

## Volvo Car USA LLC

## Technical Journal

Technical Journal Title <b>Seat Adjustment Mode in CSD is Failing</b>		Ref. No. <b>TJ 37814.1.0</b>	
Issuer (Dept.) <b>Technical Service</b>		Issue Date <b>4/16/26</b>	Status Date <b>4/27/26</b>
Car Market <b>United States and Canada</b>	Partner <b>3 US 7510 Volvo Car USA</b>	Function Group <b>3938</b>	
Function Description <b>Software</b>		Page <b>Page 1 of 2</b>	

### Attachment

File Name	File Size
<a href="#">TJ_37814_1.mp4</a>	8.4367 MB

### DESCRIPTION:

When using the CSD for seat adjustments mode for example lumbar support and seat cushioning, the visualization does not match the selected part for adjustment.

See attachment TJ\_37814\_1.

When using the knob on the seat for seat adjustments mode, the CSD shows correct behaviour.

**Note!** Only valid for vehicles with SW 5.0.X and equipped with IHU hardware introduced from Model Year 2026-.

If the vehicle Model Year is prior 2026 with this symptom and the IHU is replaced earlier, then the technician need to confirm the vehicle is applicable to this TJ.

- Check the IHU hardware nr in VIDA- Planning & Diagnostics - Click the VIN - Vehicle Details- Hardware and Software tab - Note the IHU Part No.
- Open TJ 37438 - Service - Model year 2026 or later IHU HW Part No- compare with the IHU Part No listed in the TJ.

### CSC Customer Symptom Codes

Code	Description
TM	Front seat/Power seat adjustment/folding does not work

### DTC Diagnostic Trouble Codes

### Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
224							2021-2025		-	0-0
225							2021-2022		-	0-0
227							2023-9999		-	202217-999952
234							2022-9999		-	202122-999952
236							2022-9999		-	202122-999952

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Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
238							2022-9999		-	202122-999952
246							2022-9999		-	202122-999952
256							2023-9999		-	202222-999952
536	ED	E400V6					2021-9999		-	202037-999952
536	EH	E400V8					2024-9999		-	202317-999952
536	ER	E400V12					2024-9999		-	202317-999952
536	K9	BK9KERS					2023-9999		-	202222-999952
536	L1	BL1KERS					2023-9999		-	202222-999952
539							2022-9999		-	202122-999952

### SERVICE:

Do not fault trace for this symptom. Advise the customer to use the physical seat mode switch knob. A new improved software is planned to be released during 2026.

### Abbreviations:

CSD - Center Stack Display

### Warranty claim info:

No warranty claim is accepted for this TJ.

### VEHICLE REPORT:

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report" and sub concern area "Support not needed", use function group 3938.

**This TJ has one video file.**