emission-relevant coverage for this component is 15 years / 150,000 miles.

**Note:** Before performing a repair and submitting a claim, first confirm that the vehicle has the above Notice of Extended Limited Warranty coverage in the WVI “Vehicle Comments” section.

If you have ELW eligibility and/or coverage questions, please contact the Warranty department through IDS by selecting Coverage, Policy, Coding Questions and Mileage Corrections prior to performing any repair.

## **SITUATION**

### **Component-Specific Extended Limited Warranty (ELW)**



For the eligible vehicles, BMW of North America, LLC (BMW NA) is extending the limited warranty for the vehicle's **EVAP system's purge (vent) valve** to:

- **15 years/150,000 miles as determined by the vehicle's original first in-service / delivery date.**

This component-specific extended limited warranty (ELW) applies to defects in materials or workmanship.

**This coverage applies to the vehicle, is transferable, and is subject to the same vehicle eligibility requirements, limitations, and exclusion criteria that apply to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.**

**Note: This bulletin is notice of a limited warranty extension. This is NOT a notice of a Recall or Service Action.**

There is no immediate repair required unless the BMW vehicle is currently experiencing this problem.

### **Customer Notification Letter**

Even though this is NOT a Recall, BMW NA is sending VIN-specific customer notification letters.

## **CAUSE**

Over time, the EVAP system's vent (purge) valve may develop material **(micro leaks)** and operational issues, this can cause hard starting, and the engine to run rough, especially while idling.

There could also be an audible metallic noise emanating internally from the purge valve.

Additionally, your vehicle will store the corresponding fault codes that may also be generated, and the Malfunction Indicator Lamp (MIL) will illuminate.

One or more of the following or similar fault codes may be entered in the DME fault memory:

- 118001 - mixture control: Mixture too lean,
- 118401 - mixture control: Mixture too lean, large deviation,
- 190F08 - fuel tank ventilation system: malfunction,
- 191C02 - fuel tank ventilation system, 2nd discharge point: malfunction, and/or
- 195014 - differential pressure sensor, tank vent valve, signal: stationary

## **CORRECTION**

Follow the instructions in the PROCEDURE section.

## PROCEDURE

If a vehicle listed above arrives at your center with the issue described in this Service Information Bulletin, perform the corresponding diagnosis and when applicable, replace the EVAP system's vent (purge) valve as instructed or as determined by the diagnosis.

And only if required, refer to SI B16 01 07 "Testing Evaporative System for Leaks," corresponding time support is required.

No other required EVAP system-related repairs are covered under this ELW coverage. When applicable, invoice these items on the repair order separately, and review for other coverage that may apply.

## PARTS INFORMATION

To determine the part number that applies to the specific vehicle being repaired, enter the VIN/chassis number into either ETK or AIR, this will consider the specific equipment and/or options that are fitted to the vehicle.

Part Number	Description	Quantity
Refer to ETK/AIR	Fuel tank breather valve	1
Refer to ETK/AIR	Seal ring for intake manifold	2
Refer to ETK/AIR	Gasket ring	1
Refer to ETK/AIR	Gasket ring	1

Only order these **parts in the quantities needed** to address customers' vehicles that have confirmed failures.

Additionally, other materials and small parts that are not specified above, such as fluids, lubricants, one-time use screws, nuts, and seals, which must be replaced or installed according to the ISTA repair instructions/ETK, must be selected from the Electronic Parts Catalogue, or other approved BMW group resources, according to the respective vehicle type. Invoiced these items separately under the Repair Code below.

## CLAIM INFORMATION

For eligible US-specification BMW vehicles that are registered and operated in the United States (including Puerto Rico), the applicable limited warranty coverage below (A, B or C) for defects in material and/or workmanship applies to qualifying repairs performed by authorized BMW centers.

- A. For **MY 2016 and MY 2017 BMW i3 REx vehicles** registered in the State of California (CA), or a State that has fully adopted the CA PZEV(SULEV) statute (CT, ME, MD, MA, NJ, NY, RI, and VT), the 15 years (180 months)/150,000 miles emission relevant coverage applies to the EVAP purge valve.
- B. For **MY 2017 and MY 2021 BMW i3 REx vehicles** registered in the State of California (CA), or a State that has fully adopted the CA TZEV statute (CT, ME, MD, MA, NJ, NY, OR, RI and VT), the 15 years (180 months)/150,000 miles emission relevant coverage applies to the EVAP purge valve.
- C. For the **MY 2016 to MY 2021 BMW i3 REx vehicles** registered in one of the remaining States, including OR (MY 2016 to 2021), DE, PA, and WA which did not fully adopt the CA PZEV(SULEV)/TZEV regulation, then the 15 years (180 months)/150,000-mile ELW component-specific coverage applies.

This coverage applies to the vehicle, is transferable, and is subject to the same vehicle eligibility requirements, limitations, and exclusion criteria that applies to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

**The existing limited warranty coverage for the whole vehicle and other components has not changed.**

This coverage supersedes the coverage that is provided under the BMW Certified Pre-Owned Program or any BMW Group Vehicle Service Contract that applies to the vehicle.

The EVAP system's purge valve is then covered by the remaining portion of the limited warranty coverage period that applies.

**Non-Qualifying Repairs**

Repairs performed on ineligible vehicles, eligible vehicles operated and repaired outside the United States and Puerto Rico, and/or the diagnosis and repair of other unrelated issues, or issues due to outside influence are not covered by this extended limited warranty. This exclusion also applies to repairs, including consequential, that were performed using non-genuine BMW parts and/or used passenger car or light truck parts.

**Qualifying Repairs – Claim Submission**

<b>Repair Code:</b>	<b>1390900300</b>	<b>I01 (I3 REX) IB1 US tank purge valve</b>
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Obtain the flat rate unit (FRU) allowances for the following that applies:

<b>Labor Operation</b>	<b>Description</b>	<b>Labor Allowance</b>
00 00 006	Carrying out vehicle test (Main work)	As applicable
Or:		
00 00 556	Carrying out vehicle test (Plus work)	As applicable
And:		
61 21 528	Supporting voltage of the vehicle electrical system / recharging vehicle battery	As applicable
And, as needed:		
61 00 006*	Carrying out vehicle diagnosis, ABL (Work time)	WT FRU
Or		
00 58 500*	Diagnosis Worktime Flat Rate (See below)	2 FRU
And:		
13 90 500	Replacing tank venting valve (Includes removing and installing intake plenum)	As applicable

If you are using a Main labor code for another repair, use the Plusposition labor operation 00 00 556 instead of 00 00 006, or exclude them (including 61 21 528) when the Vehicle Test is included in another repair.

Work time labor operation codes 61 00 006, 00 58 500, 16 00510 are not considered Main labor operations.

And only if it was needed to diagnose the above issue (Identified corresponding RO Time Support Required):

<b>Labor Operation</b>	<b>Description</b>	<b>Labor Allowance</b>
16 00 510	Leak detection (Checking tightness) on fuel tank and fuel tank ventilation system (SI B16 01 07)	Up to 5 FRU

(\*) Based on which one applies to your center, please refer to **SI B01 01 20** or **B01 07 20** for the applicable procedure for documenting, claiming, and explaining, on the RO and in the claim comments, your diagnosis work time (WT), job/repair work time (WT), and the vehicle repairs your center performed, unless otherwise required by State law.

## **BMW Group's AIR Application Resource for Flat Rate Labor Operation Codes**

To obtain the corresponding flat rate unit (FRU) allowance information from the BMW Group AIR application resource, start by entering the the Chassis Number (last seven (7) characters of the VIN), and click on the "Search" icon. If two or more model vehicle choices show, select the applicable Model, or enter the full VIN (17 characters) instead. Click on the "Flat Rate Units" button and enter a flat rate labor operation code number in the field to the right, click on the "Search" icon to display the corresponding listing of "Flat rate unit group details" that are available.

## **Previous Customer-Pay Repairs – Extended Limited Warranty Reimbursement**

BMW of North America, LLC (BMW NA) will **reimburse** certain costs for qualifying customer-pay repairs that were performed on eligible vehicles **prior** to the release of this component-specific extended limited warranty.

**A qualifying customer pay repair must primarily address this Service Information Bulletin's identified vehicle issue and repair. Also, the repair must have been correctly, adequately, and completely performed as required by the applicable BMW Group approved standards, repair procedure, processes, and policy instructions.**

**Eligible 2020 and newer model year vehicles as identified and added with the May 2026 SIB update.**

Customer-pay repairs are subject to the same vehicle eligibility requirements, limitations, and exclusion criteria that **apply** to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

## **Repairs that Do Not Qualify for Reimbursement**

Repairs performed on ineligible vehicles, eligible vehicles operated and repaired outside the United States and Puerto Rico, and/or the diagnosis and repair of other unrelated issues, or issues due to outside influence are not covered by this extended limited warranty. This exclusion also applies to repairs, including consequential, that were performed using non-genuine BMW parts and/or used passenger car or light truck parts.

## **Requesting Reimbursement for a Previous Repair that Qualifies**

For a customer to request reimbursement for a qualifying customer-pay repair performed either by an authorized BMW center or independent repair shop located in the United States (including Puerto Rico), please have him/her submit his/her reimbursement request online at [www.BMW-RP.com](http://www.BMW-RP.com) under the following reference:

- **BMW Purge Valve (ELW) 15YR.150MI**

## **Reimbursement Request Procedure**

The online process is initiated by attaching/sending PDF files of the supporting documentation for the prior repair.

The letter also includes alternative methods to request reimbursement, either through the mail or by fax as described below:

BMW Customer Reimbursement Center  
Attention: **BMW Purge Valve (ELW) 15YR.150MI**  
P.O. Box 54067  
Hurst, Texas 76054

Fax number: 877-434-2992

**Please allow 4-6 weeks for processing your request.**

Should you have any questions concerning this reimbursement process, please call 1-844-857-0341.

### **FEEDBACK REGARDING THIS BULLETIN**

Technical Feedback	To submit feedback for the technical topics of this bulletin: Submit your feedback in the rating box at the top of this bulletin
Warranty Feedback	To submit feedback for the CLAIMS section of this bulletin: Submit an IDS ticket to the Warranty Department, or use the chat available in the Warranty Documentation Portal
Parts Feedback	To submit feedback for the PARTS section of this bulletin: Submit an IDS ticket to the Parts Department



47911 HALYARD DRIVE  
STE. 200  
PLYMOUTH, MI 48170  
DO NOT MAIL REPAIR ORDERS TO THIS ADDRESS

066657-T1-P1-000069

Sample  
Sample  
Sample



April 2024

This **“Important Limited Warranty Information,”** effective with the date listed above, applies to the BMW model with the Vehicle Identification Number (VIN) of **5UXCWSEEDSAMPLE01.**

Dear BMW Owner/Lessee:

BMW of North America, LLC (“BMW NA”) is committed to delivering the ultimate in product satisfaction to our customers, toward that end, BMW is extending the limited warranty for the:

- **Evaporative Emission Control (EVAP) System’s Purge Valve,** on the above-referenced vehicle to:
- **15 years/150,000 miles, as determined from your vehicle’s original in-service date.**

**Note:** If your vehicle is registered in a participating State, this component’s emission-relevant coverage (CA TZEV) is 15 years/150,000 miles, whichever occurs first.

This component-specific extended limited warranty (ELW) applies to defects in materials and/or workmanship. This coverage is subject to the same vehicle eligibility requirements and limitations that apply to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

**This is not a notice of a Recall or Service Action. This is a notice of a “component-specific extended limited warranty.”**

Over time, the EVAP system’s vent (purge) valve may develop material and operational issues, this can cause hard starting, and the engine to run rough, especially while idling. Additionally, the Malfunction Indicator Lamp (MIL) may also illuminate.

If your vehicle is experiencing a situation like the one described above, please contact your authorized BMW center to schedule an appointment to have the issue with your vehicle diagnosed.

After the BMW center confirms that the scope of the “component-specific” extended limited warranty coverage corresponds and applies to a required vehicle repair, and your vehicle qualifies, the authorized BMW center will perform the “covered purge valve repair work” free of charge.

Repairs performed on ineligible vehicles, eligible vehicles operated and repaired outside the United States and Puerto Rico, or the diagnosis and repair of issues that are outside the intended scope of this extended coverage, other unrelated issues, and/or that are due to outside influences are not covered by this extended limited warranty. This exclusion also applies to repairs that were performed using (including those repairs that result from using) non-genuine BMW parts and/or used BMW passenger car or light truck parts.

BMW NA will also reimburse “qualifying customer-pay repairs” performed **prior** to the release of this component-specific extended limited warranty, as described in this letter.

Our product’s integrity is essential to BMW’s success, and your trust. We are determined to exceed those expectations and hope this warranty extension will further enhance your ownership experience.

Sincerely,

BMW of North America, LLC

**Company**  
BMW of North America, LLC  
BMW Group Company

**Mailing Address**  
PO Box 1227  
Westwood, NJ  
07675-1227

**Website**  
[www.bmwusa.com](http://www.bmwusa.com)



**BMW Evaporative Emission Control (EVAP) System Purge Valve: Extended Limited Extension (ELW)****Previous Customer-Pay Repair – Required Documentation Checklist****VIN: 5UXCWSEEDSAMPLE01**

Reimbursement for a qualifying customer pay repair is available to the BMW Owner/Lessee who incurred the expense. The questions below will assist you in reviewing your repair order/invoice documentation.

Repair Questions	Responses	
Was the vehicle's Evaporative Emission Control (EVAP) System Purge Valve replaced?	Yes, next	No, action not needed
Did you pay for "this" repair?	Yes, next	No, action not needed
As determined by your vehicle's in-service date (age), and the mileage when the repair was performed, was the vehicle still within 15 years (180 Mths) /150,000 miles?	Yes, next Within 15/150	No, action not needed
Did the repair facility's diagnosis confirm "this" component failed? (It did not fail due to another, or outside issue with your vehicle)	Yes, see below	No, action not needed

Proceed to page three (3) only when "all" your responses are "Yes," and the documentation review is completed.

**Required Repair Order (RO) or Invoice Documentation - Checklist**

For a previous repair reimbursement request, please include a copy of your completed page 2 document (one per repair/request) together with legible copies (either a scan, photo, PDF, and/or screenshots) of the following documentation with your name, address, and your preferred contact telephone number(s) and email address(es).

This document must include the following information:

- Customer name and address
- Vehicle Identification Number ("VIN")
- The date of repair
- The mileage when the repair was performed
- Itemized list of labor charges for all repairs\* including diagnosis
- Itemized list of parts (Part numbers), including any miscellaneous items, billed for all repairs\*

(\* ) For repair orders containing multiple repair line items, reimbursement consideration will only be given to those line-item expenses that are directly related to the specific repair that is now covered by this component-specific extended limited warranty.

**Required Proof of Payment Documentation**

Please provide a copy of at least **one** of the following items as valid proof of payment:

- Repair order (RO)/invoice stamped and dated as "PAID"
- Cancelled check
- Signed credit/debit card receipt
- Credit/debit card statement

**BMW of North America, LLC ("BMW NA") reserves the right to review and adjust/reduce the amount that will be reimbursed based on what is normally recognized as customary, fair, and reasonable, to diagnose, perform a repair, or replace a component (including the applicable and scope of replacement parts, and related materials) to address an operational issue with the vehicle.**

**Except for reasonable account number protection measures, illegible, altered/modified, incomplete and/or non-authentic repair order/invoice documentation will not be accepted.**



## **BMW Evaporative Emission Control (EVAP) System Purge Valve ELW**

### **Previous Customer-Pay Repair - Reimbursement Request**

#### **VIN: 5UXCWSEEDSAMPLE01**

For the BMW model with the Vehicle Identification Number (VIN) listed in this letter, BMW of North America, LLC (“BMW NA”) will reimburse “qualifying customer-pay repairs” that were performed **prior** to the release of this component-specific extended limited warranty.

Customer-pay repairs are subject to the same vehicle and coverage eligibility requirements and limitations that apply to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

#### **Repairs that Do Not Qualify for Reimbursement**

Repairs performed on ineligible vehicles, eligible vehicles operated and repaired outside the United States and Puerto Rico, or the diagnosis and repair of issues that are outside the intended scope of this extended coverage, other unrelated issues, and/or that are due to outside influences are not covered by this extended limited warranty. This exclusion also applies to repairs that were performed using (including those repairs that result from using) non-genuine BMW parts and/or used BMW passenger car or light truck parts.

#### **Requesting Reimbursement**

To request reimbursement for a qualifying customer pay repair performed either by an authorized BMW center or independent repair shop located in the United States (including Puerto Rico), please submit your reimbursement request online at [www.BMW-RP.com](http://www.BMW-RP.com) under the following reference:

- B-ELWR Purge Valve 15Y150M

#### **Reimbursement Request Procedures**

The online process is initiated by attaching/sending PDF files of the supporting documentation for the prior repair (Completed letter page two (2), and the other required documentation).

The alternative method to request reimbursement, either by mail, or by fax, is described below:

BMW Customer Reimbursement Center  
Attention: B-ELWR Purge Valve 15Y150M  
P.O. Box 54067  
Hurst, TX 76054

Fax number: 877-434-2992

#### **Please allow 4-6 weeks for processing your request.**

Should you have any questions concerning this reimbursement process, please call 1-844-857-0341.







7600 S GRANT STREET  
BURR RIDGE, IL 60527  
DO NOT MAIL REPAIR ORDERS TO THIS ADDRESS

1  
Sample  
Sample  
Sample



April 2026

Effective with the date above, this **Important Vehicle Limited Warranty Information** applies to the BMW model with the Vehicle Identification Number (VIN) **5UX2V1C00L1234567**.

Dear BMW Owner/Lessee:

BMW of North America, LLC ("BMW NA") is extending the limited warranty for your vehicle's:

- **Evaporative Emission Control (EVAP) System's Purge Valve** on the above-referenced vehicle to:
- **15 years/150,000 miles, whichever occurs first, as determined from your vehicle's original first in-service / delivery date.**

Over time, the EVAP system's purge (vent) valve may develop material and operational issues, this can cause hard starting, and the engine to run rough, especially while idling. Additionally, the Malfunction Indicator Lamp (MIL) may also illuminate.

This component-specific extended limited warranty (ELW) applies to defects in materials and/or workmanship. This coverage is subject to the same vehicle eligibility requirements and limitations that apply to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

**This is a notice of a "component-specific" limited warranty extension. This is not a notice of a Recall or Service Action.**

If your vehicle is experiencing a situation like the one described above, please contact your authorized BMW center to schedule an appointment to have the issue with your vehicle diagnosed.

After the BMW center confirms that the scope of your vehicle's issue, and that this extended limited warranty coverage corresponds and applies to the required vehicle repair, and your vehicle qualifies, the authorized BMW center will perform the applicable covered purge valve replacement repair work free of charge.

Repairs performed on ineligible vehicles, eligible vehicles operated and repaired outside the United States and Puerto Rico, or the diagnosis and repair of issues that are outside the intended scope of this extended coverage including other EVAP system-related component repairs, other unrelated issues, and/or that are due to outside influences are not covered by this limited warranty extension. This exclusion also applies to repairs that were performed using (including those repairs that result from using) non-genuine BMW parts and/or used BMW passenger car and light truck parts.

BMW NA will also reimburse certain costs for qualifying customer-pay repairs that were performed prior to the release of this component-specific extended limited warranty coverage as described in this letter.

We are determined to exceed your expectations, and we hope that this focused extended limited warranty coverage will further enhance your ownership experience.

Sincerely

BMW of North America, LLC.

**Company**

BMW of North America,  
LLC BMW Group Company

**Mailing Address**

PO Box 1227  
Westwood, NJ  
07675-1227

**Website**

[www.bmwusa.com](http://www.bmwusa.com)



**BMW Evaporative Emission Control (EVAP) System Purge Valve: Extended Limited Extension (ELW)  
Previous Customer-Pay Repair – Required Documentation Checklist**

**VIN: 5UX2V1C00L1234567**

Reimbursement for a qualifying customer pay repair is available to the BMW Owner/Lessee who incurred the expense. The questions below will assist you in reviewing your repair order/invoice documentation. When all your responses below are "Yes," and after completing the Checklist, proceed to page three (3) for further instructions.

Prior Repair Review Questions	Answer - One per Row	
Was the vehicle's Evaporative Emission Control (EVAP) System's Purge Valve** replaced?	Yes, next	No
Was this a customer paid repair performed before the release of this ELW coverage?	Yes, next	No
As determined by your vehicle's in-service date (age), and the mileage when the repair was performed, was the vehicle still within 15 years (180 Mths)/150,000 miles?	Within 15/150, Yes, next	No
Did the repair facility's diagnosis confirm this component failed? (It did not fail due to another, or outside issue with your vehicle)	Yes, proceed to the checklist	No

When a Prior Repair Review Question's result is a "No" response, no further action is required.

**Required Repair Order (RO) or Invoice Documentation - Checklist**

For your previous customer paid repair reimbursement request, please include a copy of your completed page 2 document (one per repair/request) together with legible copies (either a scan, photo, PDF, and/or screenshots) of the following documentation with your name, address, and your preferred contact telephone number(s) and email address(es).

This documentation must include the following information:

- Customer name (including any and all aliases), and address (Current address also if it has changed since the repair)
- Full 17-Character Vehicle Identification Number ("VIN")
- The date of repair
- The **mileage on your vehicle** when the repair was performed\*
- Itemized list of labor charges for all repairs\* including diagnosis
- Itemized list of **part numbers, descriptions, and quantities**, including any miscellaneous items, billed for all repairs\*

(\* ) For repair orders containing multiple repair line items, reimbursement consideration will only be given to those line-item expenses that are directly related to the specific repair that is now covered by this component issue and repair-specific extended limited warranty.

Repair orders/invoices missing the vehicle's mileage, and/or those containing only part descriptions with no corresponding part numbers can either delay, or may be insufficient to support processing your reimbursement request.

(\*\*) You may elect to use non-genuine BMW parts for non-warranty repairs, or repairs beyond the a BMW limited warranty. As it relates to prior repair reimbursements, if an installed non-genuine BMW part was replaced again with another non-genuine BMW part, BMW NA is not obligated to pay for the subsequent repair performed using non-genuine BMW parts, and/or for any repairs for damage that results from using non-genuine BMW parts.

**Required Proof of Payment Documentation**

Please provide a copy of at least **one** of the following items as valid proof of payment:

- Repair order (RO)/invoice stamped and dated as "PAID"
- Cancelled check
- Signed credit/debit card receipt
- Credit/debit card statement

**BMW of North America, LLC ("BMW NA") reserves the right to review and adjust/reduce the amount that will be reimbursed based on what is normally recognized as customary, fair, and reasonable, to diagnose, perform a repair, or replace a component (including the applicable and scope of replacement parts, related materials, and the amount charged for shop supplies/document fees, if excessive) to address an operational issue with the vehicle.**

**Except for reasonable account number protection measures, illegible, altered/modified, incomplete, non-authentic and/or fabricated repair order/invoice documentation will not be accepted.**



## **BMW Evaporative Emission Control (EVAP) System Purge Valve ELW Previous Customer-Pay Repair - Reimbursement Request**

**VIN: 5UX2V1C00L1234567**

### **Eligible and Qualifying Previous Customer Pay Repairs**

BMW of North America, LLC (BMW NA) will reimbursement certain costs for qualifying customer-pay repairs that were performed on eligible vehicles prior to the release of this component-specific extended limited warranty.

**A qualifying customer pay repair must primarily be for a repair to address a covered issue with the the vehicle's EVAP purge valve. Also, the repair facility's procedures to address the situation described must have been performed correctly, adequately, and completely, as required by the applicable BMW Group approved repair standards and instructions.**

Customer-pay repairs are subject to the same vehicle eligibility requirements, limitations, and exclusion criteria that apply to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

### **Repairs that Do Not Qualify for Reimbursement**

Repairs performed on ineligible vehicles, eligible vehicles operated and repaired outside the United States and Puerto Rico, or the diagnosis and repair of issues that are outside the intended scope of this extended coverage including other EVAP system-related component repairs, other unrelated issues, and/or that are due to outside influences are not covered by this limited warranty extension. This exclusion also applies to repairs that were performed using (including those repairs that result from using) non-genuine BMW parts and/or used BMW passenger car and light truck parts.

### **Requesting Reimbursement**

To request reimbursement for a qualifying customer pay repair performed either by an authorized BMW center or independent repair shop located in the United States (including Puerto Rico), please submit your reimbursement request on-line at [www.BMW-RP.com](http://www.BMW-RP.com) under the following reference:

- BMW Purge Valve (ELW) 15YR. 150MI

### **Reimbursement Request Procedure**

The on-line process is initiated by attaching/sending PDF files of the supporting documentation for the prior repair (A copy of a completed page two (2) checklist, together with the other required documentation).

The alternative method to request reimbursement, either by mail, or by fax, is provided below:

BMW Customer Reimbursement Center  
Attention: BMW Purge Valve (ELW) 15YR. 150MI  
P.O. Box 54067  
Hurst, TX 76054

Fax number: 877-434-2992

**Please allow 4-6 weeks for processing your request.**

Should you have any questions concerning this reimbursement process, please call 1-844-857-0341.

