



TECHNICAL SERVICE BULLETIN

No Crank/No Start - "No Key Detected"

26-2185

07 May 2026

This bulletin supersedes 25-2621. Reason for update: add 2026 model year vehicles and Transit, update the causal part number (15604), update the Service Procedure, update the service labor operations for 2023 F-Super Duty, and add service labor operations for Transit.

Model:

Ford
2024-2026 Bronco
2025-2026 Expedition
2025-2026 Explorer
2024-2026 F-150
2023-2026 F-Super Duty
2024-2026 Mustang
2024-2026 Ranger
2026 Transit
Lincoln
2025-2026 Aviator
2024-2026 Nautilus
2025-2026 Navigator

Markets: North American markets only

Issue: Some vehicles listed in the Model statement above may exhibit a no crank/no start condition where the customer cannot start their vehicle. The vehicle may also exhibit a "No Key Detected" message displayed on the IPC, and no key fob works in the back up slot. The RKE functionality will work to lock/unlock the vehicle.

Action: To correct the condition, follow the Service Procedure steps to perform the "Body Control Module (BCM) Hardware Test Guided Routine", reprogram the key fobs and/or replace the BCM.

Parts - Parts To Inspect And Replace Only If Necessary

Service Part Number	Claim Quantity	Description
15604	Only If Necessary (1 Possible)	BCM - Refer To The Parts Catalog For The VIN Specific Application

Claim Quantity refers to the total number of individual pieces required to repair the vehicle. This may differ from the number of service part number packages due to the unit of issue (UOI).

As Needed indicates the part is necessary but amount of the part may vary and/or is not a whole number. Parts can be billed out as non-whole numbers, including less than 1.

Only If Necessary indicates the part is not mandatory. Refer to the Service Procedure to determine the inspection/inclusion criteria.

Warranty Status: Warranty coverage limits and policies are not altered by a TSB. Warranty coverage limits are determined by the identified causal part.

Labor Times

Description	Operation No.	Time

2025-2026 F-150/F-Super Duty: Run BCM Hardware Test - Pass - Repair No Key Detected Outside Of This Article	262185A	0.3 Hrs
2025-2026 F-150/F-Super Duty: Run BCM Hardware Test - Fail, Replace BCM	262185B	1.0 Hrs
2025-2026 Nautilus: Run BCM Hardware Test - Pass - Repair No Key Detected Outside Of This Article	262185C	0.3 Hrs
2025-2026 Nautilus: Run BCM Hardware Test - Fail, Replace BCM	262185D	1.0 Hrs
2025-2026 Expedition/Navigator: Run BCM Hardware Test - Pass - Repair No Key Detected Outside Of This Article	262185E	0.3 Hrs
2025-2026 Expedition/Navigator: Run BCM Hardware Test - Fail, Replace BCM	262185F	1.1 Hrs
2025-2026 Explorer/Aviator: Run BCM Hardware Test - Pass - Repair No Key Detected Outside Of This Article	262185G	0.3 Hrs
2025-2026 Explorer/Aviator: Run BCM Hardware Test - Fail, Replace BCM	262185H	1.2 Hrs
2026 Transit: Run BCM Hardware Test - Pass - Repair No Key Detected Outside Of This Article	262185J	0.3 Hrs
2026 Transit: Run BCM Hardware Test - Fail, Replace BCM	262185K	2.0 Hrs
2023-2024 F-Super Duty, 2024-2025 F-150: Reprogram Both Key Fobs - Pass	262185L	0.3 Hrs
2023-2025 F-Super Duty, 2024-2025 F-150: Reprogram Both Key Fobs - Fail, Replace BCM	262185M	1.0 Hrs
2024-2025 Nautilus: Reprogram Both Key Fobs - Pass	262185N	0.3 Hrs
2024-2025 Nautilus: Reprogram Both Key Fobs - Fail, Replace BCM	262185P	1.0 Hrs
2024-2026 Ranger: Reprogram Both Key Fobs - Pass	262185Q	0.3 Hrs
2024-2026 Ranger: Reprogram Both key Fobs - Fail, Replace BCM	262185R	1.0 Hrs
2024-2026 Bronco: Reprogram Both Key Fobs - Pass	262185S	0.3 Hrs
2024-2026 Bronco: Reprogram Both Key Fobs - Fail, Replace BCM	262185T	0.8 Hrs
2024-2026 Mustang: Reprogram Both Key Fobs - Pass	262185U	0.3 Hrs
2024-2026 Mustang: Reprogram Both Key Fobs - Fail, Replace BCM	262185V	1.1 Hrs
2025 Explorer/Aviator: Reprogram Both Key Fobs - Pass	262185W	0.3 Hrs
2025 Explorer/Aviator: Reprogram Both Key Fobs - Fail, Replace BCM	262185X	1.1 Hrs

Repair/Claim Coding

Causal Part:	15604
Condition Code:	42

Service Procedure

1. Is the vehicle a 2025-2026 Expedition/Navigator/F-Super Duty, 2025-2026 Explorer/Aviator built on or after 02-Feb-2025, 2025-2026 Nautilus built on or after 17-Feb-2025, or 2025-2026 F-150 built on or after 16-Jul-2025, or 2026 Transit?

(1). Yes - proceed to Procedure 1 - No Crank/No Start - Body Control Module (BCM) Hardware Test.

(2). No - proceed to Step 2.

2. Is the vehicle a 2023-2024 F-Super Duty, 2024-2025 Ranger/Bronco/Mustang, 2024-2025 F-150 built on or before 15-Jul-2025, 2024-2025 Nautilus built on or before 16-Feb-2025, or 2025 Explorer/Aviator built on or before 01-Feb-2025?

(1). Yes - proceed to Procedure 2 - No Crank/No Start - Diagnostics.

(2). No - this article does not apply. Refer to the [WSM](#), Section 419-01 for normal diagnostics.

Procedure 1 - No Crank/No Start - Body Control Module (BCM) Hardware Test

1. Manually enter the [VIN](#) into the [VIN](#) entry dialog in [FDRS](#) and then start a session using the [VCM II](#), [VCM III](#), or [VCMM](#) or later level device with a [USB](#) cable disconnected from the laptop.

2. Select "BCM - Body Control Module" (BCM) Hardware Test" from the Toolbox.

3. Select "Run" and connect the [VCM II](#), [VCM III](#), or [VCMM](#) or later level device [USB](#) cable to the laptop.

4. Follow the instructions as directed by the "BCM - Body Control Module (BCM) Hardware Test" Guided Routine. Does the routine direct [BCM](#) replacement?

(1). Yes - replace the [BCM](#). Refer to the [WSM](#), Section 419-10.

(2). No - complete diagnosis and repairs for "No Key Detected" outside of this article.

NOTE: This article does not remove any [RVC](#), Prior Approval or Warranty and Policy Requirements for component replacement.

Procedure 2 - No Crank/No Start - Diagnostics

1. Place one or both keys in the vehicle and try to start the vehicle.

2. Does a "No Key Detected" message appear display on the [IPC](#)?

(1). Yes - proceed to Step 3.

(2). No - this article does not apply. Refer to the [WSM](#), Section 419-01 for normal diagnostics.

3. Reprogram both key fobs. Refer to the [WSM](#) and any applicable service messages. Was the key fob programming successful?

(1). Yes - repair is complete.

(2). No - proceed to Step 4.

4. Replace the [BCM](#). Refer to the [WSM](#), Section 419-10.

NOTE: This article does not remove any [RVC](#), Prior Approval or Warranty and Policy Requirements for component replacement.

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