

**Volvo Car USA LLC****Quality Bulletin**

Bulletin Title		Group	NO
Delivery Action D10367: Grid to High Voltage Converter A (GHCA) Replacement, Model Year 2025 EX90		32	D10367
Issuer (Dept.)	Car Market	Issue Date	Status Date
Product, Safety and Compliance	United States and Canada	3/27/26	3/27/26
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**A. DELIVERY ACTION D10367 DESCRIPTION**

Volvo Cars USA LLC and Volvo Cars Canada Ltd, on behalf of the Volvo Car Corporation, has decided to launch Delivery Action D10367: GHCA Replacement on certain Model Year 2025 EX90 vehicles.

Volvo Cars is requesting retailers to replace the GHCA on vehicles included in this delivery action prior to retail delivery.

The corrective action is to replace the GHCA according to VIDA.

**B. VEHICLES INVOLVED**

<b>Model Years</b>	<b>Models Included</b>
2025	EX90

A total of 302 2025 U.S. and 36 2025 Canadian vehicles are affected by this Delivery Action.

Vehicle eligibility must be confirmed by using TIE.

All vehicles must be checked for any incomplete recalls, service campaigns, or service upgrades, and all eligible repairs must be completed.

If you have any questions concerning this Quality Bulletin, please send them to recall@volvocars.com.

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### C. PORT VEHICLES

NOT all vehicles arriving from the ports may have been completed. It is the retailer's responsibility to check vehicle eligibility prior to delivery.

### D. PARTS / PARTS RETURN

See parts bulletin D10367.

### E. OWNER NOTIFICATION

Not applicable for this delivery action.

### F. VEHICLES IN RETAILER INVENTORY

All vehicles marked for Delivery Action D10367 must be remedied prior to delivery.

### G. RETAILER RESPONSIBILITY

All vehicles qualifying for this Delivery Action must be repaired prior to new car delivery.

### H. TECHNICIAN COMPETENCY REQUIREMENT

The technician's competency requirement for this campaign repair is **G1 AND 1EV**.

### I. REIMBURSEMENT PROCEDURES & RETAILER ALLOWANCE

Delivery Action D10367 claims should be submitted using the LONG FORM application only.

**Claim Type:** D10367  
**Cause Code:** 02  
**CSC Code:** XW  
**Main OP:** 32301-2  
**Failed Part:** **36000418**

Op No	Labor Time	Times/ Car	Main Op	Description	Competence Req
32301-2	.9	1	M	Battery charger, high voltage replace/ remove-install	G1
31130-2	.9	1		High Voltage Battery disconnection and connection	1EV
26151-3	.2	1		Cooling system electric powertrain, fill and bleed	G1
36002-3	.2	1		Software control module downloading	G1
36060-3	.1	1		Calibration with Vida	G1

**\*Labor times provided are current at the time of release and are subject to change: Claims will be paid at the time in effect on the repair date.**