

# Customer Notification

Corporate Compliance  
Po Box 30  
MIDDLEBURY, INDIANA 46540-9218



**FOREST RIVER**

**FOREST RIVER ID: 51-2056**  
**FORD RECALL: 26S24, 26V204**  
**SERVICE CAMPAIGN: B000098**

## **INTERIM DEALER NOTIFICATION**

A SECONDARY NOTICE WILL FOLLOW  
WHEN THE REMEDY IS AVAILABLE

- o *Integrity*
- o *Safety*
- o *Quality*
- o *Customer Service*

<<OWNER NAME/DEALERNAME>>  
<<ADDRESS>>  
<<CITY>>, <<ST>> <<ZIP-XXX>>

May 2026

This Notice applies to your vehicle VIN listed above.

### **Pursuant to USC49CFR §577.13 – Notification to Dealerships and Distributors – Paragraph B**

“It is a violation of Federal Law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by the notification under a sale or lease until the defect or noncompliance is remedied. Substantial civil penalties apply to violations of this law.”

*–Forest River motorized and towable products are contained in this section–*

### **CANADA: Pursuant to the Canadian Motor Vehicle Safety Act, section 5**

Companies who sell new non-complying vehicles may be in violation of the Motor Vehicle Safety Act. Substantial penalties apply to violations of this law. This notice is being sent to you in accordance with the requirements of the Motor Vehicle Safety Act. This is to inform you that your vehicle may contain a defect that could affect the safety of a person.

Dear Forest River Customer:

Forest River is alerting you to a FORD Recall # 26S24, 26V204 involving certain 2022-2024 Champion Bus, 2022-2023 Eldorado, 2022-2023 Glaval, 2022-2023 Senator II HD & 2022-2024 Starcraft Allstar XL Buses. Please see the information below which describes the issue and provides you with details on the steps you should take to have your vehicle repaired.

#### **WHAT IS THE ISSUE?**

One or both of your vehicle’s windshield wiper arms may become stripped or damaged. This damage may result in erratic wiper arm speed, an inoperable wiper arm and/or a wiper arm becoming detached from the vehicle. An improperly functioning wiper arm may impair driver vision, increasing the risk of a crash.

#### **DEALERS: WHAT SHOULD YOU DO?**

Please review and follow the notice that accompanies this letter.

Sincerely,

Forest River  
Office of Corporate Compliance



L I N C O L N

Lincoln  
PO Box 1904  
Dearborn, Michigan 48121



771598620306

A/1/000002/1



April 2026

JOHN A. SAMPLE  
123 SAMPLE ST  
SAMPLE CITY, MI 12345-6789

**\*\*\* IMPORTANT SAFETY RECALL \*\*\***

**Safety Recall Notice 26S24 / NHTSA Recall 26V204**

**Remedy is Not Yet Available**

2022 Navigator

This Notice Applies to Your Vehicle, Vehicle Identification Number (VIN): XXXXXXXXXXXXXXXXXXXX

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Lincoln has decided that a defect which relates to motor vehicle safety exists in certain 2021-2023 Model Year Navigator vehicles, including the VIN shown above.

We apologize for this situation and want to assure you, with your assistance, we will correct this condition. Our commitment, together with your retailer, is to provide you with the highest level of service and support.

**What is the issue?** One or both of your vehicle’s windshield wiper arms may become stripped or damaged.

**What is the risk?** This damage may result in erratic wiper arm speed, an inoperable wiper arm and/or a wiper arm becoming detached from the vehicle. An improperly functioning wiper arm may impair driver vision, increasing the risk of a crash.

**What will Lincoln and your retailer do?** **Parts are not available.** Lincoln is working to provide parts for this repair. When the remedy becomes available, Lincoln will notify you via mail to schedule a service appointment with your retailer for repairs to be completed free of charge. **The remedy is anticipated to be available June 29, 2026.**

**What should you do?** **When the remedy is available, Lincoln will send a letter to inform you to contact your retailer to schedule a repair.**

Lincoln has not issued instructions to stop driving your vehicle under this safety recall. When the remedy is available, you should contact your retailer for an appointment to have your vehicle remedied as soon as practicable.

If you do not already have a servicing retailer, you can access [Lincoln.com/support](http://Lincoln.com/support) for retailer addresses, maps, and driving instructions.

**What should you do?  
(continued)**

If you are still having difficulty getting your vehicle repaired in a reasonable time or without charge, you may write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave. S.E., Washington, D.C. 20590 or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-888-275-9171) or go to [NHTSA.gov](https://www.nhtsa.gov). Reference NHTSA Safety Recall 26V204.

**Please note: Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.**

NOTE: You can receive information about Recalls and Customer Satisfaction Programs through The Lincoln App. The app can be downloaded through the App Store or Google Play. In addition, there are other features such as controlling certain functions on your vehicle (lock or unlock doors, remote start) if it is equipped to allow control.

**What if you no longer own this vehicle?**

If you no longer own this vehicle and have an address for the current owner, please forward this letter to the new owner.

You received this notice because government regulations require notification to be sent to the last known owner of record. Our records are based primarily on state registration and title data, which indicate you are the current owner or lessee.

Thank you for your attention to this important matter.

Lincoln